

Cisco Virtual Voice Browser CLI命令

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簡介

本檔案介紹可用於在Cisco Virtual Voice Browser(VVB)命令列介面(CLI)中進行疑難排解的命令。

Cisco VVB提供CLI作為Web管理頁面的替代方法，用於配置和排除系統故障。CLI包含來自思科語音作業系統(VOS)平台框架的命令。

指令

瀏覽機箱大小

運行命令以驗證vvb快取的大小

Show vvb cache browser_cache_size

```
admin:show vvb cache browser_cache_size
512000 KB
Command successful.
admin: █
```

最大檔案大小

運行此命令可查詢VVB快取中的最大檔案

show vvb cache max_file_size

```
admin:show vvb cache max_file_size
500 KB
Command successful.
admin: █
```

URL條目

如果您有.wav檔案的URL，可以運行此命令檢視URL的詳細資訊

Show VVB cache cache_entry <cache_entry_url>

```

admin:show vvb cache cache_entry http://10.64.82.233:7000/CVP/audio/record_greeting.wav
EntryType           : File
Cache Entry         : http://10.64.82.233:7000/CVP/audio/record_greeting.wav
Reference           : 0
Size                : 49148 Bytes
Age                 : 08 hours:30 minutes:55 seconds
FreshTime           : 0
CreationTime        : 24/06/2015 22:22:46
Stale flag          : false
Command successful.

```

在VVB中快取的.wav URL清單

Show VVB cache cache_entry <start_index><end_index>

```

admin:show vvb cache cache_entries 1 15
Total Cache size: 10000 KB
Total Cache size used: 1037 KB
MaxFileSize: 8000 KB
Total number of Cache Entries: 73
Number of Entries retrieved: 15
EntryType      Reference      Size(Bytes)      Cache Entry
-----
File           0              61566            http://10.64.82.233:80/en-us/app/press1-press2-press3-DTMF1.wav
File           0              49148            http://10.64.82.233:7000/CVP/audio/record_greeting.wav
File           0              5564             http://10.64.82.233:80/en-us/sys/18.wav
File           0              11236            http://10.64.82.233:80/es-mx/sys/37.wav
File           0              5134             http://10.64.82.233:80/es-mx/sys/c.wav
File           0              6756             http://10.64.82.233:80/en-us/sys/thousand.wav
File           0              31882            http://10.64.82.233:80/en-us/sys/WelcomeWA_Star.wav
File           0              4364             http://10.64.82.233:80/en-us/sys/e.wav
File           0              7644             http://10.64.82.233:80/en-us/sys/33.wav
File           0              7406             http://10.64.82.233:80/es-mx/sys/3.wav
File           0              33826            http://10.64.82.233/en-us/app/ringback.wav
File           0              4970             http://10.64.82.233:80/en-us/sys/9.wav
File           0              6092             http://10.64.82.233:80/en-us/sys/6.wav
File           0              7054             http://10.64.82.233:80/en-us/sys/trillion.wav
File           0              8260             http://10.64.82.233:80/es-mx/sys/2.wav
Command successful.

```

此命令顯示VVB中的活動呼叫數

Show vvb call active voice summary

```

admin:show vvb call active voice summary
      Total Concurrent Calls = 1
      Total CPS = 0.1
          Ringtone CPS = 0.0
          Whisper CPS = 0.0
          Agent Greeting CPS = 0.0
          Others CPS = 0.1

Command successful.
admin:

```

此處您可以看到在VXML網關中使用的cisco VVB中的命令：

Command for	VXML Gateway CLI Command	Cisco VVB CLI Command
To display call information for voice calls in progress	show call active voice	show vvb call active voice summary
To display information about cache entries	show http client cache	show vvb cache cache_entries
To display image version	show version	show vvb version (this is vos specific command and also comes into picture for upgrades)

有關詳細資訊，請參閱：

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cust_contact/contact_center/cisco_vvb/vvb_11_0/operations/guide/CVVB_BK_OD58C870_00_operations-guide-for-cisco-virtualized.pdf