Unity Connection的SpeechView与Microsoft Exchange配置示例

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简介

本文通过配置Cisco Unity Connection Release 9.1和Microsoft Exchange 2010走为了启用 SpeechView在Cisco Unity Connection通知的语音邮件副本。当屏幕画面从Unity Connection特定版 本来源和Microsoft Exchange时,原理应该应用到其中任一任一种产品初期或以上版本。

在此实验室,公司简单邮件传输协议(SMTP)域是ucdemolab.com。Cisco Unity Connection高性能的(HA)对分配CUC1.ucdemolab.com SMTP域。





Cisco 建议您了解以下主题:

- Unity Connection版本8.6(2)或以上与单个收件箱(SIB)集成
- Microsoft Exchange

使用的组件

本文档中的信息基于以下软件和硬件版本:

- Unity Connection版本9.1
- Microsoft Exchange 2010

本文档中的信息都是基于特定实验室环境中的设备编写的。本文档中使用的所有设备最初均采用原 始(默认)配置。如果您使用的是真实网络,请确保您已经了解所有命令的潜在影响。

背景信息

SpeechView服务被添加了到在版本8.0(2)的Unity Connection。SpeechView允许用户有他们的语音 邮件被抄录然后发送对他们的选择通知设备。有SpeechView服务的两种类型:

- SpeechView标准,是100%基于软件的副本。
- 赞成SpeechView (添加在版本8.6(2)),允许基于软件的副本服务发送语音邮件的部分到一人的 转录,如果语音邮件的该特定的部分有低准确率。

这两服务由在Unity Connection系统或企业许可证管理器的许可证启动(榆木)安装版本的9.0及以后 ,并且两个通过在互联网的SMTP传送细微差异语音识别服务器的。请参阅"SpeechView操作"部分 关于摘要语音邮件如何传送对细微差异,并且副本如何返回对Unity Connection。

配置

SpeechView操作

此进程概述SpeechView操作的一般消息流。对此配置的步骤在这些部分。

- Unity Connection传送语音邮件信息对细微差异通过巧妙的主机定义的Unity Connection。请参 阅步骤2关于详细信息。
 - •此消息包括细微差异使用回复的Admin定义的返回SMTP地址。
 - 示例使用speechview1@ucdemolab.com。
 - 必须使用一个可及的SMTP地址,因为消息在互联网移动,并且据推测Cisco Unity Connection SMTP是一个内部域,不可访问从组织外面。
- 2. 细微差异抄录消息并且发送副本对speechview1@ucdemolab.com。
- 3. Exchange收到响应消息并且寄它给与stt-service@CUC1.ucdemolab.com电子邮件地址的一联 系方式。Unity Connection盼望所有SpeechView副本发送到别名"stt服务"在Cisco Unity Connection SMTP域,在本例中是"stt-service@CUC1.ucdemolab.com"。
- 4. 当Unity Connection收到答复时,相应地处理它。如果它是对注册请求的一答复,完成注册

,或者,如果它是副本,采取副本并且发送它对任何通知设备为接收语音邮件的用户定义。

步骤 1: Unity Connection 配置

1.1 : 定义Cisco Unity Connection SMTP域

当使用时SpeechView, Unity Connection SMTP域一定是与公司SMTP域不同。因此,有在 Microsoft Exchange服务器需要被执行使用作为巧妙的主机的特别配置。请参阅图1关于如何设置在 **Unity Connection >System设置> SMTP Configuration>服务器的**SMTP域。步骤2通过为了 SpeechView信息发送要求的特别配置走能正确地工作。

图 1

Fax Server	SMTP Server Configuration		
E-SMTP Configuration	SMTP Port #	25	
Server	SMTP Domain*	cucl.ucdemolab.com	Change SMTP Domain
Smart Host	Carls Montheast of Classifications for an inclusion		

1.2: 定义巧妙的主机

巧妙的主机是Cisco Unity Connection的接口对公司SMTP基础设施。巧妙的主机路由他们需要去达 到他们的最终目的地的消息。一台巧妙的主机可以是IP地址或域名系统(DNS)主机名如在图2.中看到 。

图 2

 Cisco Unity Connection 		Smart Host
Plugins Fax Server DAP SMTP Configuration Server Smart Host Advanced Telephony Integrations Phone System Port Group Port	*	Smart Host Refresh Help Save Edit Smart Host Smart Host exchange2010.ucdemolab. Save Fields marked with an asterisk (*) are required.

1.3 : Unity Connection SpeechView配置

在Cisco Unity Connection SpeechView服务菜单,请检查Enabled复选框。然后请直接地单击访问 副本服务单选按钮。

在流入SMTP地址字段,请输入细微差异使用送回消息到Cisco Unity Connection部署的回复地址。

在注册Name字段,请输入独特识别此SpeechView部署的注册名称。

如在本例中的图3中看到,流入SMTP地址是"speechview1@ucdemolab.com",并且注册名称设置 到"ucdemolabCUC1"。

-	Cisco Unity Connection	Transcription Service for SpeechView
8	Mailbox Stores Mailbox Stores Membership Mailbox Quotas B Message Aging Networking	Transcription Service for SpeechView Refresh Help Status Image: A status Image:
	Branch Management Locations VPIM Connection Location Passwords	Save Register Test Transcription Service for SpeechView
	Unified Messaging Unified Messaging Services Unified Messaging Accounts Statu: SpeechView Transcription Services Error Codes	Enabled Access Transcription Service Directly Incoming SMTP Address speechview1@ucdemolab.com Registration Name ucdemolabCUC1
Ξ	Dial Plan Partitions Search Spaces	Advertise Transcription Proxy Services to Other Connection Locations Access Transcription Services through Connection Proxy Location None +
Ξ	System Settings General Configuration Cluster Authentication Rules Roles Restriction Tables Licenses Schedules	Status of Last Transcription Operation Action Type None Action Status Unknown Action Date 2012-12-18 13:16:22.000 Save Register Test

一旦Unity Connection节点或HA对注册与SpeechView,其他节点或HA对能通过数字网络使用该服务,如果通告副本代理服务到其他连接位置复选框被检查。如果这是所需配置,请单击**访问副本服务直通连接代理位置**无线电方框并且从下拉列表选择SpeechView代理。

Click **Save**.请勿点击寄存器,直到要求的Microsoft Exchange配置完成。欲了解更详细的信息请参 阅步骤2。

步骤 2: Microsoft Exchange配置

2.1:配置邮件联系方式

在Microsoft Exchange配置中,是需要的邮件联系方式分配使用转发回复消息回到Unity Connection的"stt服务" SMTP地址。基本上,当消息在为"流入SMTP地址"注定的Exchange服务器 接收(时请参阅欲了解更详细的信息步骤1.3)它转发与创建的使用邮件联系方式此处。

打开Exchange管理控制台并且导航对**接收Configuration>邮件联系方式**。用鼠标右键单击在空格并 且选择**新的邮件联系方式**。新窗口出现。

点击**新的联系方式**单选按钮**其次**然后单击。

 Introduction Contact Information New Mail Contact Completion 	Introduction This wizard helps you create a new mail contact or mail-enable an existing contact. Create a mail contact for: • New contact • Existing contact:

其次,请提供需的信息填充新的邮件联系方式。如在图5.中看到最重要填写相关信息,输入别名**stt-service@ <Unity***连接SMTP域***>**在外部电子邮件地址字段。在本例中,因为Unity Connection SMTP域是CUC1.ucdemolab.com,字段带有"stt-service@cuc1.ucdemolab.com"。

Note:Unity Connection细听对stt-service@<Unity*连接SMTP将*寻址的所有SpeechView回复消息*Domain>*。使用除stt服务之外的一别名导致失败注册和副本。

单击 Next。

 Introduction Contact Information New Mail Contact Completion 	Contact Information Enter the account inform an existing mail contact.	nation that is required to cre ntional unit rather than using	ate a new mail contac g a default one:	t or to mail-enable
Completion	ucdemolab.com/Use	ers		Browse
	First name:	Initials:	Last name:	
	STT		CUC1	
	Name:			
	STT CUC1			
	Alias:			
	stt-service			
	External e-mail address:			
	SMTP:stt-service@cuc	1.ucdemolab.com		

验证所有信息并且点击**新**。在Next屏幕上,请点击**完成**。邮件联系方式当前创建。

 Introduction Contact Information New Mail Contact Completion 	New Mail Contact Click New to create a mail contact with the following settings. Configuration Summary: Image: STT CUC1 Organizational unit: ucdemolab.com/Users First name: STT	*
	Last name: CUC1 Contact name: STT CUC1 Alias: stt-service External e-mail address: SMTP:stt-service@cuc1.ucdemolab.com	

2.2:配置SpeechView邮箱

下一步是创建一个新的邮箱收到消息被注定对"流入SMTP地址"。在初始新建的邮件接触点配置在步骤2.1后创建,邮箱转发对在步骤2.1创建反过来寄消息给Unity Connection的邮件联系方式。

打开Exchange管理控制台并且导航对**接收Configuration>邮箱**。用鼠标右键单击在空格并且选择**新 的邮箱**。新窗口出现。

单击 Next。

	Introduction
User Type	This wizard helps you create a new mailbox, resource mailbox, or linked mailbox. You can also use this wizard to mail-enable an existing user.
New Mailbox	Choose mailbox type.
7 Completion	User Mailbox
	This mailbox is owned by a user to send and receive messages. This mailbox cannot be used for resource scheduling.
	C Room Mailbox
	The room mailbox is for room scheduling and is not owned by a user. The user account associated with resource mailbox will be disabled.
	C Equipment Mailbox
	The equipment mailbox is for equipment scheduling and is not owned by a user. The user account associated with the resource mailbox will be disabled.
	C Linked Mailbox
	Linked mailbox is the name for a mailbox that is accessed by a security principal (user) in a separate, trusted forest.

点击**新用户**单选按钮并且**其次**单击。

New	Mailbox
E Introduction	User Type
User Type	mailboxes.
New Mailbox	Create mailboxes for:
Completion	New user
	Add X
	Name Organizational Unit
Help	< Back Next > Cancel

提供相对用户信息。最重要,请保证在步骤1.3配置的"用户登录名字(用户主体名称)"在"流入 SMTP地址"字段匹配别名。

单击 Next。

■ User Type Inter the user name and account information. ■ User Information ✓ Specify the organizational unit rather than using a default one: ■ Mailbox Settings Inter the user name and account information. ■ Mailbox Settings Inter the user name and account information. ■ Mailbox Settings Inter the user name and account information. ■ Archive Settings Inter the user name and account information. ■ Archive Settings First name: ■ New Mailbox First name: ■ Completion Name: ■ SpeechView Demo1 UserLasse acrost (User District Name)	Browse
□ User Information □ Specify the organizational unit rather than using a default one: □ Mailbox Settings □ ucdemolab.com/Users Brow □ Archive Settings First name: Initials: Last name: ○ New Mailbox Speech View □ Demo 1 ○ Completion Name: Speech View Demo 1 □ User Lease serves (User Distained Name) □ □	Browse
Mailbox Settings ucdemolab.com/Users Brow Archive Settings First name: Initials: Last name: New Mailbox SpeechView Demo1 Completion Name: SpeechView Demo1 User lasse serves (User Dissient Name) User lasse serves (User Dissient Name)	Browse
Archive Settings First name: Initials: Last name: New Mailbox Speech View Demo 1 Completion Name: Speech View Demo 1 Use lease serves (Uses Dissient Name) Speech View Demo 1	IE:
New Mailbox SpeechView Demo1 Completion Name: SpeechView Demo1	
Completion Name: Speech View Demo 1	
Speech View Demo 1	
Lincolness areas (Linco Directed Name)	
User logon name (User Enncinal Name):	
speechview1 @ucdemolab.com	
Lieselagen erme (en Windowe 2000):	
speechview1	
Password: Confirm password:	

在邮箱设置,请保证Alias字段匹配用于步骤"的"流入SMTP地址的别名部分1.3。

单击 Next。

Introduction	Mailbox Settings	- the sector becaute
User Type	Alize	ation and policy setting
User Information	speechview1	
Mailbox Settings	Specify the mailbox database rather than using a database au	tomatically selected:
New Mailbox		Browse
	Retention policy:	
completion		Browse
	Exchange ActiveSync mailbox policy:	
		Browse
	Address book policy:	
		Browse
	Personal Tags are a premium feature. Mailboxes with policies t	hat contain these tags
	require an Excitatinge Enterphae Gione Access Econae (CAE).	

验证信息正确然后单击**新**。

在最后的屏幕上,请点击**芬通社**。



2.3:配置SpeechView邮箱转发邮寄联系方式

一旦邮箱和邮件联系方式两个创建,必须配置邮箱转发到在步骤2.1创建的邮件联系方式。

用鼠标右键单击创建的新的邮箱并且选择**属性**。然后请如在图12中看到单击**邮件流量设置选项卡**。 双击**提供选项**。新窗口出现。



在新的发送选项窗口,请检查**转发到**复选框然后单击**浏览**。新窗口出现。

图 13

livery Options		
Send on behalf		
Grant this permission to:		
🖧 Add 🗡		
Forwarding address		
Forward to:		
		Browse
Deliver message to both forwa	rding address and mailbox	c
Peciniente limite		
Maximum recipients:		1
	ок	Cancel

在新窗口,请选择在步骤2.1创建的邮件联系方式。点击OK键并且退出信箱性能页。

isplay Name 🔺	Alias	Recipient Type Details	Prima
Adam McKenzie	adam	User Mailbox	adan
Administrator	Administrator	User Mailbox	Admi
Anita Perez	anita	User Mailbox	anita
Charles Holland	charles	User Mailbox	charl
Chris Ward	chrward	User Mailbox	chrw
David Scott	dscott2	User Mailbox	dsco
Doug Rufalo	drufalo	User Mailbox	drufa
Jim Li	jim	User Mailbox	jim@
Monica Cheng	monica	User Mailbox	moni
Mukul Kumar	mukul	User Mailbox	mukı
Nancy Fox	nancy	User Mailbox	nanc
Neela Patel	neela	User Mailbox	neela
Speech View Demo 1	speechview1	User Mailbox	spee
STT CUC1	stt-service	Mail Contact	stt-se
Sue Miller	sue	User Mailbox	sue@
Tanya Adams	tanyaa	User Mailbox	tanya
Taylor Bard	taylor	User Mailbox	taylo
2	2	11 11 -0	F

2.4 : Enable (event)接受从Unity Connection的消息的接收连接器

此步骤也许不要求并且取决于Microsoft Exchange配置。接收连接器允许Exchange服务器收到从 Unity Connection的SMTP/e MAIL消息和转发他们到互联网类似一正常电子邮件。没有此配置, Unity Connection不能传送信息到在互联网的SpeechView服务。

打开Exchange管理控制台并且导航对**服务器配置>集线器传输**。在被标记"接收连接器的"更低窗格 上,请用鼠标右键单击在空格并且选择**新的接收连接器**。新窗口出现。

在Name字段,请如在图15中看到输入连接器名称。点击下一步继续。

 Local Network settings Remote Network settings 	This wizard helps you create a new Receive connector on the selected server. Name: SMTP Relay
Remote Network	Name: SMTP Relay
Remote Network settings	SMTP Relay
└┙ settings	
	Select the intended use for this Receive connector:
New Connector	Custom

Settings页的本地网络在Exchange服务器的一个特定网络接口卡(NIC)或IP地址只允许管理员安排新的接收连接器侦听。除非有需要离析接收连接器特定NIC或IP地址,**其次请**单击。

Next页是定义了Settings页的远程网络什么远程IP地址或子网/VLAN允许使用此接收连接器。

在地址或地址范围字段,请输入如在图16中看到将使用此接收连接器Unity Connection服务器的 IP地址。

Introduction	Remote Network settings	
Local Network settings	Receive mail from servers that have these remote IP addresses:	
Remote Network settings	IP address(es)	
New Connector		
Completion Ad	d IP Addresses of Remote Servers	
	Address or address range:	_
	10.99.150.13/32	•
	Example: 192.168.180.0/26 or 2001:DB8:0:C000::/54	

一旦IP地址被输入,**其次请**单击。

Introduction	Remote Network settings	
Local Network settings	Receive mail from servers that have these remote IP addresses:	
Remote Network settings	IP address(es) 10.99.150.13/32	
New Connector	10.99.150.14/32	

验证信息并且点击**新**。在Next页,请点击**完成**。

New Re	eceive Connector
Introduction Local Network settings	New Connector The wizard will use the configuration below. Click New to continue. Configuration Summary:
Remote Network	SMTP Relay *
 New Connector Completion 	Name: SMTP Relay Type: Custom IP Address(es): (All Available IPv4): Pot 25 FQDN: exchange2010.ucdemolab.com Remote IP range(s): 10.99.150.13/32 10.99.150.14/32
Help	To copy the contents of this page, press CTRL+C.

2.5 : 配置新的发送连接器对Unity Connection

此步骤也许不要求并且取决于Microsoft Exchange配置。发送连接器配置发送消息回到Unity Connection服务器。由于在Unity Connection的一个限制,我们必须强制直升机消息而不是 Exchange使用的默认EHLO消息。因此,推荐创建Unity Connection的一台唯一发送连接器,以便 自定义可以隔离到仅Unity Connection。

打开Exchange管理控制台并且导航对**组织Configuration>集线器传输**。点击**发送连接器**选项卡,用 鼠标右键单击在空格并且选择**新的接收连接器**。新窗口出现。

在Name字段,请输入新的发送连接器名称并且其次单击。

Introduction	Introduction		
Address space	This wizard helps you create a new Send connector. After you create the Send connector, right-click it in the work pane and then click Properties to configure other properties that		
Network settings	Aren't shown in this wizard.		
Source Server	CUC1 Send Connection		
New Connector	Select the intended use for this Send connector:		
Completion	Select the intended use for this Sena connector:		

在SMTP地址空间页,请在地址空间字段单击**添加**并且输入Unity Connection服务器的SMTP域如在 图20中看到。SMTP域在步骤1.1配置/验证。

Introduction	Address space		
Address space	Specify the address spa	ace(s) to which this connector	will route mail:
Network settings	Type	Address	Cost
Source Server		7 Iddress	0031
New Connector	SMTP Address	5pace	
Completion	Type:		
	SMTP		
	Address space	(for example, contoso.com):	
	cuc1.ucdemola	ab.com	
		u hdamaina	
		subdomains	
	Cost:		
			OK Cancel
	Lessel		

选择网络设置页,**通过以下巧妙的主机**选择**路由邮件**并且单击**添加**。当窗口打开时,请如在图21中 看到输入Unity Connection服务器的IP地址或DNS名在地址空间字段。

在本例中, Unity Connection服务器的SMTP域和DNS名是相同的。这不总是没有要求和案件。

点击OK键关上窗口**其次**然后单击。

Introduction	Address space		
Address space	Specify the address sp	ace(s) to which this connector	will route mail:
Network settings	Type	Address	Cost
Source Server	ijpe	ndaross	0031
New Connector	SMTP Address	Space	
Completion	Туре:		
	SMTP		
	Address space	(for example, contoso.com):	
	cuc1.ucdemo	lab.com	
		subdomains	
	Cat		
	Lost:		
	1		
			OK Cancel
	•		
	Louid		

Unity Connection不支持对其SMTP服务的认证接入,因此请勿如在图22中看到单击在验证设置的单 选按钮。

单击 Next。

 Introduction Address space Network settings Configure smart host authentication settings Source Server New Connector Completion 	Configure smart host authentication settings Configure smart host authentication settings Basic Authentication Basic Authentication over TLS User name: Password: Password: Note: all smart hosts must accept the same user name and password. Exchange Server Authentication Exchange Server Authentication Externally Secured (for example, with IPsec).
---	---

在源服务器页,请输入将传送信息对Unity Connection的Exchange服务器。如果有在Unity Connection配置的任何SMTP访问列表该从发送消息的块未入册的IP地址对Unity Connection,这是 重要。默认情况下,应该有至少一个服务器列出的表如在图23中看到。在此实验室,只有一个 Exchange服务器那么那里是没有需要添加别的。

单击 Next。

Introduction	Source Server		
Address space	Associate this connector w	vith the following Hub Transport serve	ers. Alternatively, you can
Network settings	Add X		
Configure smart	Name	Site	Role
settings	EXCHANGE2010	ucdemolab.com/Configurat	Mailbox, Client Access, H
Source Server			
New Connector			
Completion	4		

验证发送连接器信息并且点击**新**。在Next页,请点击**完成**。

Introduction	New Connector The wizard will use the configuration below. Click New to continue.
Address space	Configuration Summary:
Configure smart	CUC1 Send Connection
 host authentication settings Source Server New Connector Completion 	Name: CUC1 Send Connection Usage: Custom Address spaces: SMTP:cuc1.ucdemolab.com;1 Smart hosts: cuc1.ucdemolab.com Smart host authentication: None Source Servers: EXCHANGE2010
Halp	To copy the contents of this page, press CTRL+C.

2.6:禁用新的发送连接器的EHLO消息

由于在Unity Connection的一个限制,您必须强制直升机消息而不是Exchange使用的默认EHLO消息。

打开Exchange管理Shell并且输入此命令:

set-sendconnector <*Send Connector Defined in Step 2.5*> -forceHELO 1 为了验证工作的命令,输入此命令和验证forceHELO字段设置对"真":

Welcome to the Exchange Management Ehell! A Full list of endlets: Get-Excomend Got beck but multiplication of the product string: Help *(string)* Got beck to the product string: Help *(string)* Got belt for a condict but for a contact with a masse or (condict name) -2 Show full contact of the product string: Help *(string)* Got belt for a condict but for a contact with a masse or (condict name) -2 Show full contact of the product string: Help *(string)* Got belt for a condict with for a contact with a masse or to be assignment so be assignments also control what objects users who are members of role groups and management role is assignment policies. Nole assignments also control what objects users who are members of role groups and management role is assignment policies. Collection: Coll assignments also control what objects users who are members of role groups and management role. UPHODE: Connecting to EXCHANCI2018.con UPHODE: Connecting to EXCHANCI2018.con UPHODE: Connecting to EXCHANCI2018.con UPHODE: Connecting: Coll assignments also control what objects users who are members of role groups and management role. UPHODE: Connecting to EXCHANCI2018.con UPHODE: Connecting to EXCHANCI2018.con UPHODE: Connecting: Collection: -forceHELO 1 (civindows system32) (civindows system33) (civindows system33) (civindows system33) (civindows system33) (civindows system34) (civindows system34) (civindowsystem34) (civindows system34) (civindows system34) (c	Rechine: EXCHANGE2010.ucdemolab.co	om	_ 🗆 🗙
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<pre>heasesprent role assignments determine what management roles are associated with management role groups and management role lisios can modify using the endlets available on the associated management roles. UERDOSE: Connecting to EXCHANGE2010.ucdemolab.com DERDOSE: Connecting to EXCHANGE2010.ucdemolab.com. UERDOSE: Connecting to EXCHANGE2010.ucdemolab.com. Connecting Laboredential ConnectedDomains () ConnectingEnabled Enable Enable EncomPolicies Default ForceHELO I True Figh Hickserverld Enable En</pre>	Tip of the day #79:		
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AddressSpaces : (SMTP:cuc1.ucdemolab.con;1) AuthenticationCredential : Connect : Connectplonains : Canter : Connectplonains : ScopedConnector : False : <	VERBOSE: Connecting to EXCHAN VERBOSE: Connected to EXCHANG (PS) C:\Windows\system32> (PS) C:\Windows\system32> (PS) C:\Windows\system32> (PS) C:\Windows\system32> (PS) C:\Windows\system32> (PS) C:\Windows\system32> (PS) C:\Windows\system32> (PS) C:\Windows\system32> (PS) C:\Windows\system32> (PS) C:\Windows\system32>	GE2010.ucdemolab.com E2010.ucdemolab.com sendconnector "CUC1 Send Connection" -forceHELO 1 sendconnector "CUC1 Send Connection" ! format-list	
	AddressSpaces AuthenticationCredential Connect ConnectedDonains ConnectionInactivityTineOut DNSRoutingEnabled DonainSecureEnabled ErrorPolicies ForceHELO Fqdn HoneMIA HoneMIA HoneMIA HoneMIA ScopedConnector IsSntpConnector IsSntpConnector LinkedReceiveConnector MaxMessageSize Mane Port ProtocolLoggingLevel RequireOorg RequireOorg RequireOorg SmartHostString SmartHostString SmartHostString SmartHostString SmartHostString SourceIradpress SourceTransportServers IlsButhLevel IlsDomain UseExternalDNSServersEnabled	<pre>(SMTP:cuc1.ucdemolab.con;1) () 00:10:00 False False True Default True Microsoft MTA EXCHANGE2010 CUC1 Send Connection False True 10 MB (10,405,760 bytes) CUC1 Send Connection 25 None False False None Cuc1.ucdemolab.com 20 0.8.0.0 Exchange Routing Group (DWBGZMFD01QNBJR) (EXCHANGE2010) False False False</pre>	

退出Exchange管理Shell。

注册SpeechView服务

导航对SpeechView服务统一消息> SpeechView在Unity Connection管理页面的副本> Services。点击寄存器。

Cisco Unity Connection	Transcription Service for SpeechView
Mailbox Stores Mailbox Stores Membership Mailbox Quotas	Transcription Service for SpeechView Refresh Help
Message Aging Networking Links Branch Management Locations VVIM Connection Location Passwords Unified Messaging Unified Messaging Services Unified Messaging Accounts Statue SpeechView Transcription Services Error Codes Dial Plan Partitions Search Spaces System Settings General Configuration Cluster Authentication Rules Roles Restriction Tables Licenses Schedules	The SpeechView service has not been registered. You must register to access the transcription service directly. Save Register Test Transcription Service for SpeechView Enabled Access Transcription Service Directly Incoming SMTP Address speechview1@ucdemolab.com Registration Name ucdemolabCUC1 Advertise Transcription Proxy Services to Other Connection Locations Access Transcription Services through Connection Proxy Location None Status of Last Transcription Operation Action Type None Action Type None Action Date 2012-12-18 13:16:22.000 Save Register Test

一个新的弹出窗口如在图27中看到出现。 保证弹出窗口没有由浏览器阻塞。当注册是持续的时,窗 口表示"处理任务"状况。

图 27

cecution Results			
Severity	Issue	Recommendation	Details

进程能花费从任何地方5到15分钟。当注册过程完成时,窗口如在图28中看到更改其文本。

Task h	as finished.		
Close			
Task Exec	ution Results	Recommendation	Details
3	The SpeechView transcription service was successfully registered.	Reconnicitorio	Details

SpeechView副本测验

为了启用用户的SpeechView,在**服务等级(COS) >服务等级(COS)**必须选择SpeechView选项如被 看到在图29的底部。

图29

 Cisco Unity Connection 	Edit Class of Service (All Features Speechview Standard)
E Users	Class of Service Refresh Help
Class of Service	Edit Class of Service Display Name* All Features Speechview Standard
Templates User Templates Call Handler Templates Contact Templates B-Notification Templates Contacts Contacts Distribution Lists	Recorded Name Image: Allow User to Record Name Maximum Length 30 Seconds Directory Listing Image: Allow Users to Choose to Be Listed in the Directory
System Distribution Lists System Call Handlers Directory Handlers Custom Recordings E Custom Recordings	Greetings Maximum Length 90 Seconds Licensed Features V Allow Users to Access Voice Mail Using an IMAP Client and/or Single Inbox
Call Roburny Message Storage Mailbox Stores Mailbox Stores Membership Mailbox Quotas	Allow IMAP Users to Access Message Bodies Allow IMAP Users to Access Message Bodies Except on Private Messages Allow IMAP Users to Access Message Headers Only Allow Users to Use the Web Inbox and RSS Feeds
Networking D-Links B-Branch Management Locations VPIM VPIM	 Allow Access to Advanced Features Allow Access to Exchange Email by Using Text to Speech (TTS) Allow Users to Use Voice Recognition Allow Users to Access SpeechView Transcription Service Use Standard SpeechView Transcription Service
Unified Messaging Services Unified Messaging Accounts Statu: SpeechView Transcription Services Error Codes	 Use SpeechView Pro Transcription Service Secure Message Transcription (Speech View Standard/Pro) Do Not Transcribe Secure Messages Allow Transcriptions of Secure Messages Allow Transcriptions of Secure Messages to Be Sent to Notification Devices

一旦选项启用通知设备可以配置。一旦此示例,单个收件箱集成已经配置。

在消息同步到Exchange服务器后, Unity Connection开始SpeechView进程。一旦消息被抄录,并 且以Microsoft Outlook使用VMO (ViewMail for Outlook),副本出现作为同步的语音留言一部分如在 图30中看到。

Voice Message	*
• •	0:00 / 0:07 🔹 Speed 🕨
Message from Doug Rufalo (2002)
Doug Rufalo	
ViewMail	
Sent: Thu 1/31/2013 3:41 PM To: Chris Ward	
🖂 Message 🚺 VoiceMessage.wav (62 K	B)

"Hey Chris it's Doug. I'm leaving you a message to test speech the standard transcription. Thanks. Bye." - Powered by Dragon

Transcription	¥
"Hey Chris it's Doug. I'm leaving you a message to test speech the standard transcription. Thanks. Bye." - Powered by Dragon	^
	2

<u>验证</u>

当前没有可用于此配置的验证过程。

<u>故障排除</u>

目前没有针对此配置的故障排除信息。