

# 在IP电话7841上安装电话区域设置

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## 简介

本文档介绍如何在Cisco 7841系列IP电话上安装电话区域设置。

## 先决条件

### 要求

本文档没有任何特定的要求。

### 使用的组件

本文档中的信息基于以下软件和硬件版本：

- 思科统一通信管理器12.x
- Cisco IP 电话 7841

本文档中的信息都是基于特定实验室环境中的设备编写的。本文档中使用的所有设备最初均采用原始（默认）配置。如果您的网络处于活动状态，请确保您了解所有命令的潜在影响。

## 背景信息

思科统一通信管理器(CUCM)为12种语言（包括英语）和16个国家（包括美国）提供系统定义的本地化支持。网络区域设置指定国家/地区特定的音调和音调；用户区域设置指定用于文本显示的语言。

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## 配置

### 配置

以下是对电话执行硬出厂重置的步骤：

步骤1.从思科网站下载区域设置。

Downloads Home / Collaboration Endpoints / IP Phones / IP Phone 7800 Series / IP Phone 7841 / Unified Communications Manager Endpoints Locale Installer- 12.1(1.1000)

## IP Phone 7841

Release 12.1(1.1000)

Related Links and Documentation

Notifications - No related links or documentation -

File Information	Release Date	Size
Cisco Unified Communications Locale Installer 12.1.1.1000 Arabic (United Arab Emirates) for Cisco Unified IP Phones FW 12.1(1) po-locale-ar_AE-k3-12.1.1.1000-1.cop.sgn	27-MAR-2018	2.89 MB
Cisco Unified Communications Locale Installer 12.1.1.1000 Arabic (Bahrain) for Cisco Unified IP Phones FW 12.1(1) po-locale-ar_BH-k3-12.1.1.1000-1.cop.sgn	27-MAR-2018	2.88 MB
Cisco Unified Communications Locale Installer 12.1.1.1000 Arabic (Algeria) for Cisco Unified IP Phones	27-MAR-2018	2.88 MB

步骤2.导航至OS Administration > Software Upgrades > Install/Upgrade。

## Cisco Unified Operating System Administration

For Cisco Unified Communications Solutions

Show Settings Security **Software Upgrades** Services Help

Install/Upgrade

TFTP File Management

Install/Upgrade **ment**

Customized Logon Message

Branding

**WARNING: It is recommended to perform a successful backup. Please verify backup configuration.**

### Cisco Unified Communications Administration

System version: 12.0.0.99834-4

VMware Installation: 2 vCPU Intel(R) Xeon(R) CPU E5-2697A v4 @ 2.60GHz, disk 1: 110Gbytes, 8192Mbytes RAM, **ERROR: UNISUPPORTED: Partitions unaligned**  
**WARNING: DNS unreachable**

User admin last logged in to this cluster on Friday, June 29, 2018 3:39:36 PM IST, to node 10.106.111.182, from 10.196.121.10 using HTTPS  
User admin failed to log in 1 times!  
Most recent failure Sunday, July 1, 2018 5:26:34 PM IST, to 10.106.111.182, from 10.65.43.63 using HTTPS

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A summary of U.S. laws governing Cisco cryptographic products may be found at our [Export Compliance Product Report](#) web site.

For information about Cisco Unified Communications Manager please visit our [Unified Communications System Documentation](#) web site.

For Cisco Technical Support please visit our [Technical Support](#) web site.

步骤3.如图所示，输入SFTP服务器的凭证。



# Cisco Unified Operating System Administration

For Cisco Unified Communications Solutions

Show ▾ Settings ▾ Security ▾ Software Upgrades ▾ Services ▾ Help ▾

## Software Installation/Upgrade

Cancel Next

### - Status -

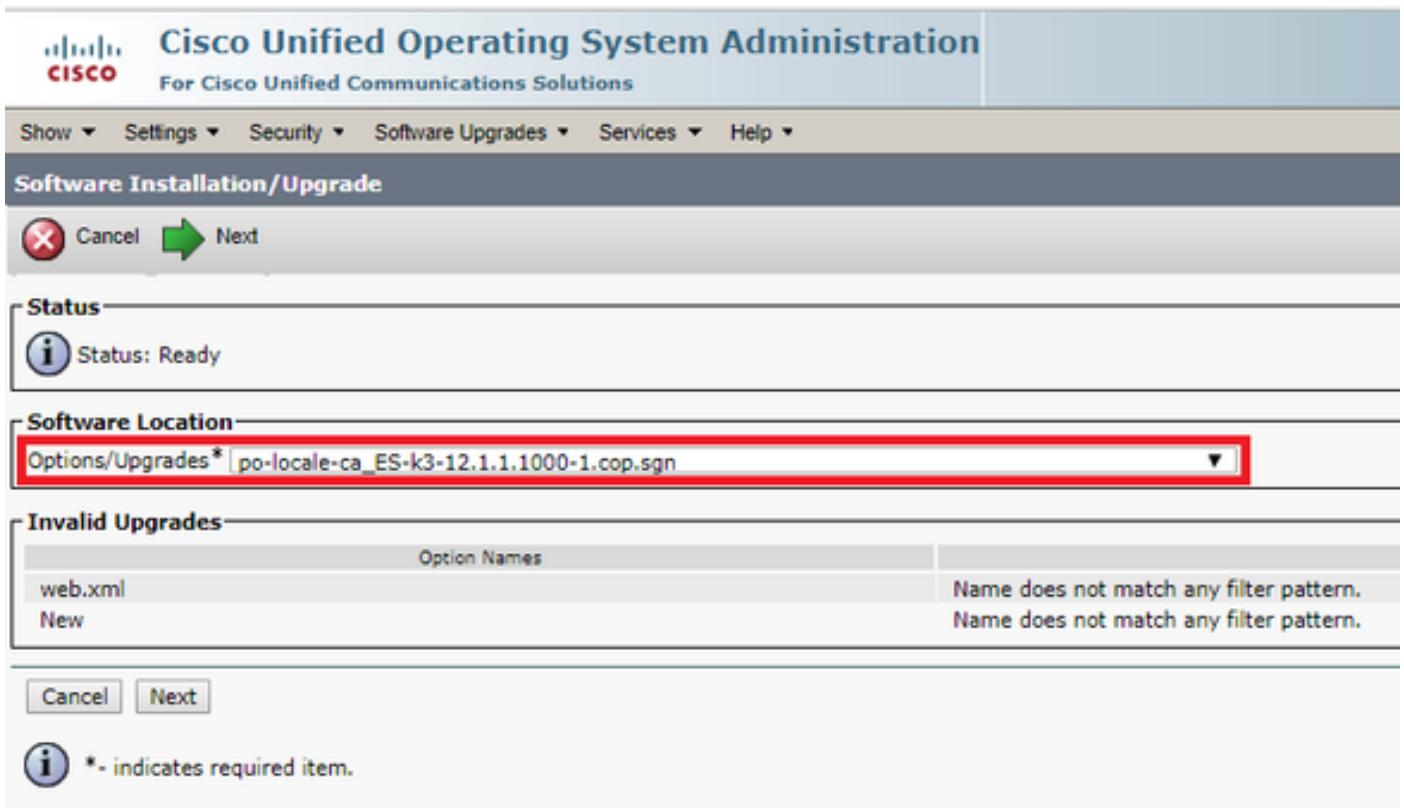
Status: Ready

### - Software Location -

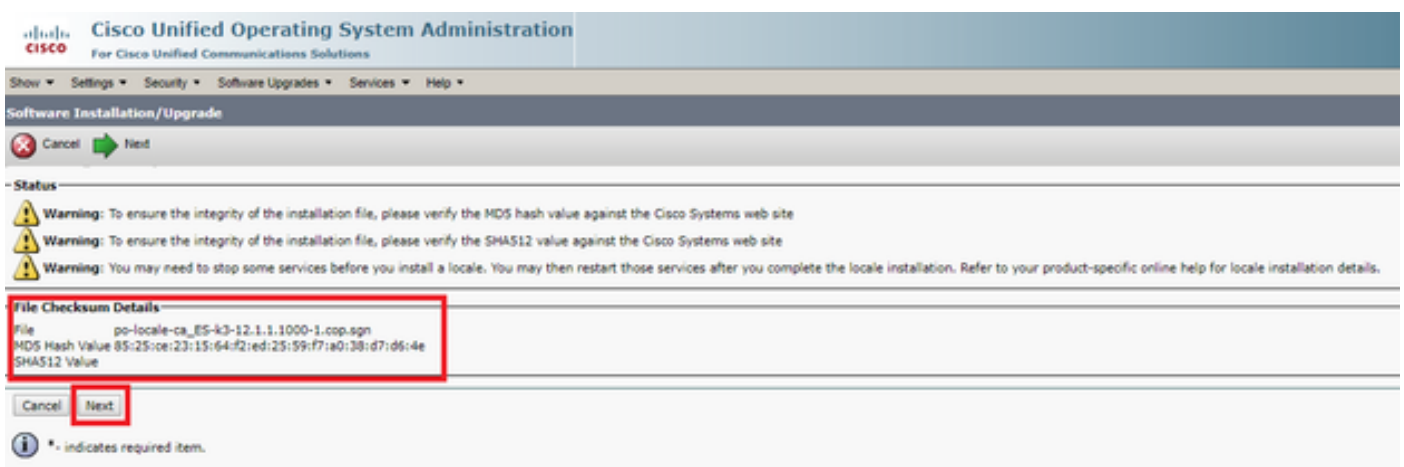
Source*	<input type="text" value="Remote Filesystem"/>
Directory*	<input type="text" value="/"/>
Server*	<input type="text" value="192.168.0.5"/>
User Name*	<input type="text" value="cisco"/>
User Password*	<input type="password" value="•••••"/>
Transfer Protocol*	<input type="text" value="SFTP"/>
SMTP Server	<input type="text"/>
Email Destination	<input type="text"/>

\*- indicates required item.

步骤4.从“选项/升级”下拉菜单中选择区域设置，然后单击“下一步”，如图所示。安装区域设置开始。



5.如图所示，在验证“校验和详细信息”后，单击“下一步”。



步骤6.区域设置安装成功

**Cisco Unified Operating System Administration**  
For Cisco Unified Communications Solutions

Show Settings Security Software Upgrades Services Help

**Software Installation/Upgrade**

Install Another

**Installation Status**

File po-locale-ca\_ES-k3-12.1.1.1000-1.cop.sgn  
 Start Time Mon Jul 02 13:19:26 IST 2018  
 Status Complete

**Installation Log**

```

[18/07/02_13:19:57] locale_install.sh: Publisher: Starting installdb...
/bin/su -l informix -s /bin/sh -c
"source /usr/local/cm/db/dblenv.bash /usr/local/cm ;
source /usr/local/cm/db/informix/local/ids.env ;
nice /usr/local/cm/bin/installdb -x /usr/local/cm/db/xml/xml"
    
```

Install Another

**i** \*- indicates required item.

步骤7.在导航至Serviceability Page > Tools > Control Center Feature services时，在运行Cisco TFTP服务的所有节点上重置Cisco TFTP服务。在此处选择Cisco TFTP服务，然后单击restart，如图所示。

**Cisco Unified Serviceability**  
For Cisco Unified Communications Solutions

Alarm Trace Tools Snmp CallHome Help

**Control Center - Feature Services**

Start Stop Restart Refresh Page

**Status:**  
Ready

**Select Server**  
Server\* 10.106.111.182--CUCM Voice/Video Go

**Performance and Monitoring Services**

Service Name	Status:
Cisco Serviceability Reporter	Started
Cisco CallManager SNMP Service	Started

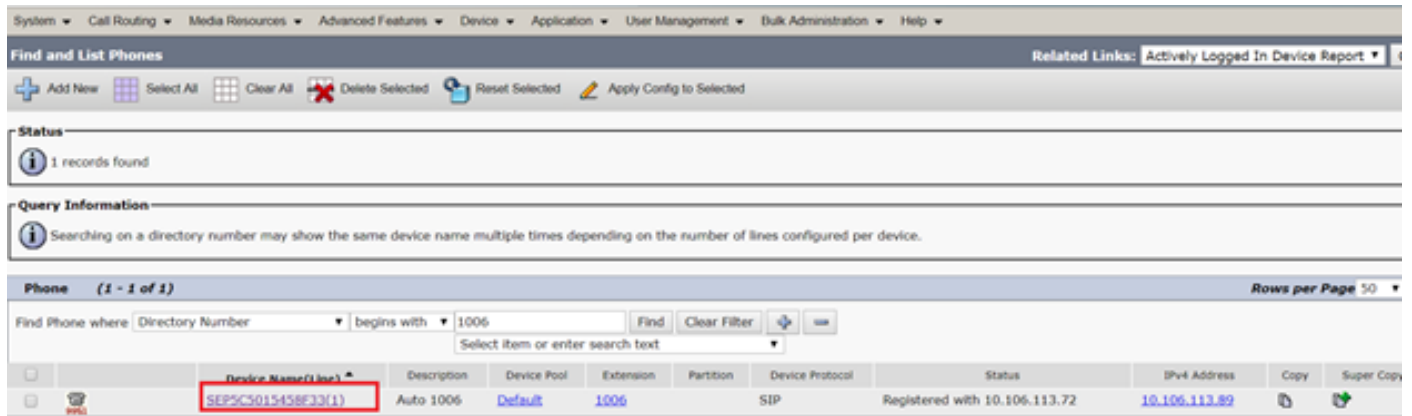
**Directory Services**

Service Name	Status:
Cisco DirSync	Started

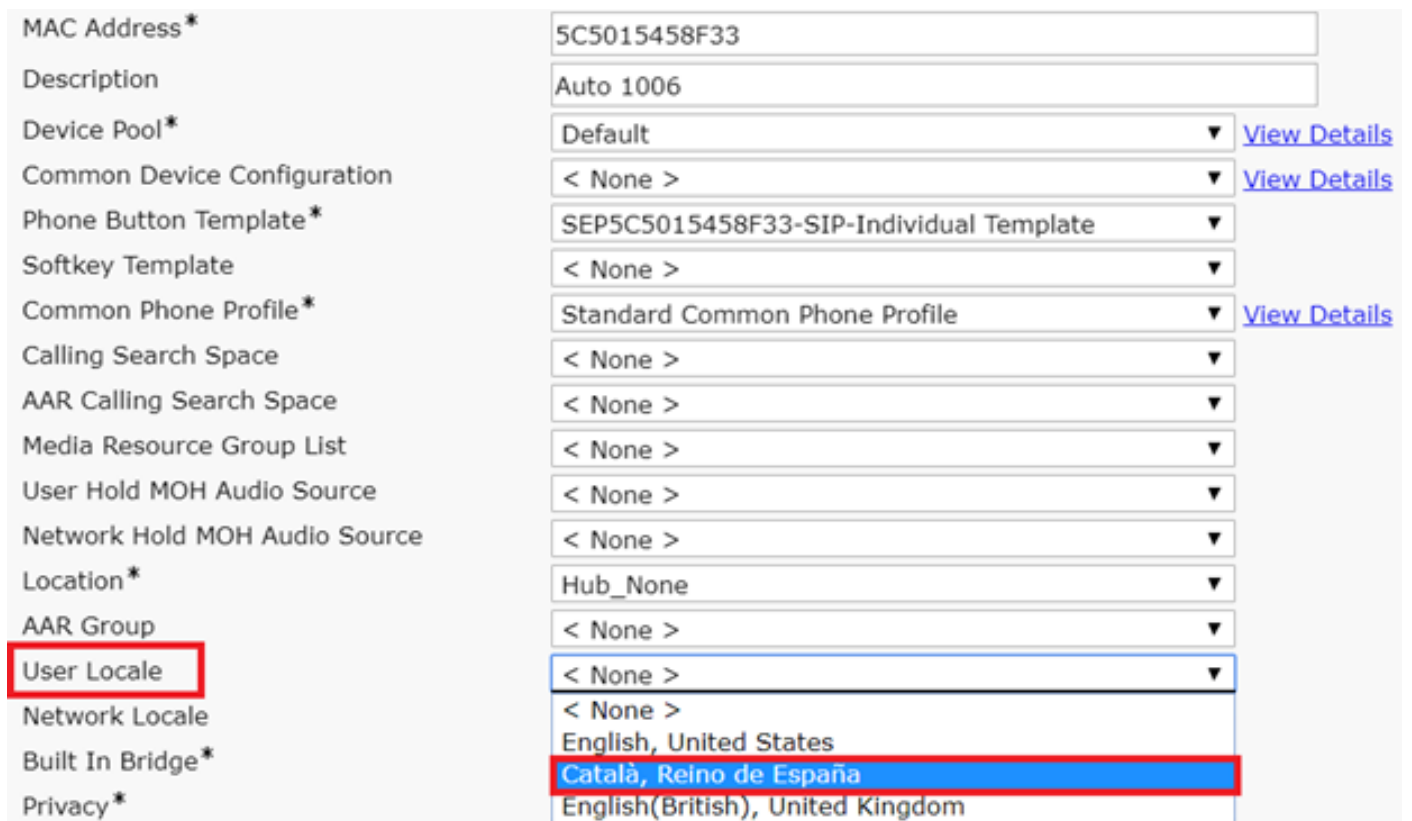
**CM Services**

Service Name	Status:
Cisco CallManager	Started
Cisco Unified Mobile Voice Access Service	Started
Cisco IP Voice Media Streaming App	Started
Cisco CTIManager	Started
Cisco Extension Mobility	Started
Cisco DHCP Monitor Service	Started
Cisco Intercluster Lookup Service	Started
Cisco Location Bandwidth Manager	Started
Cisco Directory Number Alias Sync	Started
Cisco Directory Number Alias Lookup	Started
Cisco Dialed Number Analyzer Server	Started
Cisco Dialed Number Analyzer	Started
<b>Cisco Tftp</b>	Started

步骤8.导航至电话。



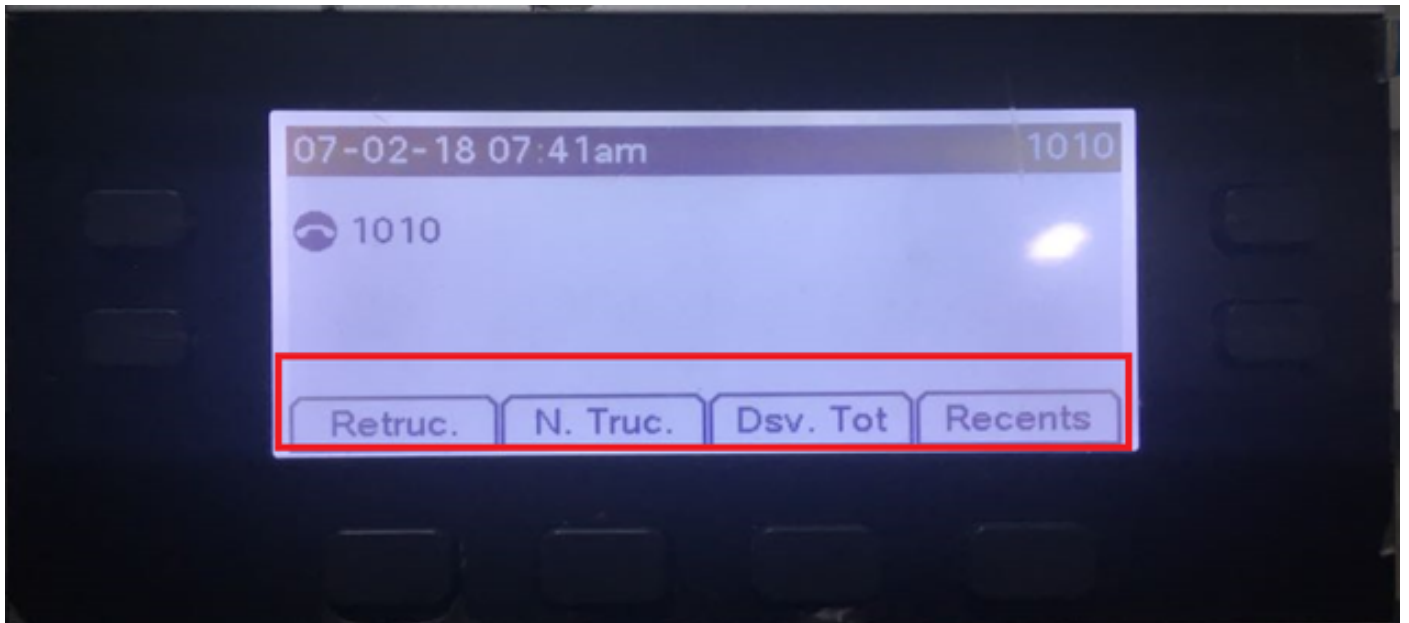
步骤9.在“用户区域设置”下选择您刚下载的区域设置。



步骤10.保存、应用配置并重置电话。

## 验证

如果区域设置安装成功，您可以看到使用本地语言的软件，如图所示：



## 故障排除

目前没有针对此配置故障排除信息。