

将企业电话转换为MPP，反之亦然

目标

本文将概述思科电话，并说明从Cisco Unified IP电话一次转换为多平台电话(MPP)或反向转换的基本初始步骤。考虑一下这个小小的介绍，以引导您朝着正确的方向前进。有关引导您完成整个流程的另一种说明，请参阅[云升级程序](#)。

如果要将企业电话转换为[Webex Calling](#)，请单击此链接。

简介

如果您无法正确注册您的新IP电话，则可能是您为企业购买了错误的型号。如果出现这种情况，您应该与提供商联系，将其换成正确的产品。如果不能返回，您可以在某些型号上执行从企业到MPP的一次性转换，反之亦然。

如果您想了解这两个平台之间的异同，请继续阅读。[否则，请点击此处直接转到资格要求](#)。

思科多平台电话(MPP)和思科统一IP电话均提供互联网协议语音(VoIP)通信。

MPP电话需要来自互联网电话服务提供商(ITSP)或IP专用交换机(PBX)呼叫控制服务器的服务。WebEx Calling、Ring Central和Verizon都是ITSP的示例。与Cisco MPP电话配合使用的IP PBX服务的示例包括Asterisk、Centile和Metaswitch平台。

思科统一IP电话专用于思科统一通信管理器(CUCM)，它是内部呼叫管理器。只有大型企业会购买CUCM，因为对于中小型企业而言，CUCM成本过高。

与CUCM一起使用的电话无法向外部ITSP或IP PBX注册。它们仅与内部CUCM交互。同样，MPP电话不能与CUCM一起使用。

要了解有关思科电话的更多信息，请查看[比较和对比：思科IP MPP电话与思科统一IP电话](#)

目录

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符合转换条件的型号

截至本文发布日期，这些模型是准确的，但随时间推移可能会发生变化。[云升级程序](#)是最新列表的参考位置。

Cisco Unified IP Phone Models可一次性转换为MPP Phone:

7800 Series (limitations apply)	8800 audio series	8800 video series
CP-7811-K9=	CP-8811-K9=	CP-8845-K9=
CP-7821-K9= *(V03 to V24)	CP-8841-K9=	CP-8865-K9=
CP-7841-K9= *(V04 or later)	CP-8851-K9=	
CP-7861-K9= *(V03 or later)	CP-8861-K9=	
CP-7832-K9=	CP-8832-K9=	

注意：7821、7841和7861必须是3版或更高版本，7841必须是4版或更高版本，或者它们没有资格迁移到Cisco Unified IP电话。

可一次性转换为思科统一IP电话的MPP电话型号：

7800 Series	8800 audio Series	8800 video Series
CP-7811-3PCC-K9=	CP-8811-3PCC-K9=	CP-8845-3PCC-K9=
CP-7821-3PCC-K9=	CP-8841-3PCC-K9=	CP-8865-3PCC-K9=
CP-7841-3PCC-K9=	CP-8851-3PCC-K9=	
CP-7861-3PCC-K9=	CP-8861-3PCC-K9=	
CP-7832-3PCC-K9=	CP-8832-3PCC-K9=	

注：8821、8851NR、8865NR和8831不符合迁移到MPP的条件。

升级到最新固件

在进行转换之前，电话需要安装最新的固件版本。

升级Cisco Unified IP电话：

- [单独升级IP电话固件](#)（在最初用于CUCM的电话上）

升级MPP电话：

- [通过升级规则升级7800和8800系列多平台电话的固件](#)
- [通过Web浏览器命令升级Cisco IP电话7800和8800多平台系列上的固件](#)

传统许可

如果您的电话符合转换条件，并且您已升级至最新固件，则您需要为每个电话购买许可证。请注意，这不适用于新购买的电话。

要将企业电话迁移到MPP固件以用于Webex Calling以外的任何呼叫控制，您需要根据您拥有的电话型号类型获取具有以下SKU的常规许可证。

- L-CP-E2M-78XX-CNV
- L-CP-E2M-88XX-CNV

要将企业电话迁移至MPP的第三方呼叫控制器（非Webex），您需要获得具有以下SKU的常规许可证

注意：如果您有FLEX帐户，请跳至[Flex Account Licensing](#)。

您将订购以下产品之一：

- L-CP-M2E-88XX-CNV
- L-CP-M2E-88XX-CNV

E2M表示许可证适用于企业到MPP。M2E表示从MPP到企业的转换。注意编码以确保您购买了正确的代码。

许可证SKU图例：

- E2M — 企业(CUCM/HCS)到MPP
- M2E - MPP到企业(CUCM/HCS)

订购许可证后，您会收到一封电子邮件，其中包含向订购时输入的电子邮件地址发送的申请证书。申请证书将包含产品授权密钥(PAK)和数量。该电子邮件还包括下载过渡固件的链接。

许可证示例1。在电邮的底部，您将看到已订购许可证的SKU、说明和数量。此外，您可以点击注册申请证书链接，将许可证加载到您的许可证和注册门户中。

Thank you for using Cisco's eDelivery system. The following order is now available for download:

Order Details			
Bill-To PO #	Vice versa test 1	Cisco Order Number	107589550
Bill-To Account	TEST NOT REAL	A/C #	112053946
Ship-To Account	TEST NOT REAL	A/C #	112053946
End Customer Account	TEST NOT REAL		

To access the order, one of the following actions will need to be performed

1. Use the links in the table below.
2. Forward this email to your customer.
3. Log into [eDelivery](#) and send an Order Based Access (OBA) directly from the eDelivery application.

The table below, can contain the following links, to access the order:

- **eDelivery Access Order:** Access and download all the order content including software, licenses, documentation, additional items and instructions via eDelivery.
- **Register Claim Certificates (PAKs):** You may directly register your PAKs in the Product License Registration tool by clicking on the "Register Claim Certificate (PAKs)" link. It is no longer required for you to download the License docs to reo PAK(s).

Please Note: The person accessing the order and/or registering the license must have a Cisco.com user account.

If this order contains Software products, you have ninety (90) days from the date of this email to download the software, after which the access to the software will be restricted. Only one Software download is allowed during this period, although if you additional downloads or if you have passed the 90 day period, please request access through the eDelivery portal. Cisco Software may only be used pursuant to our End User License Agreement ("EULA"), which you agree to accept prior to download Software.

The Cisco products identified above are governed by the terms and conditions of the [Cisco End User License Agreement \("EULA"\)](#) and any applicable supplemental license terms, or by a vendor software license agreement, if applicable. You may be accept the EULA prior to accessing the software.

eDelivery Access Order					
Line Id	Product ID (SKU)	Description	Qty	Carton/Cust Ref Line Notes	
1045386032	L-CP-M2E-78XX-CNV=	Convert 7800 series MPP phones to Enterprise Firmware	50	null	Register Claim Certificates (PAKs)
eDelivery Access Order					

- **eDelivery Support:** If you are experiencing any order access or download issues, please email edelivery-customer-support@cisico.com.
- **Licensing Support:** For any other license issues, please email licensing@cisico.com.

许可证示例2。对于此证书示例，列出了部件号、产品描述和订购数量。此外，还有下载所需过渡固件的链接。还显示了PAK。



Software License Claim Certificate

Dear Customer,

Thank you for your purchase of Cisco Software and/or Licenses. The information in this document is needed to claim your license. Retain this document for your records.

Registration Information

1. Log on to <http://www.cisco.com/go/license> and follow the registration instructions to obtain the license authorization key/file.
2. The Product Authorization Key (PAK) number(s) and PIN found below are required for the registration process.

Product Name	Product Description	Entitlement Qty
L-CP-E2M-88XX-CNV=	Convert 8800 series Enterprise phones to MPP Firmware	1000

Download migration firmware at: <https://www.cisco.com/CCO-path-hidden-from-public/sip88xx.TLexE2M-rc-010.loads>

Product Authorization Key (PAK):

76



Order#: 104531170 - Line#: 1 - Ship Set: 1

Support

If you need additional assistance or have a question, please access one of the below links:

- With your Cisco.com ID, Log onto TAC Service Request Tool at : <https://mycase.cloudapps.cisco.com/create/start>
- For a directory of Country specific Telephone Number, go to: <https://www.cisco.com/c/en/us/support/web/tsd-cisco-worldwide-contacts.html>

传统帐户

如果您拥有传统帐户，可以导航到[思科软件](#)。在许可证下，选择传统许可。



License

Traditional Licensing

Generate and manage PAK-based and other device licenses, including demo licenses

Smart Software Licensing

Track and manage Smart Software Licenses.

Enterprise Agreements

Generate and manage licenses from Enterprise Agreements.

如果您确信要执行此转换，请转至[云升级](#)程序完成此过程。

Cloud Upgrader

About

Conversion services 

Enterprise->MPP Conversion

MPP->Enterprise Conversion

Upgrade services (Enterprise FW) 

Upgrade 78xx

Upgrade 88xx

Upgrade DX

FAQ

弹性帐户许可

如果您订购Flex帐户，则无需支付额外费用，但数量仅限于用户数量。有关思科协作Flex计划的详细信息，请点击[此处](#)。

此流程的SKU是L-CP-M2E-FLEX-CNV=

要将MPP电话迁移至企业固件以与呼叫管理器配合使用，如果您有符合本指南[表4中描述的弹性计划](#)，则可以使用MCE工具。



Download & Upgrade

Software Download

Download new software or updates to your current software

eDelivery

Get fast electronic fulfillment of software, licenses, and documentation

Version Upgrade using MCE **New**

Order major upgrades to software such as Unified Communications

如果您确信要执行此转换，请转至[云升级](#)程序完成此过程。

Cloud Upgrader

About

Conversion services 

Enterprise->MPP Conversion

MPP->Enterprise Conversion

Upgrade services (Enterprise FW) 

Upgrade 78xx

Upgrade 88xx

Upgrade DX

FAQ

结论

了解您的转换选项非常不错，您现在正在寻找适合您企业的解决方案。

如果您希望了解此流程的更多指南，请查看以下指南：

- [Convert between Enterprise Firmware and Multiplatform Firmware for Cisco IP Phone 7800 and 8800 Series Guide \(思科IP电话7800和8800系列企业固件和多平台固件转换指南\)](#)
- [思科IP电话7800和8800系列迁移指南 \(本地到多平台电话\)](#)

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