

# 每个表达式扫描错误的最大工作量表示什么？

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## 简介

本文档介绍错误消息“扫描问题：超出每个表达式/数据限制的最大工作量”，以及如何解决由此引起的问题。

## 背景信息

错误消息“Scanning Problem:“超出每个表达式的最大工作/数据限制”可能是由于字典条目、内容过滤器或具有许多正则表达式(RegEx)匹配的邮件过滤器。出现此错误的原因如下：

- 当词典中列出大量条目时。
- 包含可变长度匹配的正则表达式(RegEx)(示例：.\*、.+或.{5,})。

大型词典和广泛匹配的正则表达式需要大量系统资源，应避免。

## 错误消息的“最大工作次数”示例

### 邮件日志

```
Thu Feb 15 12:01:20 2021 Warning: MID #####,  
Message Scanning Problem: maximum work per expression/data limit exceeded
```

### 邮件跟踪

Message ##### encountered message scanning error: maximum work per expression/data limit exceeded

## 应用故障

```
An application fault occurred: ('egg/filters.py expand_short_url|1570',
"<type 'exceptions.RuntimeError'>", 'maximum work per expression/data limit exceeded',
['egg/omh.py queue_worker_thread|3733] [egg/omh.py process_item|4209]
[egg/omh.py pass_spamcheck|6402] [egg/omh.py update_url_reporting_info|4951]
[egg/filters.py get_web_info|1810] [egg/filters.py fetch_urlinfo|1480]
[egg/filters.py get_url_info|1658] [egg/filters.py get_expanded_url_list|1606]
[egg/filters.py expand_short_url|1570]') MID: #####
```

## 故障排除

### 词典

#### 通过GUI

1. 登录您的安全电子邮件网关的GUI。
2. 将鼠标悬停在**邮件策略**上。
3. 单击**Dictionaries**。
4. 查看词典和条目。

#### 通过CLI

```
> dictionaryconfig
```

```
Currently configured content dictionaries:
```

```
1. Test
```

```
Choose the operation you want to perform:
```

- NEW - Create a new content dictionary.
- EDIT - Modify a content dictionary.
- DELETE - Remove a content dictionary.
- RENAME - Change the name of a content dictionary.
- CLUSTERSET - Set how content dictionaries are configured in a cluster.
- CLUSTERSHOW - Display how content dictionaries are configured in a cluster.

```
[ ]>
```

查看词典和条目。

### 内容过滤器

#### 通过GUI

1. 登录您的安全电子邮件网关的GUI。
2. 将鼠标悬停在**邮件策略**上。
3. 单击“**传入内容过滤器**”或“**传出内容过滤器**”。
4. 查看过滤器。

#### 通过CLI

```
> policyconfig
```

Would you like to configure Incoming Mail Policy or Outgoing Mail Policies or Match Headers Priority?

1. Incoming Mail Policies
2. Outgoing Mail Policies
3. Match Headers Priority

```
[1]> 1 <- Enter 1 or 2
```

Incoming Mail Policy Configuration

Name: Anti-Spam: Anti-Virus: Advanced Malware Protection: Graymail: Content Filter:  
Outbreak Filters: Advanced Phishing Protection

```
-----  
DEFAULT Off Sophos Off Off Enabled
```

```
Retention Time: N/A
```

```
Virus: 15 minutes
```

Choose the operation you want to perform:

- NEW - Create a new policy
- EDIT - Edit an existing policy
- PRINT - Print all policies
- FILTERS - Edit content filters
- CLUSTERSET - Set how Incoming Mail Policies are configured in a cluster
- CLUSTERSHOW - Display how Incoming Mail Policies are configured in a cluster

```
[ ]> filters
```

Defined filters:

1. example\_filter\_one
2. example\_filter\_two

Choose the operation you want to perform:

- NEW - Create a new filter
- EDIT - Edit an existing filter
- DELETE - Delete a filter
- PRINT - Print all filters
- MOVE - Reorder a filter
- RENAME - Rename a filter

查看过滤器。如果需要，请对传出内容过滤器重复上述步骤。

## 邮件过滤器

### 通过GUI

不可用。

### 通过CLI

```
> filters
```

Choose the operation you want to perform:

- NEW - Create a new filter.
- DELETE - Remove a filter.
- IMPORT - Import a filter script from a file.
- EXPORT - Export filters to a file
- MOVE - Move a filter to a different position.

- SET - Set a filter attribute.
- LIST - List the filters.
- DETAIL - Get detailed information on the filters.
- LOGCONFIG - Configure log subscriptions used by filters.
- ROLLOVERNOW - Roll over a filter log file.
- CLUSTERSET - Set how filters are configured in a cluster.
- CLUSTERSHOW - Display how filters are configured in a cluster.

```
[> list
```

```
Num Active Valid Name
```

```
1 Y Y example_message_filter
```

查看过滤器。

## 相关信息

- [思科安全电子邮件网关最终用户指南](#)
- [思科安全电邮网关版本说明](#)
- [技术支持和文档 - Cisco Systems](#)