

如何确定报告用户的编号在CUIC当前登陆

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Introduction

本文描述一个进程检查Cisco Unified智力中心(CUIC)服务器的当前登陆的用户数量。

背景信息

当您运行CUIC服务器时，您需要保证任何报告的节点的当前登陆的用户数量在簇不超过限制。对于统一的智力服务器版本11.0限制是-每个节点200个用户。万一有更多用户登陆对一个特定的节点，这能导致性能问题。

问题示例

有登录名ccmadmin的用户关闭有报告的CUIC的浏览器选项，并且没有正确地注销。您在输出中看到两次(复制)会话。要添加到那，一个不正确编号的当前登陆报告用户显示。

```
admin:utils cuic session list
Command executed successfully
Session ID details saved to file.
To view file, type "file view activelog cuic-session.out"
To SFTP file, type "file get activelog cuic-session.out"

admin:file view activelog cuic-session.out

User: CUIC\ccmadmin - Last Session Time: 13/Feb/2017 13:47:09 - SessionID:
E819B0F5114A4A62778CB08C01BAB0F1
User: CUIC\ccmadmin - Last Session Time: 13/Feb/2017 15:04:38 - SessionID:
E6AC6567352C245C8061E693BE1DC760
User: ADMINISTRATOR\cuicul - Last Session Time: 13/Feb/2017 15:21:17 - SessionID:
4EC191A25D946E5C7BF75AE2E79E0B72

end of the file reached
options: q=quit, n=next, p=prev, b=begin, e=end (lines 1 - 3 of 3) :

admin:show perf query counter ReportingEngineInfo ReportsUsersLoggedin

- Perf class ReportingEngineInfo(ReportsUsersLoggedin) has values:
-> ReportsUsersLoggedin = 3
```

Verify

为了检查用户的数量，可以使用此CUIC Line interface (cli) command命令：

```
admin:show perf query counter ReportingEngineInfo ReportsUsersLoggedin
```

```
- Perf class ReportingEngineInfo(ReportsUsersLoggedin) has values:
```

```
-> ReportsUsersLoggedin = 2
```

其它方式将登记实时监视工具(RTMT)应用程序。连接对系统->性能。选择您要监控的节点。然后请展开ReportingEngineInfo和双击在ReportsUsersLoggedIn。

Troubleshoot

本部分提供了可用于对配置进行故障排除的信息。

有时此值能反射登陆的用户的不准确编号。

此的普通根起因是报告关闭他们的浏览器而不是点击logout按钮在右上角的用户。

为了得到一个特定的节点的登陆的用户列表，请使用此命令。

```
admin:utils cuic session list
```

```
Command executed successfully
```

```
Session ID details saved to file.
```

```
To view file, type "file view activelog cuic-session.out"
```

```
To SFTP file, type "file get activelog cuic-session.out"
```

```
admin:file view activelog cuic-session.out
```

```
User: CUIC\ccmadmin - Last Session Time: 13/Feb/2017 15:04:38 - SessionID:
```

```
E6AC6567352C245C8061E693BE1DC760
```

```
User: ADMINISTRATOR\cuicul - Last Session Time: 13/Feb/2017 15:21:17 -
```

```
SessionID:3860176B2BAD8D8BEB10D4643FBD011F
```

```
end of the file reached
```

```
options: q=quit, n=next, p=prev, b=begin, e=end (lines 1 - 3 of 3) :
```

您可以查找CUIC报告与UserLoginAttempt (用户按的登录按钮)，UserLoginSuccess和SessionEnd (用户被按的logout按钮)操作的日志参考。

```
admin:file tail activelog cuic/logs/cuic/ recent regexp "User login or logout"
```

```
0000001591: 10.48.47.142: Feb 13 2017 15:01:35.520 +0100: %CCBU__CUIC_SECURITY-7-OPERATION:
```

```
 %[MESSAGE=Total number of login attempts for the
```

```
server=50][OPERATION_TYPE=UserLoginAttempt][SESSION_ID=3860176B2BAD8D8BEB10D4643FBD011F][USER_ID
```

```
=]: User login or logout request to server.
```

```
0000001636: 10.48.47.142: Feb 13 2017 15:01:35.576 +0100: %CCBU__CUIC_SECURITY-7-OPERATION:
```

```
 %[MESSAGE=Total number of logged-in user instance for the
```

```
server=3][OPERATION_TYPE=UserLoginSuccess][SESSION_ID=3860176B2BAD8D8BEB10D4643FBD011F][USER_ID=
```

```
ADMINISTRATOR\cuicul]: User login or logout request to server.
```

```
0000001683: 10.48.47.142: Feb 13 2017 15:22:01.559 +0100: %CCBU__CUIC_SECURITY-7-OPERATION:
```

```
 %[MESSAGE=Total number of logged-in user instance for the
```

server=2][OPERATION_TYPE=SessionEnd][SESSION_ID=3860176B2BAD8D8BEB10D4643FBD011F][USER_ID=ADMINISTRATOR\cuicu1]: User login or logout request to server.

如果看不到在日志文件的SessionEnd事件，它是清楚的迹象暗示CUIC服务器从客户端没有接受logout请求。

[解决方案](#)

报告的Educate用户点击logout按钮在CUIC，在他们关闭互联网浏览器前。

相关条款

- [收集CUIC性能问题的日志](#)
- [Technical Support & Documentation - Cisco Systems](#)