

Recuperar arquivo de configuração do telefone do TFTP

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Introduction

Este documento descreve o procedimento para baixar o arquivo de configuração do telefone do servidor TFTP (Trivial File Transfer Protocol).

Prerequisites

Requirements

A Cisco recomenda que você tenha conhecimento do Cisco Unified Communication Manager (CUCM).

Componentes Utilizados

Este documento não se restringe a versões de software e hardware específicas.

Procedimento

Você pode recuperar o arquivo de configuração usando estes métodos:

- Usando o navegador
- Linha de comando (CLI)

Usando o navegador

Etapa 1. Acesse <http://<ip address of tftp>:6970/ConfigFileCacheList.txt> no navegador da Internet para ver todos os arquivos disponíveis no servidor TFTP, como mostrado nesta imagem.

```

10.106.122.174:6970/ConfigFileCacheList.txt
App  Callmanager Expres...  Cisco Router Config...  Cisco Unified Comm...  Magic Autofill  Special File Publish f...  Cisco IP P

Filename      Len(In Cache)  Build Time
ITLFile.tlv   7455           14
SEPDefault.cnf 17             1
MTPDefault.cnf 17             0
CFBDefault.cnf 17             0
SAADefault.cnf 17             1
SDADefault.cnf 17             1
lddefault.cfg  56             1
gkdefault.cfg  56             1
SIPDefault.cnf 828            1
XMLDefault.cnf.xml.sgn 11783          19
DefaultFP000000000-c7a6c673-7479-46b0-839e-014d3d093963.xml.sgn 1999           1
SEPDC7B94F8AF5B.cnf.xml.sgn 7050           3
SEP123456789012.cnf.xml 6169           1
ANABCDEF1234401.cnf.xml 5299           1
SEP0CD996901A29.cnf.xml.sgn 12981          1
SEP001121FFC75D.cnf.xml.sgn 8173           1
ANABCDEF1234403.cnf.xml 5299           1
ramebala.cnf.xml 6819           1
SEPB00084BA042A.cnf.xml.sgn 13014          1
ANABCDEF1234402.cnf.xml 5299           1
SEP1C17D341FD21.cnf.xml.sgn 8370           1
SEP00083031EF8D.cnf.xml.sgn 13462          1
xcoder_1.cnf.xml 2201           1
SEP001121FF7080.cnf.xml.sgn 8173           1
SEP000472E3E162.cnf.xml 5754           7
SEP501CBFFD84EC.cnf.xml.sgn 7050           1
SEP1C1D862F418C.cnf.xml.sgn 12873          7
SEPA44F21001A9.cnf.xml.sgn 12002          1
SEPD0C78914132D.cnf.xml.sgn 12618          1
Sample Device Template with TAG usage examples.cnf.xml.sgn 11374          1
SEP001121FFC7D5.cnf.xml.sgn 8231           1
ANABCDEF1234400.cnf.xml 5329           1
SEP0026CBBDA80F.cnf.xml 5803           1
SEP203A0782D99F.cnf.xml.sgn 12961          1
SEP0CD996901DDA.cnf.xml.sgn 8065           1
Auto-registration Template.cnf.xml.sgn 11401          1
SKI9WABCDEF1234.cnf.xml 8331           4

```

Etapa 2. Faça o download do arquivo de configuração do telefone. Substitua o arquivo **ConfigFileCacheList.txt** pelo nome do arquivo de configuração do telefone e acesse-o no navegador. Você recebe um prompt para salvar o arquivo.

http://<endereço ip de tftp>:6970/<nome do arquivo de configuração do telefone>

```

10.106.122.174:6970/SEPDC7B94F8AF5B.cnf.xml.sgn
App  Callmanager Expres...  Cisco Router Config...  Cisco Unified Comm...  Magic Autofill

Filename      Len(In Cache)  Build Time
ITLFile.tlv   7455           14
SEPDefault.cnf 17             1
MTPDefault.cnf 17             0
CFBDefault.cnf 17             0
SAADefault.cnf 17             1
SDADefault.cnf 17             1
lddefault.cfg  56             1
gkdefault.cfg  56             1
SIPDefault.cnf 828            1
XMLDefault.cnf.xml.sgn 11783          19
DefaultFP000000000-c7a6c673-7479-46b0-839e-014d3d093963.xml.sgn 1999           1
SEPDC7B94F8AF5B.cnf.xml.sgn 7050           3
SEP123456789012.cnf.xml 6169           1
ANABCDEF1234401.cnf.xml 5299           1

```

Usando CLI

Etapa 1. Verifique se o TFTP está ativado em sua máquina.

Vá para a linha de comando e digite TFTP, a saída será exibida. como mostrado nesta imagem.

```
C:\Users\suysingh>tftp
Transfers files to and from a remote computer running the TFTP service.
TFTP [-i] host [GET | PUT] source [destination]

  -i          Specifies binary image transfer mode (also called
             octet). In binary image mode the file is moved
             literally, byte by byte. Use this mode when
             transferring binary files.
  host       Specifies the local or remote host.
  GET        Transfers the file destination on the remote host to
             the file source on the local host.
  PUT        Transfers the file source on the local host to
             the file destination on the remote host.
  source     Specifies the file to transfer.
  destination Specifies where to transfer the file.

C:\Users\suysingh>
```

Se o TFTP estiver desabilitado, a saída aparecerá como mostrado nesta imagem.

```
C:\Users\suysingh>tftp
'tftp' is not recognized as an internal or external command,
operable program or batch file.
```

Etapa 2. Para ativar o TFTP na sua máquina:

1. Navegue até Painel de controle > Desinstalar programa.
2. Selecione **Ativar ou desativar recursos do Windows** no painel esquerdo. Uma janela aparece.
3. Verifique o cliente TFTP.

Control Panel

Search Control Panel

Adjust your computer's settings View by: Category

System and Security
Review your computer's status
Back up your computer
Find and fix problems

Network and Internet
View network status and tasks
Choose homegroup and sharing options

Hardware and Sound
View devices and printers
Add a device
Connect to a projector
Adjust commonly used mobility settings

Programs
Uninstall a program
Get programs

User Accounts
Change account type

Appearance and Personalization
Change the theme
Change desktop background
Adjust screen resolution

Clock, Language, and Region
Change keyboards or other input methods
Change display language

Ease of Access
Let Windows suggest settings
Optimize visual display

Control Panel > Programs > Programs and Features

Search Programs and Features

Control Panel Home

View installed updates

Turn Windows features on or off

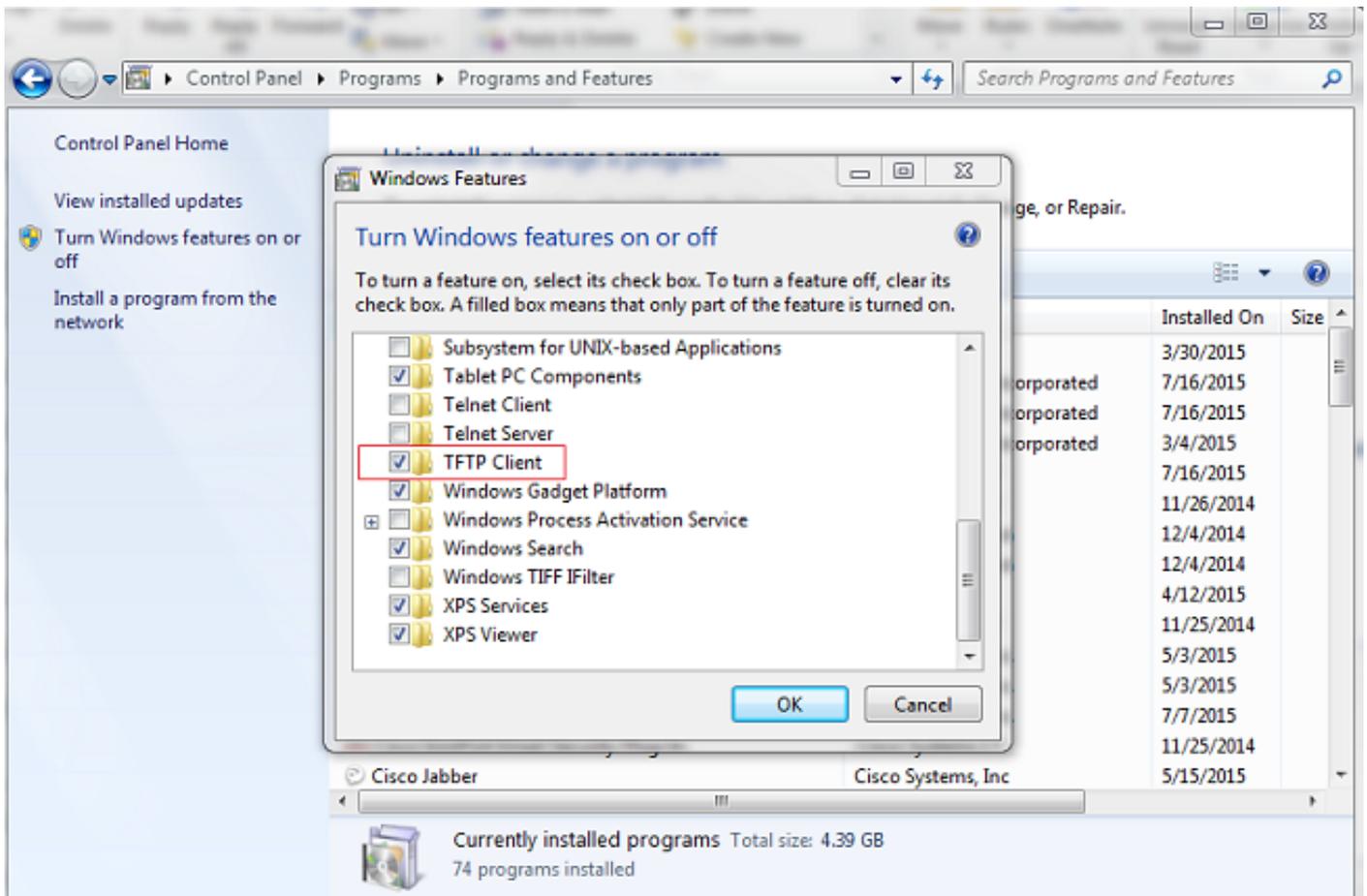
Install a program from the network

Uninstall or change a program

To uninstall a program, select it from the list and then click Uninstall, Change, or Repair.

Name	Publisher	Installed On	Size
7-Zip 9.38 (x64 edition)	Igor Pavlov	3/30/2015	
Adobe Flash Player 18 ActiveX	Adobe Systems Incorporated	7/16/2015	
Adobe Flash Player 18 NPAPI	Adobe Systems Incorporated	7/16/2015	
Adobe Photoshop Lightroom 5.3 64-bit	Adobe Systems Incorporated	3/4/2015	
Adobe Reader XI (11.0.12)	Cisco Systems IT	7/16/2015	
Altiris_PCTransplant	Cisco Systems IT	11/26/2014	
Arellia Agent	Arellia Corporation	12/4/2014	
Arellia Local Security Agent	Arellia Corporation	12/4/2014	
Canvera Pro Designer		4/12/2015	
CEPS Print Client	Cisco Systems IT	11/25/2014	
Cisco AnyConnect Diagnostics and Reporting Tool	Cisco Systems, Inc.	5/3/2015	
Cisco AnyConnect Secure Mobility Client	Cisco Systems, Inc.	5/3/2015	
Cisco IP Communicator	Cisco Systems, Inc.	7/7/2015	
Cisco IronPort Email Security Plug-In	Cisco Systems I.T.	11/25/2014	
Cisco Jabber	Cisco Systems, Inc	5/15/2015	

Currently installed programs Total size: 4.39 GB
74 programs installed



Etapa 3. Download do arquivo de configuração do telefone

Busque o arquivo de configuração do telefone do TFTP usando `tftp -i <ipaddress of tftp> get <phone mac address>.cnf.xml` no CLI do PC.

```
C:\Users\suysingh>tftp -i 10.106.122.174 get SEP00083031EFBD.cnf.xml
Transfer successful: 13002 bytes in 1 second(s), 13002 bytes/s
```

Computer > System (C:) > Users > suysingh

Organize Open Share with Burn New folder

Name	Date modified	Type	Size
.cura	6/27/2015 2:09 PM	File folder	
.gstreamer-0.10	7/16/2015 9:30 PM	File folder	
.jrtmt	6/29/2015 7:46 PM	File folder	
AppData	12/2/2014 2:41 PM	File folder	
Cisco	6/29/2015 6:56 PM	File folder	
Contacts	3/28/2015 12:21 PM	File folder	
Desktop	7/22/2015 1:49 PM	File folder	
Downloads	7/22/2015 1:44 PM	File folder	
Favorites	3/28/2015 12:21 PM	File folder	
InstallAnywhere	6/29/2015 6:55 PM	File folder	
Links	3/28/2015 12:21 PM	File folder	
My Documents	7/22/2015 12:46 PM	File folder	
My Music	3/28/2015 12:21 PM	File folder	
My Pictures	3/28/2015 12:21 PM	File folder	
My Videos	3/28/2015 12:21 PM	File folder	
Saved Games	3/28/2015 12:21 PM	File folder	
Searches	3/28/2015 12:21 PM	File folder	
Tracing	4/20/2015 11:49 AM	File folder	
appProperties	7/16/2015 9:01 PM	File	1 KB
SEP00083031EFBD.cnf	7/22/2015 1:48 PM	XML Document	13 KB