# Habilitar comunicação segura entre CMS e CUCM

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## Introdução

Este documento descreve como habilitar a comunicação entre o Cisco Meeting Server (CMS) e o Cisco Unified Communications Manager (CUCM).

## Pré-requisitos

#### Requisitos

A Cisco recomenda que você tenha conhecimento destes tópicos:

- CMS versão 3.8 e posterior
- CUCM e IM&P
- Jabber

#### **Componentes Utilizados**

As informações neste documento são baseadas nestas versões de software e hardware:

- CMS versão 3.8
- CUCM e IM&P 14 SU (3)

As informações neste documento foram criadas a partir de dispositivos em um ambiente de laboratório específico. Todos os dispositivos utilizados neste documento foram iniciados com uma configuração (padrão) inicial. Se a rede estiver ativa, certifique-se de que você entenda o impacto potencial de qualquer comando.

# Informações de Apoio

Este documento descreve o processo de estabelecimento de comunicação segura entre o CMS e o CUCM para o compartilhamento de presença do Jabber/aplicativo Web. Ele explica as etapas detalhadas para configurar e solucionar problemas do status de atualização dos usuários Jabber durante as reuniões do aplicativo Web no CMS. O Servidor de Reunião pode ser configurado para atualizar o status de presença de usuários Jabber enquanto eles estão envolvidos em uma reunião do aplicativo Web do Cisco Meeting Server.

# Configurar

#### Habilitando a comunicação segura entre o CMS e o servidor CUCM/IMP

Faça login no CUCM na página de admin do SO, navegue para Security > Certificate Management e baixe o certificado TOMCAT.

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Generate S	lelf-signed 👜 Upload Certificate/Certificate chain 🔋 Generate CSR 🔋	Reuse C	ertificate					
CAPF-trust	High_Assurance_SUDI_CA_0a6475524cd8617c62	Trust	CA- signed	RSA	High_Assurance_SUD1_CA	Cisco_Root_CA_2099	08/10/2099	This certificate was used to sign the MIC installed on Cisco en Presence of this certificate allows the end point to communical securely with UCM using the MIC when associated with a secu
CAPF-trust	Cisco_Basic_Assurance_Root_CA_2099_01a65af15ee994ebe1	Trust	Self- signed	RSA	Cisco_Basic_Assurance_Root_CA_2099	Cisco_Basic_Assurance_Root_CA_2099	05/27/2099	This certificate was used to sign the MIC installed on Cisco en Presence of this certificate allows the end point to communica securely with UCM using the MIC when associated with a secu
CAPF-trust	CAPE-4c15e524	Trust	Self- signed	RSA	CAPF-4c15e524	CAPF-4c15e524	05/07/2028	
CAPF-trust	Cisco_Root_CA_M2_01	Trust	Self- signed	RSA	Cisco_Root_CA_M2	Cisco_Root_CA_M2	11/12/2037	This certificate was used to sign the MIC installed on Cisco en Presence of this certificate allows the end point to communica securely with UCM using the MIC when associated with a secu
CAPF-trust	Cisco_Root_CA_2099_019a335878ce16c1c1	Trust	Self- signed	RSA	Cisco_Root_CA_2099	Cisco_Root_CA_2099	08/10/2099	This certificate was used to sign the MIC installed on Cisco en Presence of this certificate allows the end point to communical securely with UCM using the MIC when associated with a secu
CAPF-trust	Cisco_Manufacturing_CA_SHA2_02	Trust	CA- signed	RSA	Cisco_Manufacturing_CA_SHA2	Cisco_Root_CA_M2	11/12/2037	This certificate was used to sign the MIC installed on Cisco en Presence of this certificate allows the end point to communical securely with UCM using the MIC when associated with a secu
ipsec	cucm14test.test.com_6dffacb16e53663f3d9af4a66f355758	Identity	Self- signed	RSA	cucm14test.test.com	cucm14test.test.com	09/30/2028	Self-signed certificate generated by system
ITLRecovery	ITLRECOVERY_cucm14test_77cea7891d68be201eff4e1e038db166	Identity	Self-	RSA	cucm14test.test.com	ITLRECOVERY_cucm14test	05/01/2028	Self-signed certificate generated by system
tomcat	cucm14test.test.com_36a79869000000000004	Identity	CA-	RSA	cucm14test.test.com	S-WIN2008R2-CA	10/04/2025	Certificate Signed by S-WIN2008R2-CA
tomcat-ECDSA	cucm14test-EC.test.com_486beedc456be0fb40ff7716b999d3a4	Identity	Self-	EC	cucm14test.test.com	cucm14test-EC.test.com	09/30/2028	Self-signed certificate generated by system

Certificado Tomcat CUCM

Faça login no Cisco Unified Presence Server (CUPS) na página de administração do SO, navegue para Security > Certificate Management e baixe o certificado CUPS.

cisco	Unified IM and I	Presence	Operatin	g Syste	em Administrat	ion	Navigatio	n Cisco Unified IM and Presence OS Administration 👻 Go		
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Certificate	Common Name	Usage	Туре	Кеу Туре	Distribution	Issued By	Expiration	Description		
cup	impnew.test.com	Identity	CA-signed	RSA	impnew.test.com	S-WIN2008R2-CA	10/04/2025	Certificate Signed by S-WIN2008R2-CA		
cup-ECDSA	impnew-EC.test.com	Identity	Self-signed	EC	impnew.test.com	impnew-EC.test.com	09/30/2028	Self-signed certificate generated by system		
cup-trust	Impnew-EC	Trust	Self-signed	EC	Impnew	Impnew-EC	09/30/2028	Trusted local cluster own-certificate		
cup-trust	impnew-EC.test.com	Trust	Self-signed	EC	impnew.test.com	impnew-EC.test.com	09/30/2028	Trusted local cluster own-certificate		

Certificado CUPS de presença

Faça o download do Certificado de CA RAIZ que assinou o certificado Tomcat e Cup.

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Certificate *	Common Name/Common Name_SerialNumber	Usage	Туре	Key Type	Distribution	Issued By	Expiration	Description		
tomcat-trust	cucm14test-EC.test.com_486beedc456be0fb40ff7716b999d3a4	Trust	Self-signed	EC	cucm14test.test.com	cucm14test-EC.test.com	09/30/2028	Trust Certificate		
tomcat-trust	S-WIN2008R2-CA_0d758d12017cb7bf49a9a7381b3d388e	Trust	Self-signed	RSA	S-WIN2008R2-CA	S-WIN2008R2-CA	09/29/2028	Signed Certificate		
tomcat-trust	moneyweit.com_socerowite.com/socerowite.com/socerowite.com	Inust	Servsigned	N5A	impriew.test.com	impnew.test.com	09/30/2028	Trust Certificate		
tomcat-trust	cucm14test.test.com_36a7986900000000004	Trust	CA-signed	RSA	cucm14test.test.com	S-WIN2008R2-CA	10/04/2025	Trust Certificate		
tomcat-trust	imonew-EC.test.com_779ac9d72e3/6e922687583a1071417e	Trust	Self-signed	EC	impnew.test.com	impnew-EC.test.com	09/30/2028	Trust Certificate		
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Certificado raiz de Tomcat

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Certificate	Common Name	Usage	Туре	Key Type		Distribution		Issued By	Expiration	Description
cup-trust	impnew-EC	Trust	Self-signed	EC	impn	ew		impnew-EC	09/30/2028	Trusted local cluster own-certificate
cup-trust	impnew-EC.test.com	Trust	Self-signed	EC	impn	ew.test.com		impnew-EC.test.com	09/30/2028	Trusted local cluster own-certificate
cup-trust	S-WIN2008R2-CA	Trust	Self-signed	RSA	S-WI	N2008R2-CA		S-WIN2008R2-CA	09/29/2028	Signed Certificate
cup-trust	impnew	Trust	Self-signed	RSA	impn	ew		impnew	09/30/2028	Trusted local cluster own-certificate
Generate Self-s	igned Upload Certificate/	Certificate chain	Generate CSR	Reuse Certific	ate					

Certificado raiz para CUPS

Crie um pacote de certificados de CUCM. Um certificado de pacote significa, colocando o certificado do servidor no topo, o certificado intermediário (qualquer um) no meio e o certificado de RAIZ na parte inferior, seguido de um (1) retorno de carro.

Aqui está um exemplo para o certificado BUNDLE:

1	BEGIN · CERTIFICATE	
2	MIIFqsCCBJOgAwIBAgIKNqeYaQAAAAAABDANBgkqhkiG9w0BAQsFADBBMRMwEQYK	
3	CZImiZPyLGQBGRYDY29tMREwDwYKCZImiZPyLGQBGRYBUzEXMBUGA1UEAxMOUy1X	
4	SU4yMDA4UjItQ0EwHhcNMjMxMDA0MTMyNsE2WhcNMjUxMDA0MTMsNsE2WjBXMQsw	
5	$\label{eq:constraint} CQYDVQQGEwJJTjEMMAoGA1UECBMDa2FyMQwwCgYDVQQHEwNpbmQxDjAMBgNVBAoT$	
6	BWNpc2NvMRwwGgYDVQQDExNjdWNtMTR0ZXN0LnR1c3QuY29tMIIBIjANBgkqhkiG	
7	9w0BAQEFAAOCAQ8AMIIBCgKCAQEAoYE9sn27hV05JUwAEwutEy5RA4WwsxIvkqEI	
8	ah0fDpRI2GgY+mrH9q70hAvG3uDYBtBHKYJpkYepeULNjZkhO7a39IeeJMG8/q28	
9	SCkZ+j1VIyw8gt+CnG6E6ibCD+HNdtKfwL0ipSd1TnlieX6DsF05Z1K4Alm4yrsN	
10	+b0/wSIkfV0+ValyC90nbTCUkIKgvqvqGzdiyndb6TRfhi+w4RD+0NgOBjWHqcXX	
11	WXgp9JWYQdy7YeX8Y2k1jBAyRhSPfa35hojy470hE91N8axmHRm2m5htqEe0kSOy	
12	2009pj7f7Aq1wsVAfVpQCxx1ZsXtZARHpGdswpm4M8r5MoXPtwIDAQABo4ICjTCC	
13	AokwDgYDVR0PAQH/BAQDAgWgMB0GA1UdJQQWMBQGCCsGAQUFBwMBBggrBgEFBQcD	
14	AjAoBgNVHREEITAfggh0ZXN0LmNvbYITY3VjbTE0dGVzdC50ZXN0LmNvbTAdBgNV	
15	HQ4EFgQUTMTpsuTu05EBHZwgGFb6qii7MS8wHwYDVR0jBBgwFoAUaL6fIQ4Vp+QI	Server Certificate on TOP
16	UDs/X6MwFAVhJ4IwgcgGA1UdHw3BwDCBvTCBuqCBt6CBtIaBsWxkYXA6Ly8vQ049	
17	Uy1XSU4yMDA4UjItQ0EsQ049V010MjAw0FIyLENOPUNEUCxDTj1QdWJsaWM1MjBL	
18	ZXk1MjBTZXJ2aWN1cymDTj1TZXJ2aWN1cymDTj1Db25maWd1cmF0aW9uLERDPVMs	CUCM TOMCAT CEPT
19	REM9Y29tP2N1cnRpZmljYXR1UmV2b2NhdGlvbkxpc3Q/YmFzZT9vYmp1Y3RDbGFz	COCM TOMCAT CERT
20	csljUkxEaXN0cmlidXRpb25Qb21udDCBugYIKwYBBQUHAQEEga0wgaowgacGCCsG	
21	AQUFBsAChoGabGRhcDovLy9DTj1TLVdJTjIwMDhSMi1DQSxDTj1BSUEsQ049UHVi	
22	bGljJTIwS2V5JTIwU2VydmljZXMsQ049U2VydmljZXMsQ049Q29uZmlndXJhdGlv	
23	bixEQs1TLERDFWNvbT9jQUN1cnRpZm1jYXR1P2Jhc2U/b2JqZWN0Q2xhc3M9Y2Vy	
24	dGlmaWNhdGlvbkFldGhvcml0eTA9BgkrBgEEAYI3FQcEMDAuBiYrBgEEAYI3FQiF	
25	$y \texttt{rsWhcnoHIXB} j \texttt{S6B5} \texttt{uhFhsusPgeGpusehts3XAIBZAIBAjAnBg\texttt{krBgEEAYI3FQoE} and \texttt{same starses} and $	
26	GjAYMAoGCCsGAQUFBwMBMAoGCCsGAQUFBwMCMA0GCSqGSIb3DQEBCwUAA4IBAQCQ	
27	hREe6ZJHVx1N7JNgY0REi4V953FiyQPIVYFYVEdaKA1+Afv1S214D7ohFIjL5rSA	
28	ThWiFFSW1mEa5Cj1g9gi21eHIZuDuoR6XEKWB/bkC9BXoDkKMFV7bh9CoOzFmXk8	
29	r6xeN7HScAHAs3wFILUnAip1KP/7odBkNUsgT39NJAL1UgVPpT81r61k8OR5TaYI	
30	9vs4dw5oCqsI7Z0Av8ZDKNfDTsWoOGtUZdCMIxasJ05ALmMBtagqYBNj16URkR8i	
31	f2sOkb+NdPZD4XAEOOtW8rjil24ukr7JBgeWYsjsD2tsZsJgs1MprNaVuMDh280Q	
32	JQFAiCOp2GgYjkJBZcH2	
33	END · CERTIFICATE	
34	BEGIN CERTIFICATE	
35	MIIDXTCCAkWgAwIBAgIQDXWNEgF8t79Jqac4Gz04jjANBgkqhkiG9w0BAQsFADBB	
36	MRMwEQYKCZImiZPyLGQBGRYDY29tMREwDwYKCZImiZPyLGQBGRYBUzEXMBUGA1UE	
37	AxMOUy1XSU4yMDA4UjItQ0EwHhcNMjMwOTI5MTMxMsIsWhcNMjgwOTI5MTMyMsIy	
38	WjBBMRMwEQYKCZImiZPyLGQBGRYDY29tMREwDwYKCZImiZPyLGQBGRYBUzEXMBUG	
39	AlUEAxMOUy1XSU4yMDA4UjItQ0EwggEiMA0GCSqGSIb3DQEBAQUAA4IBDwAwggEK	
40	AoIBAQCXa6tjSyOUyn6GkoSbe98SaSKrUNGbCORKnI4ltWEiX0vPITEsqZUPRJq4	
41	7C8useeDiJPUbWAY9e8F4nm+VhG3EKqkwekr1JAF1mV4hkypxR0Wz64b4yO4Ln8e	Dept. contificate at hottom
42	3E/F6/SXA6HOqHDylqlQMWSA/PXB441GKbSnfA4pjTBSnMP5WL+iBruYHp9tX6EJ	Root certificate at bottom
43	IJq5Fe+RZYNh/mLuB+0Qf10Cn4sqsxZGf8DxhJNHU+2mSq7h319exxioDcwiVwZ0	
44	xqUKrvBs6jBtOg4Kvs3za4AHyP91SAA2vp42MwtBdis8O3wx+vm/HoVr0fHum/W1	
45	Z92iwR9JxA4tKoJHVpBwMVnrK7TrAgMBAAGjUTBPMAsGA1UdDwQEAwIBhjAPBgNV	
46	HRMBAf8EBTADAQH/MB0GA1UdDgQWBBRovp8hDhWn5AhQOz9fozAUBWEngjAQBgkr	
47	BgEEAYI3FQEEAwIBADANBgkqhkiG9w0BAQsFAAOCAQEAV5nsa91K4BISCAuBgMMe	
48	YSPExL5kExPQcFtJtlFjnC5uTC4I0MQQFfuralBQfr4DokDXK5892npt5DAFors5	
49	k60GpH1bRPBaoxJhK0TaSimL6yAZ0fZo380nrVRDZKlug/1VeXF/2h1TeZc73utt	
50	k5sqewqTQO4NHrBp0Udybmpf2L5BJhlctoH490PI0HEbmVDE0WALKX1iqsuEZrmm	
51	Mr10MRRLs2ZBpX2WSqw90IrmpWI3fds2kE2S1DvuaNcc7B8W0hgWT3HxnyuMTyZi	
52	b6Yf7hb5F3ZSOpHFU1bZ22tqk4qouEigyoaUZaLcVhV5UdBCCvwyU19yU6+EscnM	
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54	END · CERTIFICATE	
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Pacote de certificado Tomcat

Crie um pacote de certificados CUPS. Um certificado de pacote significa, colocando o certificado do servidor no topo, o certificado intermediário (qualquer um) no meio e o certificado de RAIZ na parte inferior, seguido de um (1) retorno de carro.

1	BEGIN CERTIFICATE	
2	MIIFqTCCBJGgAwIBAgIKNrMm8gAAAAABTANBgkqhkiG9w0BAQsFADBBMRMwEQYK	
3	CZImiZPyLGQBGRYDY29tMREwDwYKCZImiZPyLGQBGRYBUzEXMBUGA1UEAxMOUy1X	
4	SU4yMDA4UjItQ0EwHhcNMjMxMDA0MTMsOTU0WhcNMjUxMDA0MTM0OTU0WjBjMQsw	
5	CQYDVQQGEwJJTjEOMAwGA1UECBMFa2FybmExDDAKBgNVBAcTA2JnbDEOMAwGA1UE	
6	ChMFY21sY28xDDAKBgNVBAsTA2thcjEYMBYGA1UEAxMPaW1wbmV3LnR1c3QuY29t	
7	MIIBIjANBgkqhkiG9w0BAQEFAAOCAQ8AMIIBCgKCAQEAkHb9jsWyhi6i4IkSx8hC	
8	21U5L2HBQ28RDQw1vT3CFGZut+dayK9KshYtsOAhRFwLPWgGtABJWMr98f+DM0RG	
9	FsmCtNolZsE0qSQCR6b/kbQuC+6LhhgpIM8I44StLaAF4neZ/5dmCU9sJNCpnbpH	
LO	EbgbXKhW8V4ZBZeLP0T2savk5V+vriGuMjV299vGrEu49kB0EN2M+mnfcnf2OxT5	
11	wtFqCY9jijKSKC4Ocu6iJS8A7Hi/yJQJ1NeUmnLpGpF/HKUrclu5pBdfiV1EXBkS	
12	LX2bm49PFGRS0guxJ2VC457vmAgACgKvwE5s3HvW1t3Tp1WE4AZt5n3s9tsYS0C7	
13	bwIDAQABo4ICfsCCAnswHQYDVR01BBYwFAYIKwYBBQUHAwEGCCsGAQUFBwMCMA4G	CUDE Castificate
4	A1UdDwEB/wQEAwIFoDAaBgNVHREEEsARgg9pbXBuZXcudGVsdC5jb20wHQYDVR00	COPS Certificate
1.5	BEYEFOxymV/idcIDMEVOisWR/vRAo9ktMB8GA1UdIwOYMBaAFGi+nvEOFafkCFA7	
16	P1+iMBOFYSeCMIHIBaNVHR8EgcAwab0wabagabegabSGabFsZGFw0i8vL0NOPVMt	
7	V010MiAwOFIvLUNBLENOFVdJTiJwMDhSMixDTilDRFA=0049UHVibGliJTIwS2V5	
18	JTIwU2VvdmljZXMs0049U2VvdmljZXMs0049029uZmlndXJhdGlvbixE0s1TLERD	
19	FWNybT9jZXJ0aWZpY2F0ZVJ1dm9jYXRpb25MaXN0F2Jhc2U/b2JgZWN002xhc3M9	
20	Y1JMRG1sdHJpYnV0aW9uUG9phnOwgboGCCsGAOUFBwEBBIGtMIGgMIGnBggrBgEF	
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25	FoX.16BvFvY0vc=hoDVb1 =z4HbchzHohc91vC2W0C2OTwJvVJKvVRB3CC1vUKBBov	
26	CD1KBaarBaFFBO-D111KBaarBaFFBO-D1i1NBakahkiG9v0B10+F11OC10F1UJDv	
27	2=MOFWaIW4bisbs/VCDCbIMDG54TF+FINTBasoavaw12XI1do0.JiN3T7Xd+Fo3G0	
28	IIVD:DN2g226wiV5C2i+TLe/aVnc1C5wN6krL/8DEnBnmonwbOVdgDIICbn4r21iNV	
26	=N-BrH=OYOUr2/FV=BObUb1DGowfryMi5S9r40k15wYc88b0bopL1T/Sc2mov5m22	
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21	V22+1.IGev13vDt4+sqOviVEVND8m8+WIBIUEvtoXaoUbs8ff0FaDXVf/2mWrB.IDD	
22	2m/lt0nc21HdcKFHDw==	
22	PND: CERTIFICATE	
24	BEGIN (CEDITIFICATE	
25	MITDXTCChkWabwIBhaTODXWNEaF8t79Jaac4Ga04jjhNBakahkiG9w0BhOsFhDBB	
26	MDM+POVEC7Tm+i7D+I COBCDVDV29+MDF+D+VEC7T++i7D+ICOBCDVBIL+PVMBIC31IIF	
27	awouruly Sud-MDA 40 i T+00F wHo-MMiMwOTI 5MTMwMa Taxbo MMi owOTI 5MTMvMa Tax	
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12	2F/F6/SV16H0_HDu1_s10MWS3/DVB441CFbS_f14piTBSpMD5WI+iR_UVHp6+V6FJ	Root Certificate
12	LasPa+P7VNb /mLvB+00f100n4agav7Cf8Dvb.DVHII+2m8g7b210avvioDcviUv70	
14	walls we have been and the second state of the	
15	2021xD0.Tx34+Ko.THUnRxMUxxE7Tx3aMB33C+UTBDM3=C31UdDwOF3xTBbi3DBaNU	
16	HDWR3 69FBT3D3OH /WROC31UHDrOWERDown9bDbWr53b00r06cr3UBWFrrdi3OBrby	
17	ReFFLVI2FOFFLvIBLDINErkehtiGGv0Fl0-FL0CCOPIUS	
18	VSDFvI5FvD0cFt.ttlFimC5vTC4T0M00Ffv=1B0f=4DxF5802r=+5D3F===5	
16	ECCoRT bDDB accord Start	
10	<pre>SectorsTOOANHyBa0Hdubra f21 SB.Tb 1 ct = M400DTOUPL=UDFOWSTEV1 :F2</pre>	
51	<pre>N=10MDDI=228aV2W8ax60TzmmW126d=218201Dmn=N=280W0h=W828VmeVE23</pre>	
12	httonksbaabpaawaqwootimpetarusakbaatuvuawee/bowongwianknyuMiyai	
10	Area Nois under stochut of Dysafed K-donned Abstrance under camAnta Angar Beuw	
14	FND (CERTIFICATE	
15	LND CERTIFICATE	
10		



Pacote de certificado CUPS

Envie por push os certificados de pacote criados anteriormente para o servidor CMS via WinSCP.

Name	Size	Туре	Name	Size	Changed	Rights	Owner
<b>—</b>		Parent director	C2wip.key	198 KB	5/16/2020 3:44:38 PM	rr	admin
cupbun.cer	4 KB	Security Certifi	CA.cer	198 KB	8/17/2021 9:36:00 PM	rr	admin
cucmbun.cer	4 KB	Security Certifi	CA222.cer	198 KB	8/17/2021 10:53:32 PM	rr	admin
			CA2222.cer	198 KB	8/24/2023 9:35:26 AM	rr	admin
			CB1.csr	198 KB	8/24/2023 2:58:43 PM	rr	admin
			CB1.key	198 KB	8/24/2023 2:58:43 PM	rr	admin
			CB222.cer	198 KB	8/17/2021 11:07:26 PM	rr	admin
			CB222.csr	198 KB	8/18/2021 4:21:01 AM	rr	admin
			CB222.key	198 KB	8/18/2021 4:21:01 AM	rr	admin
			CB2222.cer	198 KB	8/24/2023 9:35:26 AM	rr	admin
			a) cmm.csr	198 KB	4/20/2022 11:12:14 PM	rr	admin
			🗋 cmm.key	198 KB	4/20/2022 11:12:14 PM	rr	admin
			in cms.cer	198 KB	9/21/2021 12:18:15 PM	rr	admin
			and cms.lic	198 KB	10/26/2023 5:54:51 PM	rr	admin
			🙀 cucmbun.cer	198 KB	10/4/2023 7:18:03 PM	rr	admin
			La cup.cer	198 KB	10/4/2023 3:51:03 PM	rr	admin
		1	cupbun.cer	198 KB	10/4/2023 7:22:10 PM	rr	admin
			Feb_09_2023_14_14.bak	518 KB	2/9/2023 2:13:12 PM	rr	admin
			Feb_10_2023_13_27.bak	518 KB	2/10/2023 1:25:05 PM	rr	admin

Copiando o pacote de certificados para o CMS

Atribua o certificado de pacote TOMCAT no Callbridge usando callbridge ucm certs <cert-bundle>.



Callbridge cert trust

Atribua o certificado do pacote de servidor CUP no Callbridge usando callbridge imps certs <cert-bundle>.



Execute ocallbridge comando para verificar se os pacotes de certificados estão atribuídos.



Verificação de certificado de confiança do Callbridge

Faça login no CUCM como Administrador do CM, navegue até User Management > User Settings > Access Control Group, clique em Add New e crie um Grupo de controle de acesso CUCM\_AXL\_Group.

CISCO Unified CM Administration For Cisco Unified Communications Solutions
System 👻 Call Routing 👻 Media Resources 👻 Advanced Features 👻 Device 👻 Application 👻 User Management 👻 Bulk Administration 👻 Help 👻
Access Control Group Configuration
Save
_ Status
i Status: Ready
Access Control Group Information
Name* CUCM_AXL_GROUP
Available for Users with User Rank as * 1 - Default User Rank v
Save
indicates required item.
Criando grupo AXL

Atribua a função Standard AXL API Access ao Grupo de Controle de Acesso criado anteriormente.

Cisco Unified CM Administration For Cisco Unified Communications Solutions	Skip to Content Navigation Cisco Unified CM Administration  cisco   About						
System • Call Routing • Media Resources • Advanced Features • Device • Application • User Manager	pent 💌 Bulk Administration 👻 Help 💌						
ccess Control Group Configuration Related Links: Back TO Find/List 👻							
📊 Save 🗶 Delete 🗈 Copy 👍 Add New	Back To Find/List Assign Role to Access Control Group						
Status: Ready	Roles Dependency Records						
Access Control Group Information     Name*     CUCM_AXL_GRDUP     Available for Users with User Rank as *     1 - Default User Rank v							

Atribuição de acesso de API ao grupo AXL

Name* CUCM_AXL_GROUP	
Role Assignment	
Role Standard AXL API Access	
	Assign Role to Group
	Delete Role Assignment
Save	

Navegue até User Management > Application User, clique em Add New e crie um Usuário de aplicativo AXLuser. Em seguida, atribua o grupo de controle de acesso, que foi criado anteriormente.

m * Call Routing * Media Resources * Advanced Fastures * Device * Application * User Management * Bulk Administration * Halo *		
lication User Configuration		
tee		
	Find and List Access Control Groups — Mozilla Firefox —	$\Box \times$
Status: Ready		
plication User Information		
w ID* axiuser1	https://10.106.113.229/ccmadmin/userGroupFindList.	S3 =
dem Password	Find and List Access Control Groups	
est Credentials	The stand as a second to be standing and standing and second	
firm Digest Credentials	HI seerum HII clearum Hill voo seerase [ Cross	
Presence Group* Standard Presence provp v	C Status	
r Rank * 1-Default User Rank *	30 meaning found	
Accept Preserve Subscription		
Accept Out-of-dialog REFER	Access Control Groups (1 - 30 of 30)	Bours over Bana St.
Accept Unsolicited Notification		and per rape in
Accept Replaces Header	Find Access Control Group where Name * [tegins with * ] Find (Clear Filter)	
te Information	Name *	7.81
Aste Devices Auto-registration Template	Admin-3rd Party API	1
CSFsaiatano (Paudos Association)	Appleation Client Users	1
CFFiel Find more Route Points	CUCH_AKL_GROUP	1
5EP009640576390 SEP009640576397	SERVER RUR UNIT	1
× A	Standard CAR Admin Users	1
Arolled Devices	Standard CCH Admin Users	1
	Standard CCM End Users	1
	Standard CCM Gateway Administration	1
liable Profiles	Standard CCM Phone Administration	1
	Standard CCM Read Only	1
	Standard CCM Server Maintenance	1
	Standard CCM Server Monitoring	1
~~	Standard CCM Super Users	1
	Standard Confidential Access Level Users	1
i i i i i i i i i i i i i i i i i i i	Standard CTI Allow Call Honitoring	1
	Standard CTI Allow Call Park Monitoring	1
NPF Information	Standard CTI Allow Call Recording	1
sociated CAPF Profiles	Standard CTI Allow Calling Number Medification	1
	Standard CTI Allow Control of All Devices	1
	Standard CTI Anow Control of Prones supporting Connected Xfer and conf	1
View Ortain	Standard CTI Allow Control of Phones supporting Rollover Mode	1
rmissions Enformation	Standard CTI Mow Reception of SRTP Key Material	1
1005	Standard CTI Enabled	1
Add to Access Control Group	Standard CTI Beture Connection	1
	Standard EM Authentication Proxy Rights	

Criando um usuário e atribuindo um grupo AXL

Crie um usuário CUP e atribua estas duas funções: Third Party Application Users e Admin-3rd Party API.

Application User Configu	ration			
🔜 Save 🗙 Devene 🗋	Copy 🕂 Add New		V 🔓 https://10.106.113.229/ccmadmin/userGroupFindList.do?whe 50%	<u>ත</u> ≡
Application User Informa	tion			
User ID*	cupuser	Edit Credential	Find and List Access Control Groups	
Password			Select All Clear All Clear All Clear Add Selected	
Confirm Password				
Digest Credentials			i 31 records found	
Confirm Digest Credentials				
BLF Presence Group*	Standard Presence group v		Access Control Group (1 - 31 of 31)	Rows per Page 50 V
User Rank* (	1-Default User Rank v			
Accept Presence Subscrip	(ion		Find Access Control Group where Name V begins with V ad Find (Clear Filter)	
Accept Out-of-dialog REI	ren.		Name *	Rank
Accept Unsolicited Notific	ation		Admin-3rd Party API	1
Accept Replaces Header			Appleston Clenc Users	1
Device Information				1
Available Devices			CUP_User_GRP	1
	Auto-registration Template CSFsalacano		Standard Audit Users	1
	CSFtest	Device Association	Standard CAR Admin Users	1
	SEP0896AD5F6396	Pind more Route Po	Standard CCM Admin Users	1
	SEP0896AD5F6397		Standard CCM End Users	1
	**		Standard CCM Gateway Administration	1
Controlled Devices			Standard CCM Phone Administration	1
			Standard CCM Read Only	1
			Standard CCM Server Maintenance	1
Available Profiles			Standard CCM Server Monitoring	1
			Standard CCM Super Users	1
			Standard Confidential Access Level Users	1
	~		Standard CTI Allow Call Monitoring	1
CTI Controlled Device Profile	•		Standard CTI Allow Call Park Monitoring	1
		*	Standard CTT Allow Call Recording	1
		^	Standard CTI Allow Calling Number Modification	1
			Standard CTT Allow Control of All Devices	1
CAPF Information			Standard CTI Allow Control of Phones supporting Connected Xfer and conf	1
Associated CAPF Profiles			Standard CTI Allow Control of Phones supporting Rollover Mode	1
			Standard CTI Allow Reception of SRTP Key Material	1
			Standard CTI Enabled	1
	) <u>Va</u>	w Details	Standard CTI Secure Connection	1
Permissions Informatio	n		Standard EM Authentication Proxy Rights	1
Groups			Standard EM Roaming Across Clusters Super Users	1
	Add t	o Access Control Group	Standard Packet Sniffer Users	1
	Remo	ve from Access Control Group	Standard RealtimeAndTraceCollection	1
Balar .	Vew Details		Standard TabSync User	1
Notes -			72 Third Party Application Users	1
	View Details		Select All Clear All Add Selected Close	

Criando usuário CUP

Habilite a verificação de certificado para o CUCM e o certificado do Cisco Unified Communications Manager IM & Presence Service (IMPS) no CMS usando:

callbridge ucm verify <enable/disable>

callbridge imps verify <enable/disable>



Verificação do certificado CUCM e CUPS pelo Callbridge

Verifique-o executando o comandocallbridge.



Verificação de comando de ponte de chamada

Agora, adicione o CUCM Fully Qualified Domain Name (FQDN) e o usuário **AXL** e o **CUPS** criados anteriormente no CMS usando callbridge ucm add <hostname/IP> <axl\_user> cpresence\_user>.

axl\_user = usuário AXL no CUCM

presence\_user = usuário do CUP criado anteriormente



Adicionando CUCM ao Callbridge

Agora, verifique se o CMS confia nos serviços do CUCM com a ajuda de:

callbridge ucm <hostname/IP> axl\_service status

callbridge ucm cucm14test.test.com axl\_service status



#### status AXL do Callbridge

callbridge imps <hostname/IP> <presence\_user> presence\_service status

wb3> callbridge imps impnew.test.com cisco presence\_service status



Status de presença do Callbridge

Os serviços disponíveis significam que o CUCM e o CMS confiam uns nos outros para os serviços AXL e Presence.



O CUCM tem usuários do protocolo LDAP sincronizados e também atualizados no CUPS. Os usuários devem ter a mesma ID de usuário do aplicativo Web e Jabber JID e devem estar conectados ao aplicativo Web com a mesma ID de usuário, para que a presença seja atualizada no Jabber.

Configuração específica de CUCM para compartilhamento de presença entre o Webapp e o cliente Jabber

O CUCM deve ter o LDAP configurado.

Sistema LDAP:

LDAP System Configuration							
- Status							
(1) Please Delete All LDAP Directories Before Making Changes on This Page							
Please Disable LDAP Authentication Before Making Changes on This Page							
	<b>U</b>						
- I DAP System Information							
Enable Synchronizing from LDAP Server							
LDAP Server Type	Microsoft Active Directory	~					
LDAP Attribute for User ID	sAMAccountName	~					

Configuração LDAP do CUCM 1

Diretório LDAP:

LDAP Directory								Rela	ted Links: Back to
🔚 Save 🗶 Delete [ Copy	Perform Fu	ull Sync Now	Add New						
LDAP Directory Information									
LDAP Configuration Name*	ADDOT240								
LDAP Manager Distinguished Name*	administrator@	\$test.com							
LDAP Password*									
Confirm Password*					-				
LDAP User Search Base*	OU=Acano,DC=	test,DC=com							
LDAP Custom Filter for Users	< None >			~					
Synchronize*	<ul> <li>Users Only</li> </ul>	Users ar	nd Groups						
LDAP Custom Filter for Groups	< None >			~					
- I DAP Directory Synchronization 5	Schedule								
Perform Sync Just Once									
Perform a Re-sync Every*	2		DAY						
Next Re-sync Time (YYYY-MM-DD h	h:mm)* 2022-1	10-21-00:00	DAT						
	2023	10-31 00:00							
Standard User Fields To Be Synch	nronized ——						 		
Cisco Unified Communications Mana	ger User Fields	LDAP Attribu	te					Cisco Unified Communications Manager User Field	Is LDAP Attribute
User ID		sAMAccount	Name					First Name	givenName
Middle Name		middleName	~					Last Name	sn
Manager ID		manager						Department	department
Phone Number		telephoneNu	umber 🖌					Mail ID	mail
Title		title						Home Number	homephone
Mobile Number		mobile						Pager Number	pager
Directory URI		mail	<b>v</b>					Display Name	displayName

Configuração LDAP do CUCM 2

#### Autenticação LDAP:

#### Configuração LDAP do CUCM 1 Configuração LDAP do CUCM 1 Configuração LDAP do CUCM 1

Statuc		
i Status: Ready		
L DAP Authentication for End Lise	τε	
✓ Use LDAP Authentication for En	d Users	
LDAP Manager Distinguished Name*	administrator@test.com	
LDAP Password*	•••••	
Confirm Password*		
LDAP User Search Base *	OU=Acano,DC=test,DC=com	
LDAP Server Information		
Но	st Name or IP Address for Server*	LDAP Port* Use

Configuração LDAP CUCM 3

Usuários extraídos do LDAP para o CUCM com ID de e-mail configurada:

End User Configuration		
🔚 Save 🗙 Delete 🚽	🔓 Add New 🔘 Revoke Refresh Token	
Status		
U Status: Ready		
User Information ———		
User Status	Active Enabled LDAP Synchronized User	
User ID*	test	
Self-Service User ID	1000	
PIN	••••••	Edit Credential
Confirm PIN	••••••	
Last name*	test	
Middle name		
First name	test	
Display name	test test	
Title		
Directory URI	test@test.com	
Telephone Number		
Home Number		
Mobile Number		
Pager Number		
Mail ID	test@test.com	
Manager User ID		

#### Usuários no CUCM

Usuário do CUCM atualizado no servidor CUPS:

<b>cisco</b>   Logout   About
Rows per Page 50 V
Presence Redundancy Group
faultCUPSubcluster
faultCUPSubcluster
fi

Usuários no CUPS

O mesmo Diretório LDAP também é configurado no CMS. O banco de dados do usuário é recebido e sincronizado no CMS.



#### Status 🔻 Configuration 🔻 Logs 🔻

Users		
Filter	Submit Query	
Name	Email	
Gogi	gogi@s.com	gogi@s.com
Saiacano	saiacano@s.com	Saiacano@s.com
cms user	cmsuser1@saml.com	cmsuser1@saml.com
go go	gogo@federation.com	gogo@federation.com
ivrman	ivrman@s.com	ivrman@s.com
joey	joey@s.com	joey@s.com
popo1 1	popo11@saml.com	popo11@saml.com
prashant	prkapur@s.com	prkapur@s.com
replication user	replicationuser@saml.com	replicationuser@saml.com
sai 1	sai1@saml.com	sai@saml.com
sai1 acano	sai1acano@federation.com	sai1acano@federation.com
saml superuser	ssosuperuser@saml.com	ssosuperuser@saml.com
sankar v		sankar@s.com
shakur 2pac	2pac@s.com	2pac@s.com
test test	test@test.com	test@test.com
test2	test2@test.com	test2@test.com
user 1	user1@saml.com	user1@saml.com

Usuários CMS

Agora, como você já validou que o CMS pode confiar no CUCM, você pode continuar com o teste de Presença.

wb3> wb3> callbridge ucm add <hostname/IP> <axl\_user> <presence\_user> Onlv 1 UCM node is allowed. Delete existing UCM node to add a new UCM node. wb3> callbridge ucm add cucm14test.test.com axluser cupuser Enter axl user password: Enter presence user password: UCM node updated successfully. Restart the callbridge for changes to take effect. wb3> wb3> []

Adicionando CUPS e CUCM ao CMS

Verificar

Conectado em dois clientes com o mesmo usuário (sincronizado do mesmo LDAP):



Login do usuário no Jabber e no webapp

Ambos os clientes entraram no mesmo usuário test@test.com.

M	0		Π		0 - 🗆 ×
1 test.space		Ω	test test test@tail.com Status Available >		
	test test's Home	S	My Profile		
	Last logit 2023-10-26 at 13 ST. See details		Settings Sign Out		
	Join a meeting			٢	
	My spaces		Add Contact New Custom Contact		
	test space O Jan				
		5			

Presença no Jabber e no Webapp antes da chamada



O status de presença muda quando a chamada ingressa do aplicativo Web

Quando um usuário do Jabber entra no aplicativo Web e ingressa em uma reunião, o Servidor de Reunião atualiza o status do Jabber para 'Em uma reunião, Em uma chamada' e reverte para o status anterior após o usuário terminar a reunião. Por exemplo, se o status do usuário no Jabber for 'Disponível', ele será atualizado para 'Em uma reunião, Em uma chamada' quando estiver em uma reunião do aplicativo Web. Depois que o usuário sai da reunião, o status do Jabber é definido como "Disponível" novamente. Se o usuário do Jabber estiver em outra reunião/chamada ao ingressar na reunião do aplicativo Web, o Servidor de Reunião não atualizará o status do Jabber. Se o usuário do Jabber tiver definido seu status como 'DND - Não perturbe' antes de ingressar na reunião do aplicativo Web, o Servidor de Reunião do aplicativo Web, o Servidor de Reunião não atualizará o status do Jabber nanualmente a qualquer momento durante a reunião do aplicativo Web, o Servidor de Reunião não substituirá o status do usuário atualizado manualmente.

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