

CUAC 고급 서버의 로깅 경로 구성

목차

[소개](#)

[사전 요구 사항](#)

[요구 사항](#)

[사용된 구성 요소](#)

[로깅 위치를 변경하는 방법](#)

[SRV 로깅\(ICD.log\)](#)

[웹 관리자 로깅](#)

[LDAP 로깅\(Idaptrace/Idapwarning.log\)](#)

[CUPS 로깅\(cupsplugin.log\)](#)

[CTI 서버\(ctiserverlog\)](#)

[다음을 확인합니다.](#)

[문제 해결](#)

[관련 Cisco 지원 커뮤니티 토론](#)

Cisco CUAC(Unified Attendant Console Advanced) . C:\Program Files (x86)\Cisco\Logging .

Cisco .

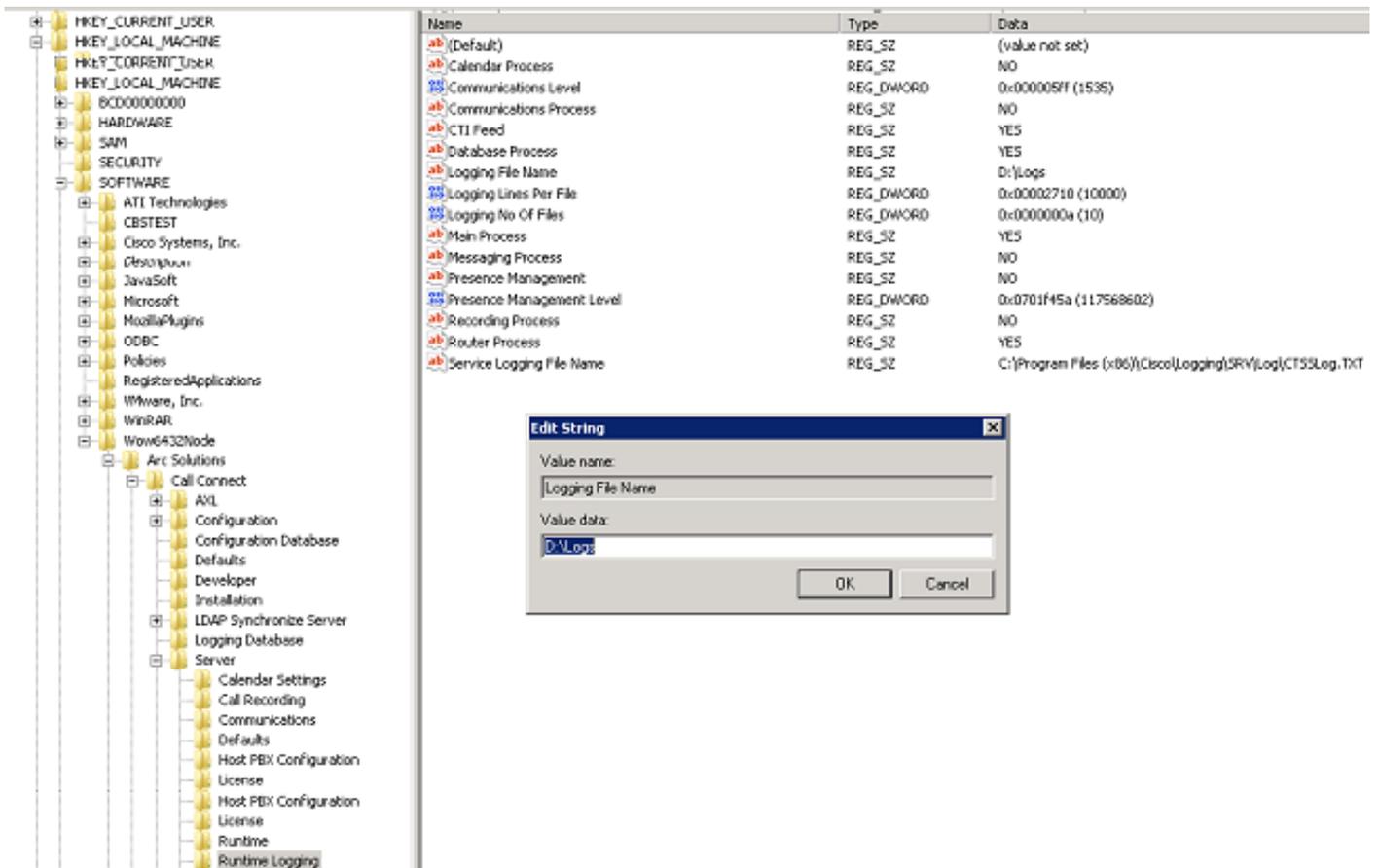
- CUAC
- Microsoft Windows 2008 Server

- CUAC 10.x
- Microsoft Windows 2008 Server

SRV (ICD.log)

1. .

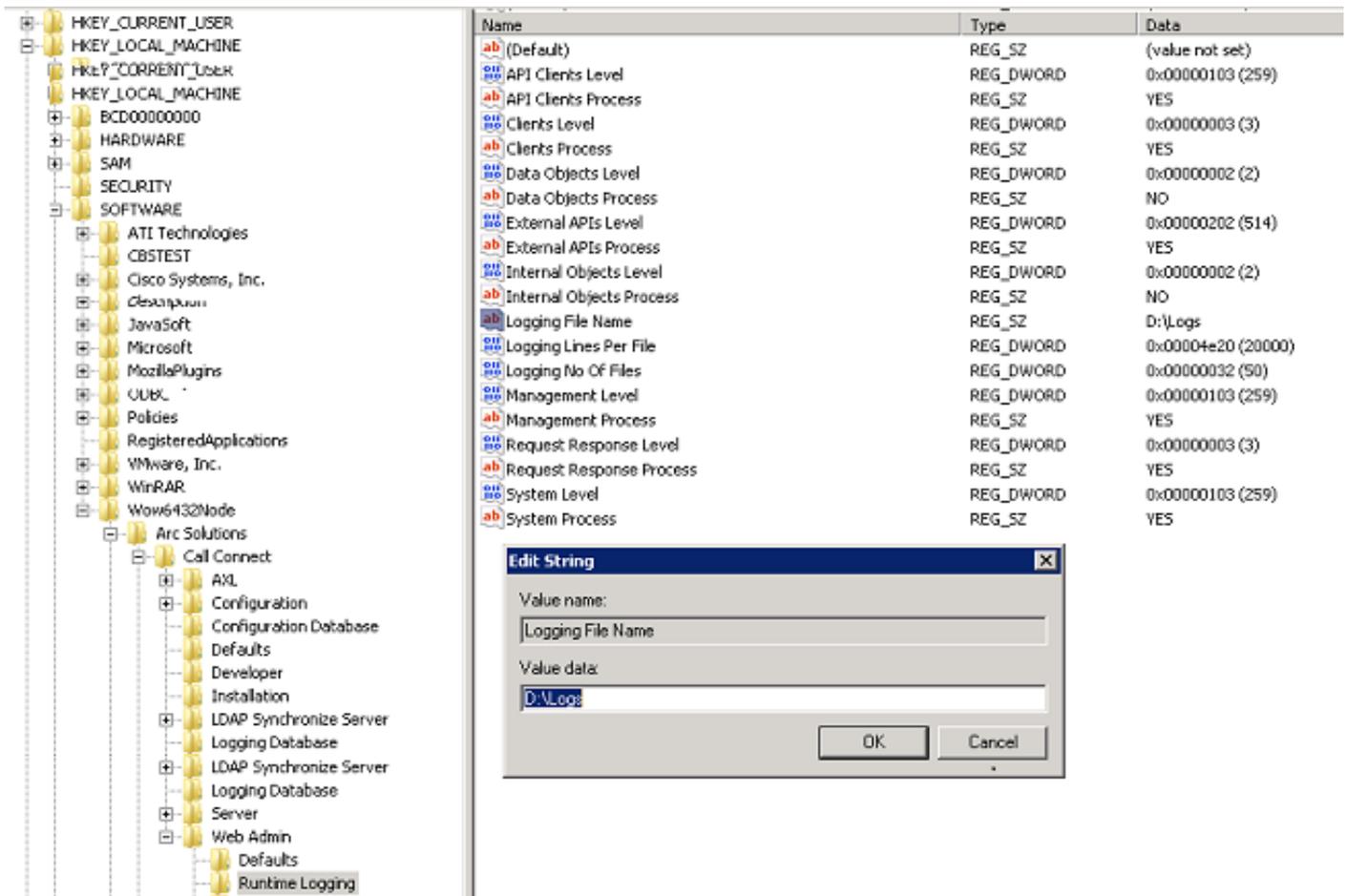
Computer\HKEY_LOCAL_MACHINE\SOFTWARE\Wow6432Node\Arc Solutions\Call Connect\Server\Runtime Logging



2.

1.

Computer\HKEY_LOCAL_MACHINE\SOFTWARE\Wow6432Node\Arc Solutions\Call Connect\Web Admin\Runtime Logging

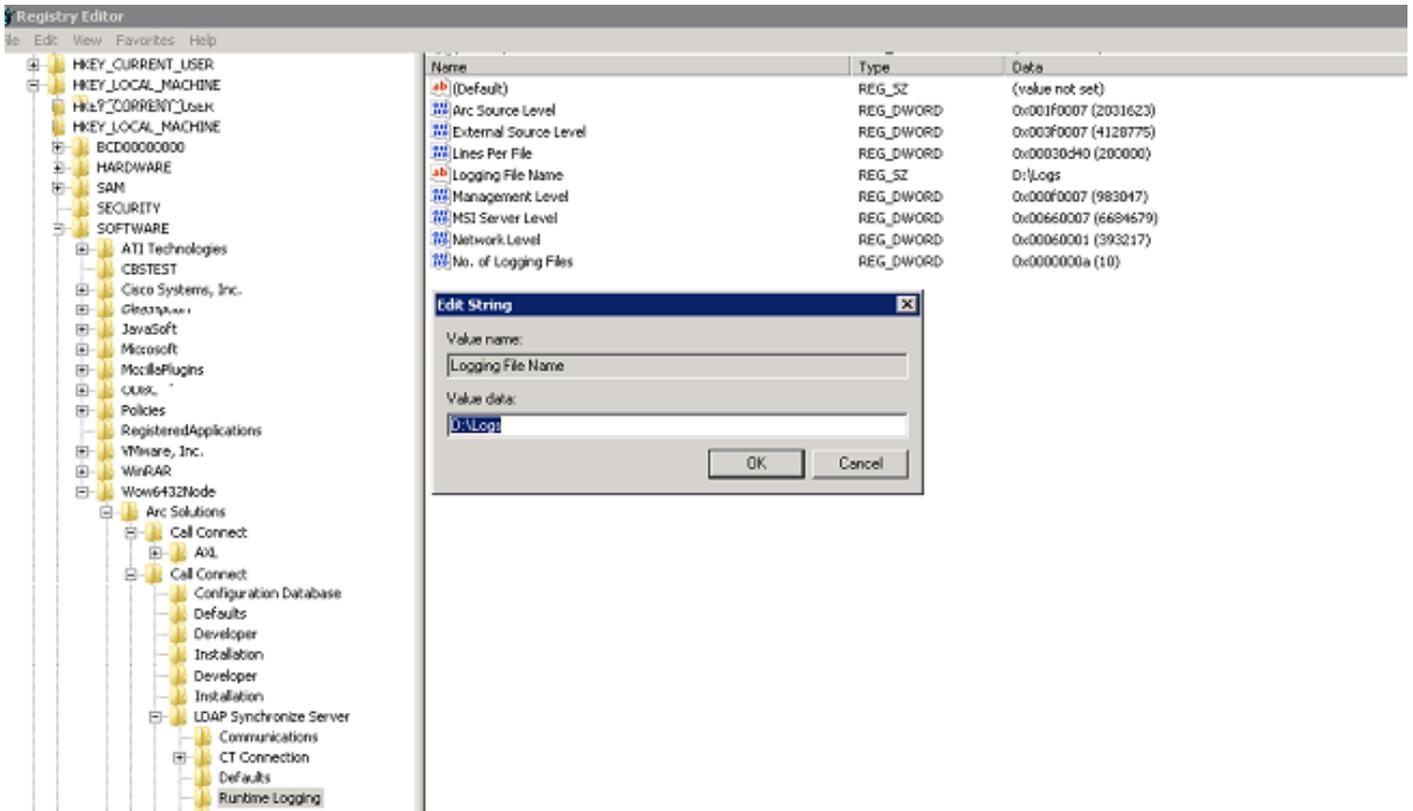


2.

LDAP (ldaptrace/ldapwarning.log)

1. 레지스트리 편집기에서 지정된 위치로 이동합니다.

Computer\HKEY_LOCAL_MACHINE\SOFTWARE\Wow6432Node\Arc Solutions\Call Connect\LDAP Synchronize Server\Runtime Logging

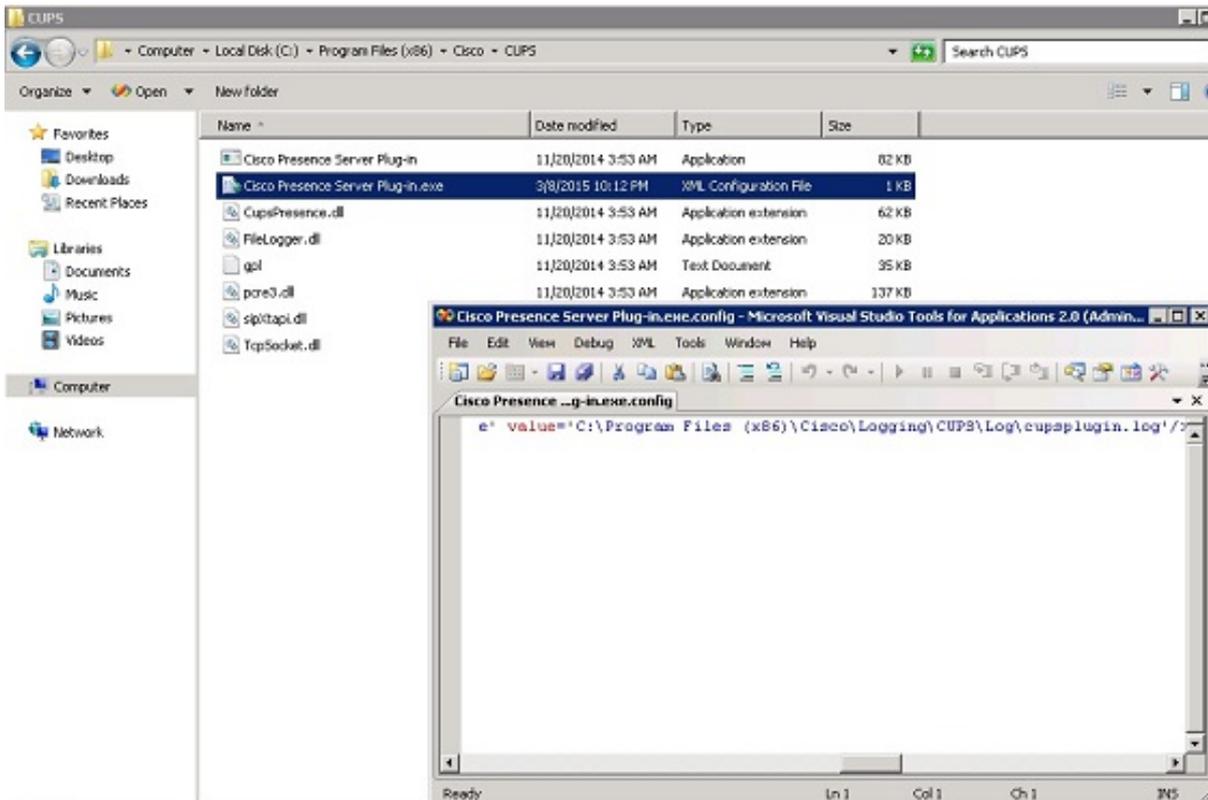


2.

CUPS (cupsplugin.log)

C:\Program Files (x86)\Cisco\CUPS

1. Cisco Presence Server Plug-in.exe . XML .

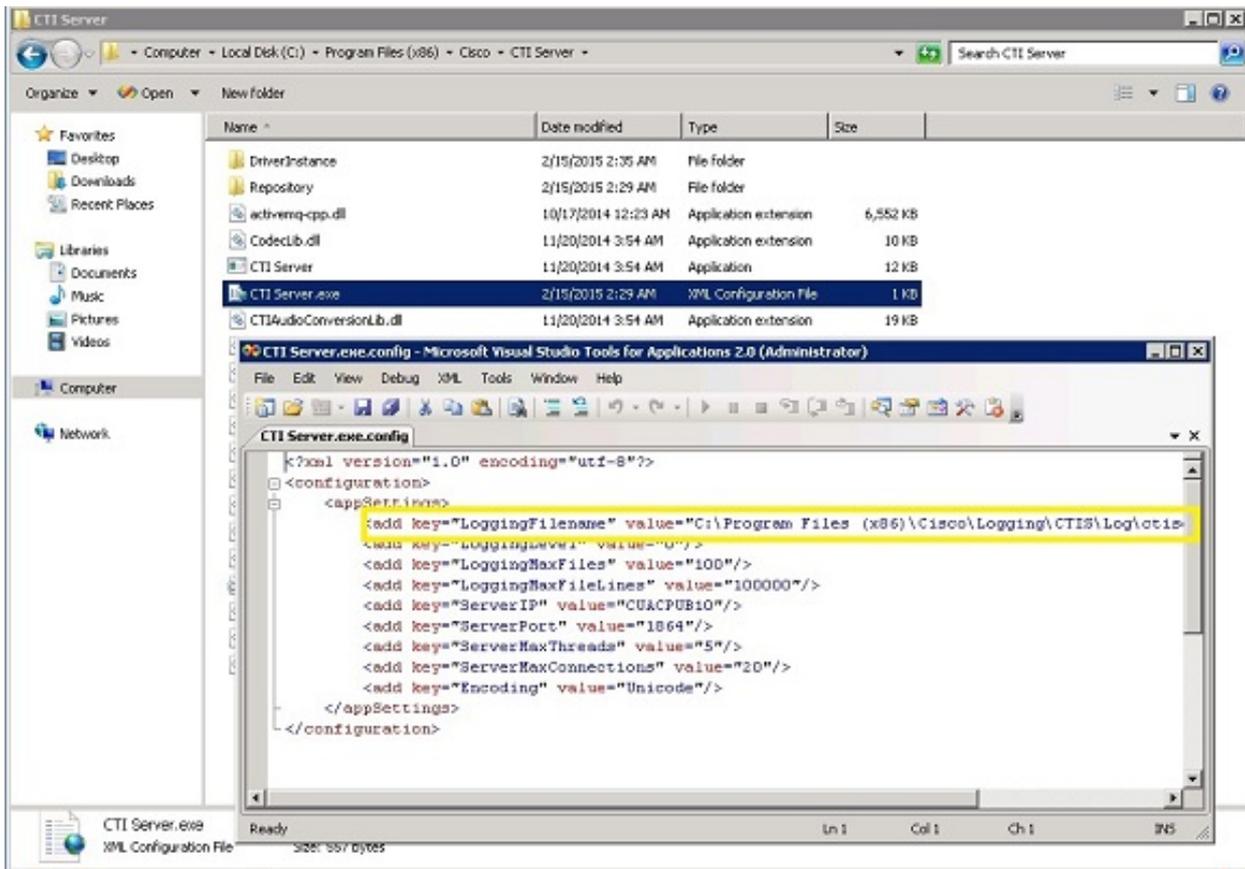


2. XML .

CTI (ctiserverlog)

. .C:\Program Files (x86)\Cisco\CUPS

1. CTI Server.exe . XML .



The screenshot displays a Windows File Explorer window titled "CTI Server" showing the directory structure of the CTI Server application. The file list includes folders like "DriverInstance" and "Repository", and files such as "acthmq-cpp.dll", "Codeclib.dll", "CTI Server", "CTI Server.exe", and "CTIAudioConversionLib.dll". The "CTI Server.exe.config" file is selected and highlighted in blue. An inset window titled "CTI Server.exe.config - Microsoft Visual Studio Tools for Applications 2.0 (Administrator)" is overlaid on the Explorer, showing the XML configuration file content. The XML is as follows:

```
<?xml version="1.0" encoding="utf-8"?>
<configuration>
  <appSettings>
    <add key="LoggingFilename" value="C:\Program Files (x86)\Cisco\Logging\CTIS\Log\ctis-
    <add key="LoggingServer" value="0"/>
    <add key="LoggingMaxFiles" value="100"/>
    <add key="LoggingMaxFileLines" value="100000"/>
    <add key="ServerIP" value="CUACPUB10"/>
    <add key="ServerPort" value="1864"/>
    <add key="ServerMaxThreads" value="5"/>
    <add key="ServerMaxConnections" value="20"/>
    <add key="Encoding" value="Unicode"/>
  </appSettings>
</configuration>
```

2. XML .