# **Configure servidores RADIUS externos en ISE**

## Contenido

Introducción Prerequisites Requirements Componentes Utilizados Configurar Diagrama de la red Configuración de ISE (Frontend Server) Configuración del servidor RADIUS externo Verificación Troubleshoot Escenario 1. Evento - Solicitud 5405 RADIUS rechazada Situación hipotética 2. Evento - Error de autenticación 5400

## Introducción

Este documento describe la configuración de un servidor RADIUS en ISE como proxy y servidor de autorización. Aquí se utilizan dos servidores ISE y uno actúa como servidor externo. Sin embargo, se puede utilizar cualquier servidor RADIUS compatible con RFC.

## Prerequisites

## Requirements

Cisco recomienda que tenga conocimiento sobre estos temas:

- Conocimiento básico del protocolo RADIUS
- Experiencia en la configuración de políticas de Identity Services Engine (ISE)

## **Componentes Utilizados**

La información de este documento se basa en las versiones 2.2 y 2.4 de Cisco ISE.

La información que contiene este documento se creó a partir de los dispositivos en un ambiente de laboratorio específico. Todos los dispositivos que se utilizan en este documento se pusieron en funcionamiento con una configuración verificada (predeterminada). Si tiene una red en vivo, asegúrese de entender el posible impacto de cualquier comando.

## Configurar

## Diagrama de la red



### Configuración de ISE (Frontend Server)

Paso 1. Se pueden configurar y utilizar varios servidores RADIUS externos para autenticar a los usuarios en ISE. Para configurar servidores RADIUS externos, navegue hasta Administration > Network Resources > External RADIUS Servers > Add, como se muestra en la imagen:



| alialia<br>cisco        | Identity Ser                | vices Engine       | Home       | ▸ Context      | t Visibility  | <ul> <li>Operations</li> </ul> | Policy      | ≁Ad       | ministration  | Work Center       | s          |
|-------------------------|-----------------------------|--------------------|------------|----------------|---------------|--------------------------------|-------------|-----------|---------------|-------------------|------------|
| <ul> <li>Sys</li> </ul> | tem Identi                  | ty Management      | ✓ Network  | k Resources    | Device F      | Portal Management              | pxGrid      | Services  | Feed Sen      | vice + Threat C   | entric NAC |
| Net                     | work Devices                | Network Device     | Groups     | Network Device | ce Profiles   | External RADIUS                | Servers     | RADIUS    | Server Seque  | nces NAC Mar      | agers Ex   |
| Externa<br>Exter        | al RADIUS Sen<br>mai RADIUS | vers List > ISE_Ba | ackEnd_Ser | ver            |               |                                |             |           |               |                   |            |
|                         |                             |                    |            |                | * Name        | ISE_BackEnd_Se                 | erver       |           |               |                   |            |
|                         |                             |                    |            |                | Description   | This will be used              | l as an ext | ernal ISE | server        |                   |            |
|                         |                             |                    |            |                | * Host IF     | 10.127.196.82                  |             |           |               |                   |            |
|                         |                             |                    |            | * S            | hared Secre   | t •••••                        |             |           | Show          |                   |            |
|                         |                             |                    |            | Ena            | ible KeyWra   | <b>b</b>                       |             |           |               |                   |            |
|                         |                             |                    |            | * Key Er       | ncryption Key | y                              |             | Show      |               |                   |            |
|                         |                             |                    | * Messa    | ge Authentica  | tor Code Key  | y                              |             | Show      |               |                   |            |
|                         |                             |                    |            | Key I          | Input Format  | I ASCII O HE                   | XADECIM     | AL        |               |                   |            |
|                         |                             |                    |            | * Authe        | ntication Por | t 1812                         |             |           | (Valid Range  | 1 to 65535)       |            |
|                         |                             |                    |            | * Ac           | counting Por  | t 1813                         |             |           | (Valid Range  | 1 to 65535)       |            |
|                         |                             |                    |            | • Se           | erver Timeou  | t 5                            |             |           | Seconds (Vali | d Range 1 to 120) | 1          |
|                         |                             |                    |            | * Connec       | tion Attempts | s 3                            |             |           | (Valid Range  | 1 to 9)           |            |

Paso 2. Para utilizar el servidor RADIUS externo configurado, se debe configurar una secuencia de servidor RADIUS similar a la secuencia de origen de identidad. Para configurar el mismo, navegue hasta Administration > Network Resources > RADIUS Server Sequences > Add, como se muestra en la imagen.

| cise<br>cise | le Identity Servi | ices Engine                    | Home              | + Context Visibility | <ul> <li>Operations</li> </ul> | Policy      | <ul> <li>Administration</li> </ul>   | Work Centers         |   |  |       |
|--------------|-------------------|--------------------------------|-------------------|----------------------|--------------------------------|-------------|--|----------------------|---|--|-------|
|              | METRICS           | Endpoints<br>Total Endpo       | Guests<br>bints O | 0                    | Threat                         | +<br>ints 0 | System<br>Deployment<br>Licensing<br>Certificates<br>Logging<br>Maintenance<br>Upgrade<br>Backup & Resto<br>Admin Access<br>Settings<br>Identity Manager<br>Identities<br>Groups | re<br>nent           | Network Resources<br>Network Device Groups<br>Network Device Groups<br>External RADIUS Servers<br>RADIUS Server Sequences<br>NAC Managers<br>External MDM<br>Location Services<br>Device Portal Management<br>Blacklist<br>BYOD<br>Certificate Provisioning | pxGrid Services<br>Feed Service<br>Profiler<br>Threat Centric NAC<br>Third Party Vendors | •     |
|              | AUTHEN            | TICATIONS<br>dentity Group Net | twork Device      | Failure Reason       | 803                            | × 1         | External Identity<br>Identity Source 5<br>Settings   | Sources<br>Sequences | Client Provisioning<br>Mobile Device Management<br>My Devices<br>Custom Portal Files<br>Settings  |  | DINT: |

| uluiu<br>cisco             | Identity Ser | vices Engine   | Home    | ► Contex      | t Visibility | <ul> <li>Operations</li> </ul> | Policy    | <del>▼</del> Adn | ninistration |
|----------------------------|--------------|----------------|---------|---------------|--------------|--------------------------------|-----------|------------------|--------------|
| <ul> <li>System</li> </ul> | tem 🕨 Identi | ty Management  | ✓ Netwo | rk Resources  | Device       | Portal Management              | pxGrid Se | ervices          | Feed Se      |
| Net                        | work Devices | Network Device | Groups  | Network Devic | ce Profiles  | External RADIUS                | Servers F | RADIUS           | Server Sequ  |

#### RADIUS Server Sequences List > New RADIUS Server Sequence

#### RADIUS Server Sequence

| General     | Advanced Attribute Settings                            |    |
|-------------|--|----|
| * Name      | External_RADIUS_Sequence                               |    |
| Description | Sequence in which the external servers should be used. | 1. |

#### User Selected Service Type

Select the set of external RADIUS servers to use to process requests. Servers are accessed in sequence until a



**Nota**: una de las opciones disponibles mientras se crea la secuencia de servidor es elegir si la contabilización debe realizarse localmente en ISE o en el servidor RADIUS externo. En función de la opción elegida aquí, ISE decide si realiza proxy de las solicitudes de contabilidad o si almacena esos registros localmente.

Paso 3. Hay una sección adicional que ofrece más flexibilidad sobre cómo debe comportarse ISE cuando hace proxy de las solicitudes a servidores RADIUS externos. Se puede encontrar en Advance Attribute Settings, como se muestra en la imagen.

| dentity Services Engine                            | e Home             | Context        | Visibility  | <ul> <li>Operations</li> </ul> | ▶ Policy  | <del>▼</del> Adr | ministration |
|--|--------------------|----------------|-------------|--------------------------------|-----------|------------------|--------------|
| System     Identity Manageme                       | - Network          | Resources      | Device F    | Portal Management              | pxGrid Se | ervices          | Feed Se      |
| Network Devices Network Devices                    | vice Groups        | Network Devic  | e Profiles  | External RADIUS                | Servers F | RADIUS           | Server Sequ  |
| RADIUS Server Sequences List > F                   | sternal RADIU      | S Sequence     |             |                                |           |                  |              |
| RADIUS Server Sequence                             |                    | 5_sequence     |             |                                |           |                  |              |
| General Advanced                                   | Attribute Settin   | igs            |             |                                |           |                  |              |
| <ul> <li>Advanced Settings</li> </ul>              |                    |                |             |                                |           |                  |              |
| Strip start of subject name                        | up to the first oc | currence of th | e separator |                                |           |                  |              |
| Strip end of subject name fr                       | om the last occ    | urrence of the | separator   |                                |           |                  |              |
|  |                    |                | Separator   | w l                            |           |                  |              |
| <ul> <li>Modify Attribute in the result</li> </ul> | quest              |                |             |                                |           |                  |              |
| Modify attributos in the real                      | act to the Exter   |                | op/or       |                                |           |                  |              |
|  | lest to the Exter  | nai kadios s   | erver       |                                |           |                  |              |
| Add  | , Sel              | lect an item   |             | 💟 =                            |           |                  | - +          |
|  |                    |                |             |                                |           |                  |              |
| Continue to Authorizatio                           | n Policy           |                |             |                                |           |                  |              |
| On Access-Accept, continue                         | to Authorization   | Policy         |             |                                |           |                  |              |
|  |                    |                |             |                                |           |                  |              |
| <ul> <li>Modify Attribute before a</li> </ul>      | ccess accept       |                |             |                                |           |                  |              |
| Modify attributes before ser                       | d an Access-Acc    | cept           |             |                                |           |                  |              |
| Add  | Sol                | act an itom    |             | 0 =                            |           |                  |              |
| ii Add   | Sei                |                |             | <u> </u>                       |           |                  | T            |
|  |                    |                |             |                                |           |                  |              |
|  |                    |                |             |                                |           |                  |              |
|  |                    |                |             |                                |           |                  |              |
|  |                    |                |             |                                |           |                  |              |
| Save Reset   |                    |                |             |                                |           |                  |              |

• Configuración avanzada: proporciona opciones para eliminar el inicio o el final del nombre de usuario en solicitudes RADIUS con un delimitador.

• Modificar atributo en la solicitud: proporciona la opción de modificar cualquier atributo RADIUS en las solicitudes RADIUS. La lista muestra los atributos que se pueden agregar/eliminar/actualizar:

User-Name--[1] NAS-IP-Address--[4] NAS-Port--[5] Service-Type--[6] Framed-Protocol--[7] Framed-IP-Address--[8] Framed-IP-Netmask--[9] Filter-ID--[11] Framed-Compression--[13] Login-IP-Host--[14] Callback-Number--[19] State--[24] VendorSpecific--[26] Called-Station-ID--[30] Calling-Station-ID--[31] NAS-Identifier--[32] Login-LAT-Service--[34] Login-LAT-Node--[35] Login-LAT-Group--[36] Event-Timestamp--[55] Egress-VLANID--[56] Ingress-Filters--[57] Egress-VLAN-Name--[58] User-Priority-Table--[59] NAS-Port-Type--[61] Port-Limit--[62] Login-LAT-Port--[63] Password-Retry--[75] Connect-Info--[77] NAS-Port-Id--[87] Framed-Pool--[88] NAS-Filter-Rule--[92] NAS-IPv6-Address--[95] Framed-Interface-Id--[96] Framed-IPv6-Prefix--[97] Login-IPv6-Host--[98] Error-Cause--[101] Delegated-IPv6-Prefix--[123] Framed-IPv6-Address--[168] DNS-Server-IPv6-Address--[169] Route-IPv6-Information--[170] Delegated-IPv6-Prefix-Pool--[171] Stateful-IPv6-Address-Pool--[172]

 Continuar con la política de autorización en la aceptación de acceso: proporciona una opción para elegir si ISE debe enviar la aceptación de acceso tal como está o continuar proporcionando acceso basándose en las políticas de autorización configuradas en ISE en lugar de la autorización proporcionada por el servidor RADIUS externo. Si se selecciona esta opción, la autorización proporcionada por el servidor RADIUS externo se sobrescribe con la autorización proporcionada por ISE. **Nota**: Esta opción sólo funciona si el servidor RADIUS externo envía un Access-Accept en respuesta a la solicitud de acceso RADIUS con proxy.

• Modificar atributo antes de aceptar acceso: similar a la Modify Attribute in the request, los atributos mencionados anteriormente se pueden agregar/eliminar/actualizar presentes en la aceptación de acceso enviada por el servidor RADIUS externo antes de que se envíe al dispositivo de red.

Paso 4. La siguiente parte es configurar los conjuntos de directivas para utilizar la secuencia del servidor RADIUS en lugar de los protocolos permitidos para que las solicitudes se envíen al servidor RADIUS externo. Se puede configurar en Policy > Policy Sets. Las directivas de autorización se pueden configurar en el Policy Set pero solo entran en vigor si la Continue to Authorization Policy on Access-Accept opción seleccionada. Si no es así, ISE simplemente actúa como proxy para las solicitudes RADIUS con el fin de cumplir las condiciones configuradas para este conjunto de políticas.

| etry Set Policy Policy Cent Provision Policy Elements  | co looning  | Services Engine Home  | Context Visibility      Operations | Policy      Administration      Work Centers |                                      |
|--|---|---|------------------------------------|--|--------------------------------------|
| hip Sets<br>Sets Poley Set Name <u>Besiption</u> <u>Conditions</u><br>Besiption <u>Conditions</u>  | olicy Sets P  | rofiling Posture Client Provision   | oning    Policy Elements           |  |                                      |
| Itery Sets     Image: Status        Status   |   |   |                                    |  |                                      |
| Status Policy Set Name Description Conditions     Beamed_Auth_Policy_Set Default Default     Policy Default Default   Policy   Policy Default Default   Policy   Policy Default Default   Policy Set Name   Description Policy   Policy Set Name   Description Conditions   Policy Set Policy Set Name   Description Conditions   Policy Educate Policy Set   Policy Set Name Description   Conditions   Policy Set Name Description   Conditions Policy Educate All Policy Policy Policy Set Name Conditions Policy Set Name Policy Educate Policy Policy Policy<   | licy Sets   |   |                                    |  |                                      |
| And the second of the second o | + Status  | Policy Set Name   | Description                        | Conditions                                   |                                      |
| Image: Construct on Policy (1)   | learch  |   |                                    |  |                                      |
| Image: Control of Agent and a control of Agent and Ag                        | 0   | External Auth Policy Set  |                                    | DEVICE-Device Type FOLIALS All Device Types  |                                      |
| Identify Services Engine tone     Identify Services Engine tone        Identify Services Engine tone        Identify Services Engine tone        Identify Services Engine tone        Identify Services Engine tone           Identify Services Engine tone                  Identify Services Engine tone   |   |   |                                    |  |                                      |
|  | Ø   | Default   | Default policy set                 |  |                                      |
| Methol Version         None         Contract Vestality         Operation         Prolicy         Administration         Work Centers           dicy Sets         Poting         <   |   |   |                                    |  |                                      |
| Methods    Profing   |   |   |                                    |  |                                      |
| • Vertility Services Engine Home • Contact Valuelity • Operations • Voicy • Matrinization • Work Centers   aticy Sets Potiling </td <td></td> <td></td> <td></td> <td></td> <td></td>  |   |   |                                    |  |                                      |
| tidentity Services Engine tone <t< td=""><td></td><td></td><td></td><td></td><td></td></t<>  |   |   |                                    |  |                                      |
| In Central Services Erigins Hore Context Visiting Operations   Profile Prof  | le Identified   | and and Franks  |                                    |  |                                      |
| Mark         Profiling         Policy Elements           Idea         Policy Sets + External_Auth_Policy_Set         Conditions           Idea         Idea         Conditions         Idea  | " identity a  | services Engine Home  | Context Visibility     Operations  | Policy      Administration      Work Centers |                                      |
| icy Sets + External_Auth_Policy_Set          Status       Policy Set Name       Description       Conditions         arch  | licy Sets P   | rofiling Posture Client Provisio  | oning   Policy Elements            |  |                                      |
| earch  | Status  | Policy Set Name   | Description                        | Conditions                                   |                                      |
| External_Auth_Policy_Set   | sarch   |   |                                    |  |                                      |
| Authentication Policy (1)         Authorization Policy - Local Exceptions         Authorization Policy - Global Exceptions         Authorization Policy (1)            • Status Rule Name Conditions          Conditions         Search  | Ø   | External Auth Policy Set  |                                    | DEVICE-Device Type EQUALS All Device Types   |                                      |
| Authentication Policy (1)   Authentication Policy - Local Exceptions   Authorization Policy - Global Exceptions   Authorization Policy (1)   +   *   Status   Rule Name   Conditions     Results   Profiles     Search   |   |   |                                    |  |                                      |
| Authorization Policy - Local Exceptions          Authorization Policy - Global Exceptions         Authorization Policy (1) <ul> <li></li></ul>   | Authenticat   | ion Policy (1)  |                                    |  |                                      |
| Authorization Policy - Global Exceptions          Authorization Policy (1)               Results          +       Status       Rule Name              Results          Status       Rule Name              Conditions               Profiles   |   |   |                                    |  |                                      |
| Authorization Policy - Global Exceptions          Authorization Policy (1)       Results            • Status         Rule Name         Conditions         Conditions         •          •          •   | Authorizatio  | on Policy - Local Exceptions  |                                    |  |                                      |
| Authorization Policy (1)       +     Status     Rule Name     Results       Conditions     Profiles  | Authorizatio  | on Policy - Local Exceptions  |                                    |  |                                      |
| Image: Search     Results       Search     Profiles  | Authorizatio  | on Policy - Local Exceptions  |                                    |  |                                      |
| Status     Rule Name     Conditions       Search   | Authorization<br>Authorization<br>Authorization   | on Policy - Local Exceptions<br>on Policy - Global Exceptions<br>on Policy (1)                            |                                    |  |                                      |
| Search +   | Authorization<br>Authorization<br>Authorization   | on Policy - Local Exceptions<br>on Policy - Global Exceptions<br>on Policy (1)                            |                                    |  | Results                              |
|  | Authorization<br>Authorization<br>Authorization<br>+<br>State   | on Policy - Local Exceptions<br>on Policy - Global Exceptions<br>on Policy (1)                            | Conditions                         |  | Results<br>Profiles                  |
| T Remitérones  | Authorization<br>Authorization<br>Authorization<br>+ State<br>Search  | on Policy - Local Exceptions<br>on Policy - Global Exceptions<br>on Policy (1)<br>us Rule Name            | Conditions                         |  | Results<br>Profiles                  |
| Parmit Parmit Access   | Authorizatio<br>Authorizatio<br>Authorizatio<br>+ State<br>Search   | on Policy - Local Exceptions<br>on Policy - Global Exceptions<br>on Policy (1)<br>us Rule Name            | Conditions                         |  | Results<br>Profiles                  |
| · Pelliphoess  | Authorization<br>Authorization<br>Authorization<br>Authorization<br>Authorization<br>Authorization<br>State<br>Search | on Policy - Local Exceptions<br>on Policy - Global Exceptions<br>on Policy (1)<br>us Rule Name            | Conditions                         | +  | Results<br>Profiles                  |
|  | Authorizatio<br>Authorizatio<br>Authorizatio<br>Authorizatio<br>State<br>Search                                       | on Policy - Local Exceptions<br>on Policy - Global Exceptions<br>on Policy (1)<br>us Rule Name<br>Default | Conditions                         | +  | Results<br>Profiles<br>×PermitAccess |

### Configuración del servidor RADIUS externo

Paso 1. En este ejemplo, se utiliza otro servidor ISE (versión 2.2) como servidor RADIUS externo denominado ISE\_Backend\_Server. El ISE (ISE\_Frontend\_Server) debe configurarse como un dispositivo de red o llamado tradicionalmente NAS en el servidor RADIUS externo (ISE\_Backend\_Server en este ejemplo), ya que el NAS-IP-Address en Access-Request que se reenvía al servidor RADIUS externo se reemplaza con la dirección IP delISE\_Frontend\_Server. El secreto compartido que se va a configurar es el mismo que el configurado para el servidor RADIUS externo en el ISE\_Frontend\_Server.

| dentity Services Engine          | Home + Context Visibility + Operation  | ns   Policy  Administration  W        | fork Centers              |                   |
|----------------------------------|--|---------------------------------------|---------------------------|-------------------|
| System      Identity Management  | Network Resources     Povice Portal Manag  | ement pxGrid Services + Feed Service  | Threat Centric NAC        |                   |
| - Network Devices Network Device | Groups Network Device Profiles External R/   | ADIUS Servers RADIUS Server Sequences | NAC Managers External MDM | Location Services |
|                                  | •  |                                       |                           |                   |
| Network devices                  | Network Devices List > ISE_Frontend_Serve  | r                                     |                           |                   |
| Default Device                   | Network Devices  | Eventual County                       |                           |                   |
| Device Security Settings         | Description This   | will be used as an                    |                           |                   |
|                                  | * IP Address: 10.127.196.80  | / 32                                  |                           |                   |
|                                  | Device Profile     Model Name     Software Version     Model Name     Software Version     Model Name     Software Version     Model Name     Software Version     Mathematication     Software Version     Mathematication     Software Version     Mathematication     Software Version     Mathematication     Software Version     Software Version     Mathematication     Software Version     Software Version     Model Name     Software Version     Software Version     Software Version     Software Version     Software Version     Software Version | isco v 🕀                              |                           |                   |

Paso 2. El servidor RADIUS externo se puede configurar con sus propias políticas de autenticación y autorización para atender las solicitudes procesadas como proxy por ISE. En este ejemplo, se configura una política simple para verificar el usuario en los usuarios internos y luego permitir el acceso si se autentica.

| cisco  | Identity Services Engine Home  | <ul> <li>Context Visibility</li> </ul>          | <ul> <li>Operations</li> </ul>    | <ul> <li>Policy</li> </ul> | Administration                         | Work Centers                       |         |                           |
|--------|--|---|-----------------------------------|----------------------------|--|------------------------------------|---------|---------------------------|
| Policy | Sets Profiling Posture Client Provi  | sioning + Policy Eler                           | ments                             |                            |  |                                    |         |                           |
| Pol    | cy Sets  | Define the Policy                               | y Sets by configuring ru          | es based o                 | on conditions. Drag and                | I drop sets on the left hand si    | de to c | change the order.         |
|        |  | Status  | Name                              | a) and a                   | Description                            | and makers allo                    |         |                           |
| -      |  |   | Default                           |                            | Default Policy                         | / Set                              |         |                           |
|        | Summary of Policies  | * Authentic                                     | ation Policy                      |                            |  |                                    |         |                           |
|        | Global Exceptions  Rules across entire deployment.   | 0   | мав                               | : #                        | Wired_MAB OR<br>Wireless_MAB           | Allow Prot                         | ocols   | : Default Network Access  |
|        | Default Defaul | 0   | Dot1X                             | : 11                       | Wired_802.1X OR<br>Wireless_802.1X     | Allow Prot                         | ocols   | : Default Network Access  |
|        | Save Order Reset Order   |   | Default Rule (If no mat           | sh) : A                    | Now Protocols : Defa                   | ult Network Access and             | use :   | Internal Users            |
|        |  |   |                                   |                            |  |                                    |         |                           |
|        |  |   | tion Policy                       |                            |  |                                    |         |                           |
|        |  | <ul> <li>Exception</li> <li>Standard</li> </ul> | ns (0)                            |                            |  |                                    |         |                           |
|        |  | Status  | Rule Name                         |                            | Conditions (identity                   | groups and other conditions)       |         | Permissions               |
|        |  | 0   | Wireless Black List Def           | ault if                    | Blacklist AND Wirel                    | ess_Access                         | then    | Blackhole_Wireless_Access |
|        |  | 0   | Profiled Cisco IP Phone           | ns if                      | Cisco-IP-Phone                         |                                    | then    | Cisco_IP_Phones           |
|        |  | 0   | Profiled Non Cisco IP F<br>es     | hon if                     | Non_Cisco_Profiled                     | Phones                             | then    | Non_Cisco_IP_Phones       |
|        |  |   | Compliant_Devices_Ac              | cess if                    | (Network_Access_A<br>AND Compliant_De  | uthentication_Passed<br>vices )    | then    | PermitAccess              |
|        |  | 0   | Employee_EAP-TLS                  | 11                         | (Wireless_802.1X AI<br>AND EAP-TLS AND | BYOD_is_Registered<br>MAC_in_SAN ) | then    | PermitAccess AND BYOD     |
|        |  | 0   | Employee_Onboarding               | if                         | (Wireless_802.1X A/                    | D EAP-MSCHAPv2 )                   | then    | NSP_Onboard AND BYOD      |
|        |  | 0   | Wi-Fi_Guest_Access                | if                         | (Guest_Flow AND W                      | ireless_MAB )                      | then    | PermitAccess AND Guests   |
|        |  |   | Wi-<br>Fi_Redirect_to_Guest_<br>n | ir<br>Logi                 | Wireless_MAB                           |                                    | then    | Cisco_WebAuth             |
|        |  |   | Basic_Authenticated_A<br>s        | cces if                    | Network_Access_Au                      | thentication_Passed                | then    | PermitAccess              |
|        |  | <b>2</b>  | Default                           | if                         | no matches, then                       | DenyAccess                         |         |                           |
|        |  | Save Res  | set                               |                            |  |                                    |         |                           |
|        |  |   |                                   |                            |  |                                    |         |                           |

## Verificación

.

Paso 1. Compruebe los registros en directo de ISE si se recibe la solicitud, como se muestra en la imagen.

| Apr 19, 2018 07:01:54.570 PM 🛛 🔂 testaccount External_Auth_Policy_Set | External_Auth_Policy |
|---|----------------------|
|---|----------------------|

Paso 2. Compruebe si está seleccionado el conjunto de directivas correcto, como se muestra en la imagen.

| Event                 | 5200 Authentication succeeded |
|-----------------------|-------------------------------|
| Jsername              | testaccount                   |
| Endpoint Id           |                               |
| Endpoint Profile      |                               |
| Authentication Policy | External_Auth_Policy_Set      |
| Authorization Policy  | External_Auth_Policy_Set      |

Paso 3. Compruebe si la solicitud se reenvía al servidor RADIUS externo.

| Steps |  |
|-------|--|
| 11001 | Received RADIUS Access-Request                                     |
| 11017 | RADIUS created a new session                                       |
| 11049 | Settings of RADIUS default network device will be used             |
| 11117 | Generated a new session ID   |
| 15049 | Evaluating Policy Group  |
| 15008 | Evaluating Service Selection Policy                                |
| 15048 | Queried PIP - DEVICE.Device Type                                   |
| 11358 | Received request for RADIUS server sequence.                       |
| 11361 | Valid incoming authentication request                              |
| 11355 | Start forwarding request to remote RADIUS server                   |
| 11365 | Modify attributes before sending request to external radius server |
| 11100 | RADIUS-Client about to send request - ( port = 1812 )              |
| 11101 | RADIUS-Client received response                                    |
| 11357 | Successfully forwarded request to current remote RADIUS server     |
| 11002 | Returned RADIUS Access-Accept                                      |
|       |  |

4. Si el Continue to Authorization Policy on Access-Accept, compruebe si se ha evaluado la directiva de autorización.

| Verview               |                                     |
|-----------------------|-------------------------------------|
| Event                 | 5200 Authentication succeeded       |
| Username              | testaccount                         |
| Endpoint Id           |                                     |
| Endpoint Profile      |                                     |
| Authentication Policy | External_Auth_Policy_Set            |
| Authorization Policy  | External_Auth_Policy_Set >> Default |
| Authorization Result  | PermitAccess                        |

- 11001 Received RADIUS Access-Request
- 11017 RADIUS created a new session
- 11049 Settings of RADIUS default network device will be used
- 11117 Generated a new session ID
- 15049 Evaluating Policy Group
- 15008 Evaluating Service Selection Policy
- 15048 Queried PIP DEVICE.Device Type
- 11358 Received request for RADIUS server sequence.
- 11361 Valid incoming authentication request
- 11355 Start forwarding request to remote RADIUS server
- 11365 Modify attributes before sending request to external radius server
- 11100 RADIUS-Client about to send request ( port = 1812 )
- 11101 RADIUS-Client received response
- 11357 Successfully forwarded request to current remote RADIUS server
- 15036 Evaluating Authorization Policy
- 15016 Selected Authorization Profile PermitAccess
- 22081 Max sessions policy passed
- 22080 New accounting session created in Session cache
- 11002 Returned RADIUS Access-Accept

## Troubleshoot

### Escenario 1. Evento - Solicitud 5405 RADIUS rechazada

- Lo más importante que debe verificarse son los pasos del informe de autenticación detallado. Si los pasos indican RADIUS-Client request timeout expired, significa que ISE no recibió ninguna respuesta del servidor RADIUS externo configurado. Esto puede suceder cuando:
- 1. Hay un problema de conectividad con el servidor RADIUS externo. ISE no puede alcanzar el servidor RADIUS externo en los puertos configurados para él.
- 2. ISE no está configurado como dispositivo de red o NAS en el servidor RADIUS externo.
- 3. El servidor RADIUS externo descarta los paquetes bien por la configuración o debido a algún problema en el servidor RADIUS externo.

| 11001 | Received RADIUS Access-Request                                     |
|-------|--|
| 11017 | RADIUS created a new session                                       |
| 11049 | Settings of RADIUS default network device will be used             |
| 11117 | Generated a new session ID   |
| 15049 | Evaluating Policy Group  |
| 15008 | Evaluating Service Selection Policy                                |
| 15048 | Queried PIP - DEVICE.Device Type                                   |
| 11358 | Received request for RADIUS server sequence.                       |
| 11361 | Valid incoming authentication request                              |
| 11355 | Start forwarding request to remote RADIUS server                   |
| 11365 | Modify attributes before sending request to external radius server |
| 11100 | RADIUS-Client about to send request - ( port = 1812 )              |
| 11104 | RADIUS-Client request timeout expired (11 Step latency=15011 ms)   |
| 11356 | Failed to forward request to current remote RADIUS server          |
| 11353 | No more external RADIUS servers; can't perform failover            |
|       |  |

Verifique también las capturas de paquetes para ver si no se trata de un mensaje falso, es decir, ISE recibe el paquete de vuelta del servidor pero aún informa que la solicitud ha agotado el tiempo de espera.

|   | 1841 6.537919 10.127.196.80  | 10.127.196.82 | 207 RADIUS | Ac  |
|---|------------------------------|---------------|------------|-----|
| 1 | 1718 11.542634 10.127.196.80 | 10.127.196.82 | 207 RADIUS | Ac  |
| 1 | 2430 16.547029 10.127.196.80 | 10.127.196.82 | 207 RADIUS | Acc |

• Si los pasos indican Start forwarding request to remote RADIUS server y el paso inmediato es No more external RADIUS servers; can't perform failover, entonces significa que todos los servidores RADIUS externos configurados están marcados actualmente como **dead** y que las solicitudes se atienden solamente después de que caduque el temporizador de inactividad.

| 11001 | Received RADIUS Access-Request                          |
|-------|---|
| 11017 | RADIUS created a new session                            |
| 11049 | Settings of RADIUS default network device will be used  |
| 11117 | Generated a new session ID                              |
| 15049 | Evaluating Policy Group                                 |
| 15008 | Evaluating Service Selection Policy                     |
| 15048 | Queried PIP - DEVICE.Device Type                        |
| 11358 | Received request for RADIUS server sequence.            |
| 11361 | Valid incoming authentication request                   |
| 11355 | Start forwarding request to remote RADIUS server        |
| 11353 | No more external RADIUS servers; can't perform failover |

**Nota**: el **tiempo muerto** predeterminado para los servidores RADIUS externos en ISE es de **5 minutos**. Este valor está codificado y no se puede modificar en esta versión.

• Si los pasos indican RADIUS-Client encountered error during processing flow y van seguidas de Failed to forward request to current remote RADIUS server; an invalid response was received, esto significa que ISE ha encontrado un problema mientras se reenviaba la solicitud al servidor RADIUS externo. Esto suele ocurrir cuando la solicitud RADIUS enviada desde el dispositivo de red/NAS al ISE no tiene el NAS-IP-Address como uno de los atributos. Si no hay NAS-IP-Address y, si los servidores RADIUS externos no están en uso, ISE rellena el NAS-IP-Address con la IP de origen del paquete. Sin embargo, esto no se aplica cuando un servidor RADIUS externo está en uso.

### Situación hipotética 2. Evento - Error de autenticación 5400

• En este caso, si los pasos indican 11368 Please review logs on the External RADIUS Server to determine the precise failure reason, significa que la autenticación ha fallado en el servidor RADIUS externo y ha enviado un Access-Reject.

- 11001 Received RADIUS Access-Request
- 11017 RADIUS created a new session
- 11049 Settings of RADIUS default network device will be used
- 11117 Generated a new session ID
- 15049 Evaluating Policy Group
- 15008 Evaluating Service Selection Policy
- 15048 Queried PIP DEVICE.Device Type
- 11358 Received request for RADIUS server sequence.
- 11361 Valid incoming authentication request
- 11355 Start forwarding request to remote RADIUS server
- 11365 Modify attributes before sending request to external radius server
- 11100 RADIUS-Client about to send request ( port = 1812 )
- 11101 RADIUS-Client received response
- 11368 Please review logs on the External RADIUS Server to determine the precise failure reason.
- 11357 Successfully forwarded request to current remote RADIUS server
- 11003 Returned RADIUS Access-Reject
- Si los pasos indican 15039 Rejected per authorization profile, significa que ISE recibió una aceptación de acceso del servidor RADIUS externo, pero ISE rechaza la autorización en función de las políticas de autorización configuradas.

- 11001 Received RADIUS Access-Request
- 11017 RADIUS created a new session
- 11049 Settings of RADIUS default network device will be used
- 11117 Generated a new session ID
- 15049 Evaluating Policy Group
- 15008 Evaluating Service Selection Policy
- 15048 Queried PIP DEVICE.Device Type
- 11358 Received request for RADIUS server sequence.
- 11361 Valid incoming authentication request
- 11355 Start forwarding request to remote RADIUS server
- 11365 Modify attributes before sending request to external radius server
- 11100 RADIUS-Client about to send request ( port = 1812 )
- 11101 RADIUS-Client received response
- 11357 Successfully forwarded request to current remote RADIUS server
- 15036 Evaluating Authorization Policy
- 15016 Selected Authorization Profile DenyAccess
- 15039 Rejected per authorization profile
- 11003 Returned RADIUS Access-Reject
- Si Failure Reason en el ISE es cualquier otra cosa aparte de las mencionadas aquí en caso de una falla de autenticación, entonces puede significar un problema potencial con la configuración o con el ISE en sí. Se recomienda abrir un caso TAC en este momento.

### Acerca de esta traducción

Cisco ha traducido este documento combinando la traducción automática y los recursos humanos a fin de ofrecer a nuestros usuarios en todo el mundo contenido en su propio idioma.

Tenga en cuenta que incluso la mejor traducción automática podría no ser tan precisa como la proporcionada por un traductor profesional.

Cisco Systems, Inc. no asume ninguna responsabilidad por la precisión de estas traducciones y recomienda remitirse siempre al documento original escrito en inglés (insertar vínculo URL).