

As a TTA, how can I switch between different ticketing groups?

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Here is a quick, easy-to-follow guide that demonstrates how to switch between customer groups for ticketing user management.

1. Navigate to the [Ticketing Dashboard](#).
 2. Select the group you would like to manage from the Customer Company/Group dropdown near the top right corner of the page.
 3. Hover over the green ticketing button above the Customer Company/Group dropdown and a Ticketing button will appear.
 4. Click that Ticketing button text and more buttons will appear.
 5. Click Administer Users and you'll then be taken to the group admin page for that group.
- In order to switch to a different group from there you will need to repeat the above procedure.