

# Block Anonymous Call on a Cisco IP Phone 8800 Series Multiplatform Phone

## Objective

Blocking anonymous calls on the Cisco IP Phone 8800 Series Multiplatform Phone lets you filter incoming calls that do not show caller information. If enabled, this feature automatically rejects specific calls.

This article aims to show you how to enable anonymous call blocking on the Cisco IP Phone 8800 Series Multiplatform through its web-based utility and phone GUI.

## Applicable Devices | Firmware Version

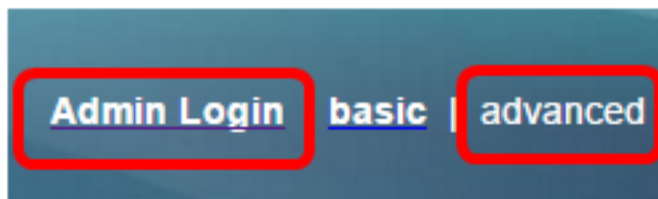
- IP Phone 8800 Series | 11.0.1 ([Download latest](#))

The 8800 series phones referenced in this article are not Enterprise phones that use a specific call controller. If you would like to compare the two different types of phones, check out [Compare & Contrast: Cisco IP MPP Phones & Cisco Unified IP Phones](#).

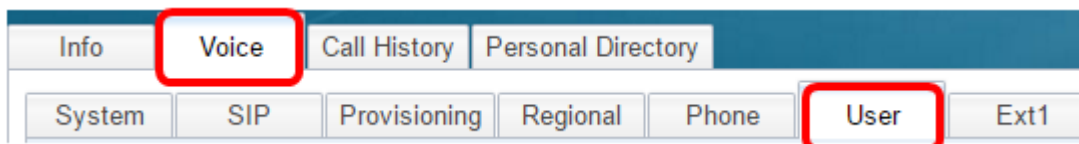
## Block Anonymous Call

### Through the Web-based Utility

Step 1. Log in to the web-based utility of the IP phone and click **Admin Login > advanced**.



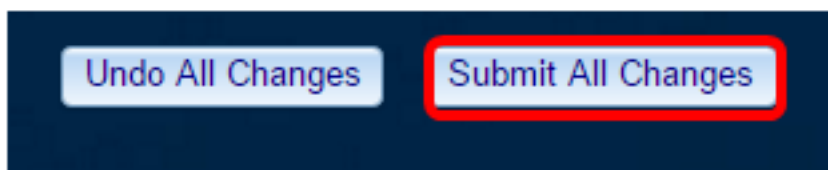
Step 2. Click **Voice > User**.



Step 3. Under Supplementary Services, choose **Yes** from the Block ANC Setting drop-down menu.

CW Setting:	Yes	▼
Block ANC Setting:	Yes	▼
Secure Call Setting:	No	▼
Auto Answer Page:	Yes	▼
Time Format:	12hr	▼
Miss Call Shortcut:	No	▼
Alert Tone Off:	No	▼
Log Missed Calls for EXT 2:	Yes	▼
Log Missed Calls for EXT 4:	Yes	▼
Log Missed Calls for EXT 6:	Yes	▼
Log Missed Calls for EXT 8:	Yes	▼
Log Missed Calls for EXT 10:	Yes	▼

Step 4. Click **Submit All Changes**.




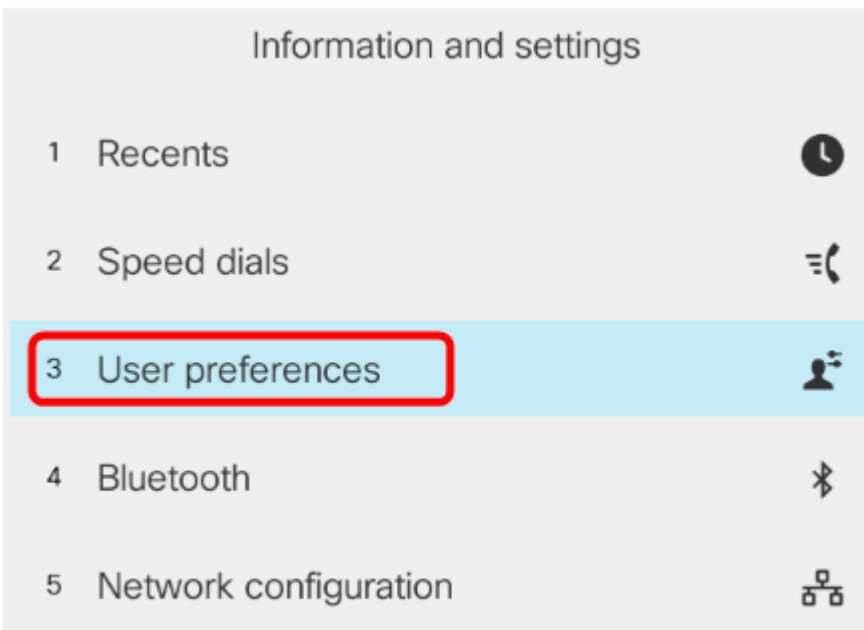
You should now have successfully blocked anonymous calls on your phone through the web-based utility.

## Through the Phone GUI

Step 1. Press the **Applications** button on the IP Phone.

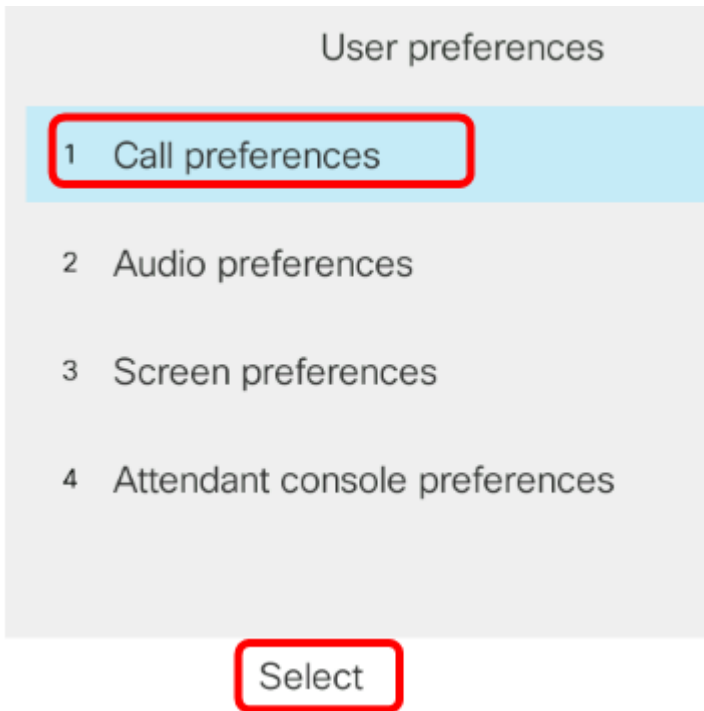



Step 2. Using the Navigation cluster  button, navigate to **User preferences** then press the **Select** softkey.

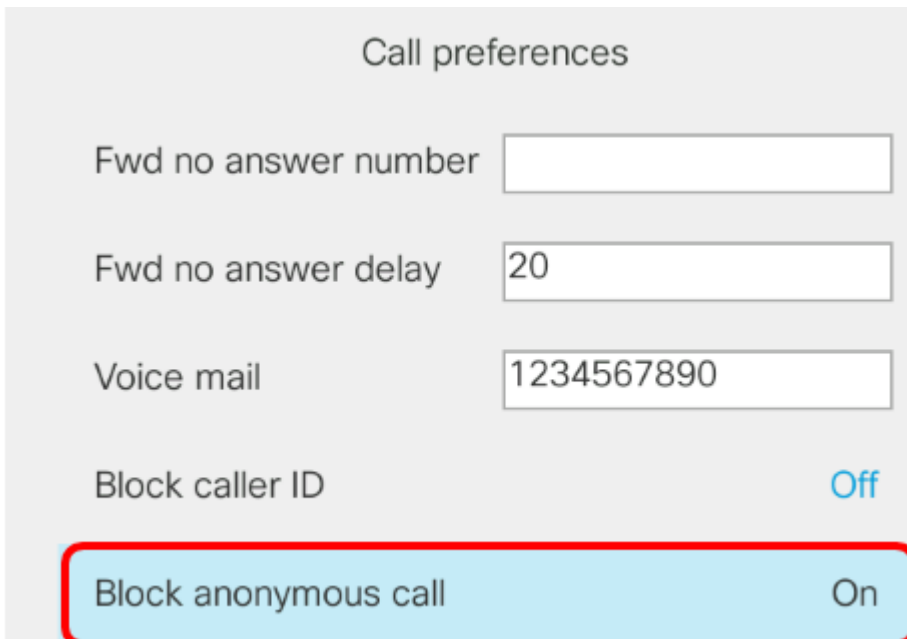


Select

Step 3. Choose **Call preferences** then press the **Select** softkey.



Step 4. Navigate to **Block anonymous call** and then press the Navigation cluster  right button to set it to **On**.



Step 5. Press the **Set** softkey.

## Call preferences

Fwd no answer number

Fwd no answer delay

Voice mail

Block caller ID Off

Block anonymous call On

You have now enabled anonymous call blocking on your phone through the GUI.