

Enable Caller ID Blocking on the Cisco IP Phone 7800 or 8800 Series Multiplatform Phone

Objective

Caller ID Blocking on the Cisco IP Phone 7800 and 8800 Series Multiplatform Phone lets you remain anonymous on an outbound call since your number would not be displayed by the receiving device when the feature is activated. Caller ID Blocking can be enabled through the Graphical User Interface (GUI) of the phone, or through its web-based utility.

This article aims to show you how to enable caller ID blocking on the Cisco IP Phone 7800 or 8800 Series Multiplatform Phone.

Applicable Devices

- 7800 Series
- 8800 Series

Software Version

- 11.0.1

Enable Caller ID Blocking

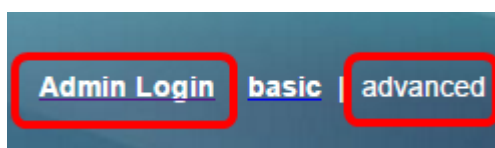
Through the Web-based Utility

Step 1. Log in to the web-based utility of the phone by entering your Username and Password in the fields provided and then click **Login**.

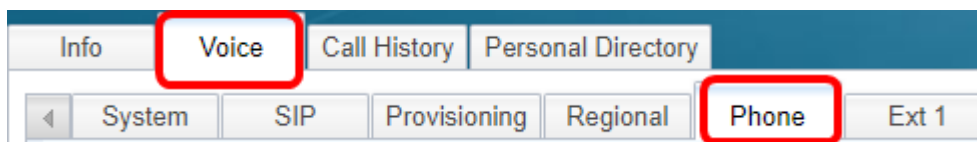


Note: The default username and password is User/cisco. In this example, the Username is Admin.

Step 2. Choose **Admin Login > Advanced**.



Step 3. Choose **Voice > Phone**.



Step 4. Under Supplementary Services, choose **Yes** from the Block CID Setting drop-down menu.

Supplementary Services			
Conference Serv:	Yes	Attn Transfer Serv:	Yes
Blind Transfer Serv:	Yes	DND Serv:	Yes
Block ANC Serv:	Yes	Block CID Serv:	Yes
Secure Call Serv:	Yes	Cfwd All Serv:	Yes
Cfwd Busy Serv:	Yes	Cfwd No Ans Serv:	No
Paging Serv:	Yes	Call Park Serv:	Yes
Call Pick Up Serv:	Yes	ACD Login Serv:	No
Group Call Pick Up Serv:	Yes	Service Annc Serv:	No

Step 5. Click **Submit All Changes**.

Undo All Changes

Submit All Changes

You should now have successfully enabled caller ID blocking on your phone through the web-based utility.

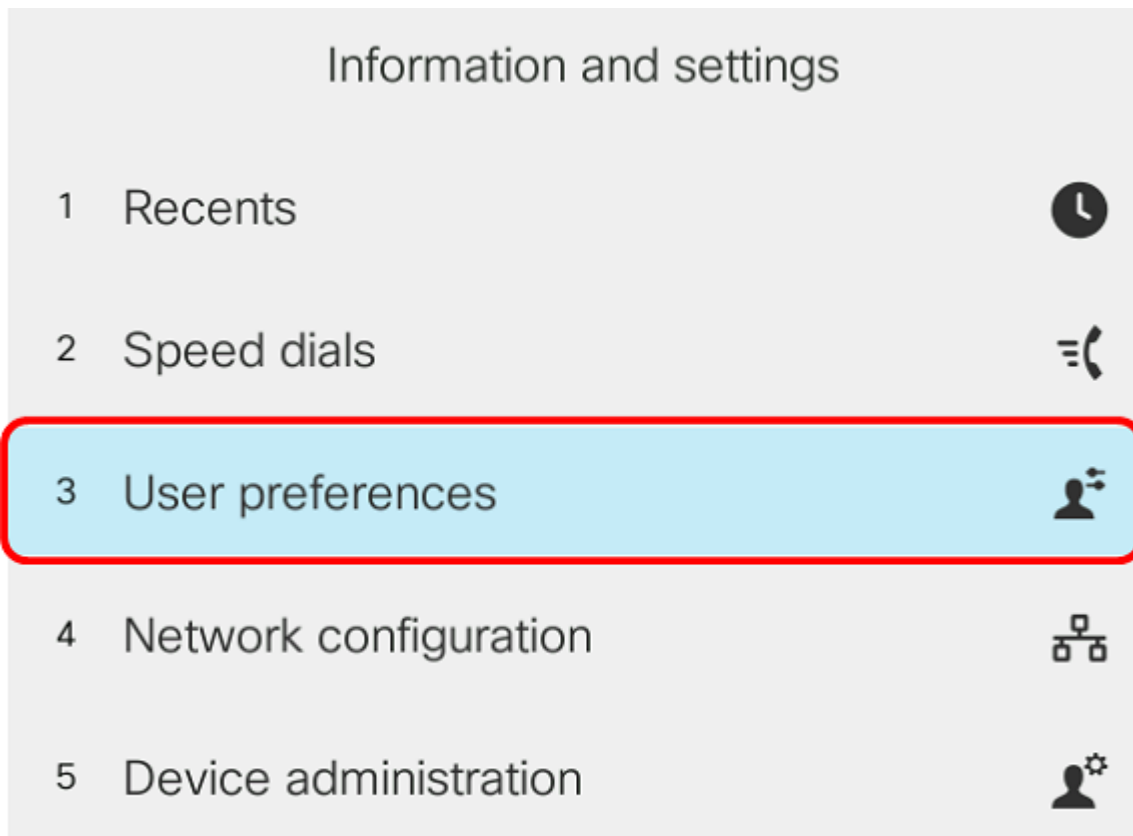
Enable Caller ID Blocking Through the Phone GUI

Alternatively, you can also enable Caller ID Blocking through the GUI of the phone. The steps to do this are:

Step 1. Press the **Applications** button on the phone.



Step 2. Choose **User Preferences** using the navigation cluster button.



Select

Step 3. (Optional) Enter the password for the phone in the *Password* field and then press the **Sign in** softkey.

Sign-in form

Password

*****|

Sign in



Step 4. Choose **Call Preferences**.

User preferences

1 Call preferences

2 Audio preferences

3 Screen preferences

4 Attendant console preferences

Select

Step 5. Change the Block caller ID setting to **On** using the Navigation cluster  button.

Call preferences

Fwd no answer number	<input type="text"/>
Fwd no answer delay	<input type="text" value="20"/>
Voice mail	<input type="text" value="5551234"/>
Block caller ID	<input type="button" value="On"/>
Block anonymous call	<input type="button" value="On"/>

Set

Step 6. Press the **Set** softkey.

Call preferences

Fwd no answer number	<input type="text"/>
Fwd no answer delay	<input type="text" value="20"/>
Voice mail	<input type="text" value="5551234"/>
Block caller ID	On
Block anonymous call	On

Set

Step 7. Press the **Applications** button to exit.



You should now have enabled Caller ID Blocking on your phone through the GUI.