



End-of-Sale and End-of-Life Announcement for the Cisco RF Gateway 10 Hardware

EOL12311

Cisco announces the end-of-sale and end-of-life dates for the Cisco RF Gateway 10 Hardware. The last day to order the affected product(s) is August 24, 2018.

Customers with active service contracts or active warranties will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active service contracts or active product warranties, support will be available for the shown dates as stated in the applicable service contracts or product warranty terms and conditions.

This EOL pertains to the RFGW-10 product Family. This RFGW-10 EOL coincides with uBR10K [EOL11732](#). See migration section below migration options.

Table 1. End-of-Life Milestones and Dates for the Cisco RF Gateway 10 Hardware

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	February 23, 2018
End-of-Sale Date: HW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	August 24, 2018
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	November 22, 2018
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	August 24, 2019
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	August 24, 2019
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	November 19, 2022
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete. Warranty duration is based on product ship dates; refer to warranty terms and conditions for details.	August 31, 2023

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
BUNDLE1-3G60-DS384	Bundle: qty6 3G60(2G24) and qty7 DS384 7x64 QAM plus Commons	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CHAS-RFGW-10=	RFGW-10 Chassis inc Fan Tray Spare	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DS384-10X64UPGRADE	RFGW-10 DS384 Upgrade Bundle: 2SUP, 10DS384, 10x64 QAM License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DS384-4X64UPGRADE	RFGW-10 DS384 Upgrade Bundle: 2SUP, 4DS384, 4x64 QAM License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DS384-7X64UPGRADE	RFGW-10 DS384 Upgrade Bundle: 2SUP, 7DS384, 7x64 QAM License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DS38410X64UPGRADRF	RFGW-10DS384UpgrdeBun2SUP, 10DS384, 10x64QAMLic REMANUFACTURED	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MEM-RFGW-167MHZ=	RFGW Series DDR2 64Mx72 167 MHz Memory Spare	See the Product Migration Options section below for detailed information on replacing this product.	-	-
RFGW-10	RFGW-10, 2SUP+10RF+2TCC+12RFSWslots, FPD, Fan, 12xRFSW Modules	See the Product Migration Options section below for detailed information on replacing this product.	-	-
RFGW-10-24HA-DS192	RFGW-10 Bundle: 2SUP, 2TCC, 2DCPEM, 4DS384, 4x64 QAM License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
RFGW-10-48HA-DS384	RFGW-10 Bundle: 2SUP, 2TCC, 2DCPEM, 7DS384, 7x64 QAM License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
RFGW-10-72HA-DS576	RFGW-10 Bundle: 2SUP, 2TCC, 2DCPEM, 10DS384, 10x64 QAM License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
RFGW-10-DS384	RFGW-10, 2SUP+10RF+2TCC+12RFSWslots, FPD, FAN, 8xRFSW modules	See the Product Migration Options section below for detailed information on replacing this product.	-	-
RFGW-10-FAN-ASSY=	RFGW-10 Fan Assembly Spare	See the Product Migration Options section below for detailed information on replacing this product.	-	-
RFGW-10-FPD-KIT=	RFGW-10 Front Panel Display Kit, LCD+Buttons+2 cables, Spare	See the Product Migration Options section below for detailed information on replacing this product.	-	-
RFGW-10-PWR-COVER	RFGW Power Entry Module Cover	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
RFGW-10-PWR-COVER=	RFGW Power Entry Module Cover Spare	See the Product Migration Options section below for detailed information on replacing this product.	-	-
RFGW-10-PWR-DC1	RFGW DC Power Entry Module with Monitoring v1	See the Product Migration Options section below for detailed information on replacing this product.	-	-
RFGW-10-PWR-DC1=	RFGW DC Power Entry Module with Monitoring v1	See the Product Migration Options section below for detailed information on replacing this product.	-	-
RFGW-10-RFSW1	RFGW RF Switch v1	See the Product Migration Options section below for detailed information on replacing this product.	-	-
RFGW-10-RFSW1=	RFGW RF Switch v1 Spare	See the Product Migration Options section below for detailed information on replacing this product.	-	-
RFGW-DS384	RFGW DS384 Universal Downstream EQAM Card; Base HW	See the Product Migration Options section below for detailed information on replacing this product.	-	-
RFGW-DS384-32=	RFGW DS384 Universal Downstream EQAM Card w/23 QAM Licenses	See the Product Migration Options section below for detailed information on replacing this product.	-	-
RFGW-DS384-BUN	RFGW DS384 Universal Downstream EQAM Card; Base HW Bundle	See the Product Migration Options section below for detailed information on replacing this product.	-	-
RFGW-DS384-SP=	Spare RFGW DS384 Universal Downstream EQAM Card w/No License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
RFGW-DS384=	RFGW DS384 Universal Downstream EQAM Card; Base HW	See the Product Migration Options section below for detailed information on replacing this product.	-	-
RFGW-LC-COVER	RFGW Line Card Cover	See the Product Migration Options section below for detailed information on replacing this product.	-	-
RFGW-LC-COVER=	RFGW Line Card Cover Spare	See the Product Migration Options section below for detailed information on replacing this product.	-	-
RFGW-RFSW-COVER	RFGW-10 RF Switch Card Cover	See the Product Migration Options section below for detailed information on replacing this product.	-	-
RFGW-RFSW-COVER=	RFGW-10 RF Switch Card Cover	See the Product Migration Options section below for detailed information on replacing this product.	-	-
RFGW-SUP-COVER2	RFGW Supervisor Slot Cover v2	See the Product Migration Options section below for detailed information on replacing this product.	-	-
RFGW-SUP-COVER2=	RFGW Supervisor Slot Cover v2	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
RFGW-TCC-COVER	RFGW TCC Card Cover	See the Product Migration Options section below for detailed information on replacing this product.	-	-
RFGW-TCC-COVER=	RFGW TCC Card Cover Spare	See the Product Migration Options section below for detailed information on replacing this product.	-	-
RFGW-TCC1	RFGW Timing, Communication, and Control Card v1	See the Product Migration Options section below for detailed information on replacing this product.	-	-
RFGW-TCC1-BUN	RFGW Timing, Communication, and Control Card v1	See the Product Migration Options section below for detailed information on replacing this product.	-	-
RFGW-TCC1=	RFGW Timing, Communication, and Control Card v1	See the Product Migration Options section below for detailed information on replacing this product.	-	-
RFGW-X45-SUP7-E	RFGW Supervisor 7-E, 4xSFP+ (10/1GE)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
RFGW-X45-SUP7-E=	RFGW Supervisor 7-E, 4xSFP+ (10/1GE)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
RFGW-X45-SUP7E-BUN	RFGW Supervisor 7-E, 4xSFP+ (10/1GE) Bundle	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SR10E-32-1502SQ	Cisco RF Gateway 10	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SR10EK9-32-1502SQ	Cisco RF Gateway 10	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SR10ESK9-12250SQ	RF GATEWAY ENTERPRISE SERVICES SSH	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SR10ESK9-12250SQ=	RF GATEWAY ENTERPRISE SERVICES SSH	There is currently no replacement product available for this product.	-	-

Product Migration Options

Migration for RFGW-10 customers is to the cBR-8 platform. Contact your application/Sales engineer for more migration information.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at:

https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco RF Gateway 10 Hardware through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <https://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

**For more information about the Cisco Product Warranties, go to:

https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

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https://www.cisco.com/web/feeds/products/end_of_life_rss.xml.

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