End-of-Sale and End-of-Life Announcement for the Cisco Jabber Video for iPad

EOL9939 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco Jabber Video for iPad. The last day to order the affected product(s) is January 31, 2015. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Accelerated End-of-Life timeframes are due to an Apple mandate that forces all apps including upgrades posted to iTunes to include 64-bit support starting February 1, 2015. Cisco Jabber Video is 32-bit based, and cannot be upgraded to support 64-bit. As a result, Cisco will no longer be able to provide maintenance releases (Cisco Jabber Video for iPad is no longer available on iTunes) to Cisco Jabber effective January 31, 2015.

Table 1.   End-of-Life Milestones and Dates for the Cisco Jabber Video for iPad

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	September 15, 2014
End-of-Sale Date: App SW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 31, 2015
Last Ship Date: App SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	April 30, 2015
End of SW Maintenance Releases Date: App SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	January 31, 2015
End of New Service Attachment Date: App SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	March 15, 2016
End of Service Contract Renewal Date: App SW	The last date to extend or renew a service contract for the product.	June 11, 2017
Last Date of Support: App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	March 31, 2018

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Please note that Cisco has a comprehensive program designed to help customers upgrade their current Cisco Unified Communications Manager (UCM) or Virtual Communication Server (VCS) to system release 9.1, 10.5, or later. More information can be found at:
http://www.cisco.com/web/solutions/vnlanding/comm_manager_upgrade.html#%7Eoverview.

Table 2.   Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
JAB-IPAD-HCS	Jabber Video for iPad for HCS	JABBER-TABLET	Jabber for iPad and Android Tablet	-
JAB-IPAD-UCM	Jabber for iPad UCM Only	JABBER-TABLET	Jabber for iPad and Android Tablet	-
JAB9-IPAD-EA	Jabber Video for iPad for EA	JABBER-TABLET-EA	Jabber for iPad and Android Tablet for EA	-
JAB9-IPAD-UWL	Cisco Jabber Video for iPad	JABBER-TABLET	Jabber for iPad and Android Tablet	-
JAB9-IPAD-UWL-UPG=	Cisco Jabber Video for iPad Upgrade for the PUT	JABBER-TABLET	Jabber for iPad and Android Tablet	-
L-ATP-JABMOB-100	Order L-ATP-TMS-SW-PAK for ATP Jabber Mobile 100 User Lics	JABBER-TABLET	Jabber for iPad and Android Tablet	-
L-JAB-MOB-100	Ordr L-TMS-SW-PAK for E-del 100 Jabber Mobile Client Reg	JABBER-TABLET	Jabber for iPad and Android Tablet	-
L-JAB-MOB-2000	Order L-TMS-SW-PAK for E-del 2000 Jabber Mobile Client Reg	JABBER-TABLET	Jabber for iPad and Android Tablet	-
L-JAB-MOB-25	Order L-TMS-SW-PAK for E-del 25 Jabber Mobile Client Reg	JABBER-TABLET	Jabber for iPad and Android Tablet	-
L-JAB-MOB-500	Order L-TMS-SW-PAK for E-del 500 Jabber Mobile Client Reg	JABBER-TABLET	Jabber for iPad and Android Tablet	-
L-JAB9-IPAD-UWL	Cisco Jabber for iPad	JABBER-TABLET	Jabber for iPad and Android Tablet	-
LIC-ATP-JABMOB-100	ATP Demo - Jabber Video Mobile 100 User Licenses	JABBER-TABLET	Jabber for iPad and Android Tablet	-
LIC-JAB-MOB-100	TMSPE - Add 100 Active Jabber Mobile Client Registrations	JABBER-TABLET	Jabber for iPad and Android Tablet	-
LIC-JAB-MOB-2000	TMSPE - Add 2000 Active Jabber Mobile Client Registrations	JABBER-TABLET	Jabber for iPad and Android Tablet	-
LIC-JAB-MOB-25	TMSPE - Add 25 Active Jabber Mobile Client Registrations	JABBER-TABLET	Jabber for iPad and Android Tablet	-
LIC-JAB-MOB-500	TMSPE - Add 500 Active Jabber Mobile Client Registrations	JABBER-TABLET	Jabber for iPad and Android Tablet	-

Product Migration Options

Customers are encouraged to migrate to the Cisco Jabber for Tablet. Information about this product can be found at: http://www.cisco.com/c/en/us/products/unified-communications/jabber-iphone-ipad/index.html.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more Information about the Cisco Jabber for Tablet, visit http://www.cisco.com/c/en/us/products/unified-communications/jabber-iphone-ipad/index.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:
http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:
http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:
http://www.cisco.com/cisco/support/notifications.html.

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