ıllııllı
CISCO
The bridge to possible

End-of-support of Linux 7 for the Cisco BroadWorks

Contents

Overview

Cisco announces the end-of-support of Linux 7 for the Cisco BroadWorks Release Independent software starting with release 2024.07.

In June 30, 2024 Linux 7 will end its maintenance support (maintenance support 2) period. Since security is important to Cisco and because some of our 3rd party software providers may end their support for that Linux OS version, Cisco BroadWorks will stop supporting Linux 7. Here are the details for each BroadWorks supported version and OS version combinations after June 30, 2024:

- Release Independent versions running on Linux 8: On a regular basis and as needed, 3rd party software will be updated to include the latest bug fixes and security updates.

- Release 23.0 and Release 24.0 running on Linux 7: Impacted 3rd party software will no longer be patched, and you will not receive bug fixes and security updates for these 3rd party software packages.

- Release 23.0 and Release 24.0 running on Linux 8: On a regular basis and as needed, 3rd party software will be updated to include the latest bug fixes and security updates.

BroadWorks Release Independent version will continue to be supported on Linux 7 until June 30, 2024. After this date, BroadWorks Release Independent version will no longer install on Linux 7. This means that BroadWorks RI version 2024.07 will not install on Linux 7 and if your system is still running on Linux 7 you will not be able to get BroadWorks fixes and features until you migrate your system to Linux 8.

Software maintenance requires an active service contract

Operating system migration options

Please consult the Cisco BroadWorks Software Management Guide (https://www.cisco.com/c/dam/en/us/td/docs/voice_ip_comm/broadworks/IandU/BW-SoftwareManagementGuide.pdf?dtid=osscdc000283) for information on how to proceed with moving from Linux 7 to Linux 8.

Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/c/en/us/products/eos-eol-policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/c/en/us/products/warranty-listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: https://cway.cisco.com/mynotifications.

Any authorized translation issued by Cisco Systems or affiliates of this end-of-life Product Bulletin is intended to help customers understand the content described in the English version. This translation is the result of a commercially reasonable effort; however, if there are discrepancies between the English version and the translated document, please refer to the English version, which is considered authoritative.