

End-of-Sale and End-of-Life Announcement for the Cisco UCS C460 M2 High-Performance Rack Server

EOL10026

Cisco announces the end-of-sale and end-of life dates for the Cisco UCS C460 M2 High-Performance Rack Server. The last day to order the affected product(s) is May 1, 2015. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco UCS C460 M2 High-Performance Rack Server

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	October 31, 2014
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 1, 2015
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	July 30, 2015
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	April 30, 2016
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	April 30, 2016
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	April 30, 2016
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	July 27, 2019
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	April 30, 2020

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
R2XX-LBBU2	Battery Back-up	There is currently no replacement product available for this product.		
RC460-BHTS1	CPU HEAT SINK FOR UCS C460 M1 RACK SERVER	UCSC-HS-01-EX	CPU Heat Sink for UCS C460 M4 Rack Server	--
RC460-CBLARM	CABLE MANAGEMENT ARM FOR C460 M1	UCSC-CMA-4U	Cable Management Arm for UCS C460 M4	--
RC460-EUSB	eUSB	There is currently no replacement product available for this product.		
RC460-IO-RISR	I/O RISER CARD BROADCOMM	There is currently no replacement product available for this product.		
RC460-LBBU	BATTERY BACK UP	There is currently no replacement product available for this product.		
RC460-PL001	LSI CONTROLLER 9260-8i	UCSC-MRAIDC460	Cisco 12G SAS Modular Raid Controller (12 port)	--
RC460-PL002	LSI CONTROLLER 9240-8i (NO BATTERY BACK UP)	UCSC-MRAIDC460	Cisco 12G SAS Modular Raid Controller (12 port)	--
RC460-PSU2-850W	850W POWER SUPPLY UNIT FOR C-SERIES C460 M1	UCSC-PSU2-1400W	1400W AC Power Supply for 2U & 4U C Series Servers	--
RC460-PSUBLKP	R460 POWER SUPPLY BLANKING PANELS	There is currently no replacement product available for this product.		
RC460-SLDRAIL	RAIL KIT FOR THE UCS C460 M1 RACK SERVER	UCSC-RAIL-4U	Rail Kit for UCS C460 M4	--
RC460-SLDRAIL-S	Short Slide Rail Kit for C460, No CMA	UCSC-RAIL-4U	Rail Kit for UCS C460 M4	--
UCSC-BASE-C460-CH2	Disti:C460,w/o CPU, HSnk, Mem, HD, PCIe, PSU, w/RIs, Blnk	UCSC-C460-M4-CH	DIST1 only: UCS C460 M4 base w/o CPU, Heatsinks, Mem, HDD, PS	--
UCSC-BASE-M2-C460	UCS C460 M2 Rack SVR w/o CPU, Mem HDD, PCIe	UCSC-C460-M4	UCS C460 M4 base chassis w/o CPU/DIMM/HDD	--
UCSC-GPU-N01-C460	Accessory Kit for NVIDIA Tesla C2050 GPU	There is currently no replacement product available for this product.		
UCSC-MRB-002-C460	MEMORY RISER BOARD FOR C460 M2 SERVER ONLY	UCSC-MRBD-12	Memory riser with 12 DIMM slots	--
UCSC-TPM-001-C460	TPM MODULE FOR C460 M2 SERVER ONLY	UCSX-TPM1-001	TPM Module For UCS	--

Product Migration Options

Customers are encouraged to migrate to Cisco UCS C460 M4 Rack Server. Information about this product can be found at: <http://www.cisco.com/c/en/us/products/servers-unified-computing/ucs-c460-m4-rack-server/index.html>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html

Customers may be able to continue to purchase Cisco UCS C460 M2 High-Performance Rack Server through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

For More Information

For more information about the Cisco UCS C460 M4 Rack Server, visit <http://www.cisco.com/c/en/us/products/servers-unified-computing/ucs-c460-m4-rack-server/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>

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