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End-of-Sale and End-of-Life Announcement for the Cisco x170 and x80 Email, Web, and Content Security Management Accessories

EOL10900—Amended

Cisco announces the end-of-sale and end-of life dates for the Cisco x170 and x80 Email, Web, and Content Security Management Accessories. The last day to order the affected product(s) is November 8, 2016. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	May 10, 2016
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	November 8, 2016
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	February 6, 2017
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	November 8, 2017
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	November 8, 2017
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	February 3, 2021
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	November 30, 2021

Table 1. End-of-Life Milestones and Dates for the Cisco x170 and x80 Email, Web, and Content Security Management Accessories

HW = Hardware OS SW = Operating System Software App. SW = Application Software

End-of-Sale Product Part Number	Product Description
CCS-10GE-FI	Cisco Content Sec 2-Port 10-Gigabit Fiber Ethernet Card
CCS-170-BRACKETS=	Cisco Content Security x170 Bracket for Two Post Racks
CCS-1GE-CU	Cisco Content Sec 1-Port 10/100/1000 Interface Card, RJ-45
CCS-1GE-FI	Cisco Content Sec 2-Port Gigabit Fiber Ethernet Card
CCS-HD-250GB	Content Sec 250 GB HD for ESA C170, SMA M170, WSA S170
CCS-HD-250GB-	Content Sec 250 GB HD for ESA C170, SMA M170, WSA S170
CCS-HD-250GB=	Content Sec 250 GB HD for ESA C170, SMA M170, WSA S170
CCS-HD-600GB	Cisco Content Security 600GB hard drive for x80 appliances
CCS-HD-600GB=	Cisco Content Security 600GB hard drive for x80 Appliances
CCS-HD-BLANK=	Cisco Content Security Hard Drive Blank Slot Cover for x80
CCS-HDD-300GB	Cisco Content Security 300GB hard drive for x80 appliances
CCS-HDD-300GB=	Cisco Content Security 300GB hard drive for x80 appliances
CCS-PWR-AC-650W	Cisco Content Sec AC Power Supply 650W for x80 Appliance
CCS-PWR-AC-650W=	Cisco Content Sec AC Power Supply 650W for x80 Appliance
CCS-PWR-DC-930W	Cisco Content Sec DC Power Supply 930W for X80 Appliance
CCS-PWR-DC-930W=	Cisco Content Sec DC Power Supply 930W for X80 Appliance
CCS-RAIL=	Cisco Content Security Spare Rail Kit
CCS-RAILS-170=	Content Sec Platform Rails for x170,4 Post Racks, Square Hole
ESA-C680-KEY=	Replacement Key for ESA C680 locking faceplate appliance
SMA-M680-KEY=	Replacement Key for SMA M680 locking faceplate appliance
WSA-S680-KEY=	Replacement Key for WSA S680 locking faceplate appliance

Table 2. Product Part Numbers Affected by This Announcement

Product Migration Options

There is no replacement available for the Cisco x170 and x80 Email, Web, and Content Security Management Accessories at this time.

Customers are encouraged to migrate to the Cisco Email, Web, and Security Management x90 appliances.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco x170 and x80 Email, Web, and Content Security Management Accessories through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: http://www.cisco.com/go/eos.

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated

brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to: <u>http://www.cisco.com/en/US/products/products_end-of-life_policy.html</u>

http://www.cisco.com/web/ironport/product_discontinuance.html

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html

To subscribe to receive end-of-life/end-of-sale information, go to: http://www.cisco.com/cisco/support/notifications.html

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