

End-of-Sale and End-of-Life Announcement for the Cisco Vyopta vAnalytics

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Overview

EOL13190 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco Vyopta vAnalytics. The last day to order the affected product(s) is April 3, 2020. The last day to renew or add to an existing subscription is April 3, 2020. Customers with active service contracts and subscriptions (as applicable) will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts and subscriptions (as applicable), support will be available under the terms and conditions of customers' service contract and subscription.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Vyopta vAnalytics

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	October 4, 2019
End-of-Sale Date*	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	April 3, 2020
End of Change/Renewal Date* Subscription	The last date to Renew or Add to an existing subscription.	April 3, 2020
Last Date of Support** Subscription	The last date to receive applicable subscription entitlements, service and support for the product as entitled by active subscriptions and service contracts(as applicable) or by warranty terms and conditions. After this date, all subscription and support services for the product are unavailable, and the product becomes obsolete.	April 30, 2023

Product part numbers

 Table 2.
 Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
V-CLOUD	SolutionsPlus: Vyopta vAnalytics Cloud Starter Pack Sub	C-CPM	SolutionsPlus: Vyopta CPM Cloud Subscription	-
V-CLOUD-SP	Vyopta vAnalytics Cloud Starter Pack Subscription	There is currently no replacement product available for this product.	-	-

Product migration options

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about cisco takeback recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/en/US/products/products end-of-life policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/en/US/products/prod warranties listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: https://www.cisco.com/cisco/support/notifications.html.

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Printed in USA C51-742914-01 03/20