



End-of-Sale and End-of-Life Announcement for the Cisco Meeting Server 2000

EOL12677 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco Meeting Server 2000. The last day to order the affected product(s) is February 18, 2019. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco Meeting Server 2000

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	November 19, 2018
End-of-Sale Date: HW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	February 18, 2019
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	May 19, 2019
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	February 18, 2020
End of Vulnerability/Security Support: HW	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	February 17, 2022
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	February 18, 2020
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	February 18, 2020
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	May 16, 2023
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	February 29, 2024

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CIT3-B200-M4	UCS B200 M4 w/o CPU, mem, drive bays, HDD, mezz	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CIT3-B200-M4-CON	UCS B200 M4 w/o CPU, mem, drive bays, HDD, mezz	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTI-CMS-2000-K9	Cisco Meeting Server 2000	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTI-CMS-2K-BUN-K9	Cisco Meeting Server 2000 Bundle	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Product Migration Options

The Cisco Meeting Server 2000 (M4 version) is being superseded by the Cisco Meeting server 2000 (M5 version). The M5 version will be available for ordering by February 2019 using the part number CTI-CMS2KM5-BUN-K9.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

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