End-of-Sale and End-of-Life Announcement for the Cisco Prime Provisioning 7.0, 7.1, and 7.2

Contents

Overview

EOL13192

Cisco announces the end-of-sale and end-of-life dates for the Cisco Prime Provisioning 7.0, 7.1, and 7.2. The last day to order the affected product(s) is March 30, 2020. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1.   End-of-life milestones and dates for the Cisco Prime Provisioning 7.0, 7.1, and 7.2

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	September 30, 2019
End-of-Sale Date: App SW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	March 30, 2020
Last Ship Date: App SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	June 28, 2020
End of SW Maintenance Releases Date: App SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	March 30, 2021
End of New Service Attachment Date: App SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	March 30, 2021
End of Service Contract Renewal Date: App SW	The last date to extend or renew a service contract for the product.	June 26, 2022
Last Date of Support: App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	March 31, 2023

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Prime Provisioning device Right-to-Manage(RTM) licenses milestones and dates are as per The "End-of-Life Milestones and Dates for Prime Provisioning 7.0, 7.1, and 7.2" with the exception of the "End-of-Sale" which is extended to the "End of SW Maintenance" milestone date to permit customers to manage devices added to the network.

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
PROVISN-7.0-K9	Prime Provisioning 7.0 - Base Application	See Product Migration Options section for details.	Evolved Programmable Network Manager (EPNM)	-
PROVISN-7.0-LAB-K9	Prime Provisioning 7.0 - Lab Application	See Product Migration Options section for details.	Evolved Programmable Network Manager (EPNM)	-
PROVISN-7.0-SR-K9	Prime Provisioning 7.0 - Service Upgrade	See Product Migration Options section for details.	Evolved Programmable Network Manager (EPNM)	-
PROVISN-7.1-K9	Prime Provisioning 7.1 - Base Application	See Product Migration Options section for details.	Evolved Programmable Network Manager (EPNM)	-
PROVISN-7.1-LAB-K9	Prime Provisioning 7.1 - Lab Application	See Product Migration Options section for details.	Evolved Programmable Network Manager (EPNM)	-
PROVISN-7.1-SR-K9	Prime Provisioning 7.1 - Service Upgrade	See Product Migration Options section for details.	Evolved Programmable Network Manager (EPNM)	-
PROVISN-7.2-K9	Prime Provisioning 7.2 - Base Application	See Product Migration Options section for details.	Evolved Programmable Network Manager (EPNM)	-
PROVISN-7.2-LAB-K9	Prime Provisioning 7.2 - Lab Application	See Product Migration Options section for details.	Evolved Programmable Network Manager (EPNM)	-
PROVISN-7.2-SR-K9	Prime Provisioning 7.2 - Service Upgrade	See Product Migration Options section for details.	Evolved Programmable Network Manager (EPNM)	-
PROVISN-7.X-SBY	Prime Provisioning 7-RedundancyLicense(Local HAorGeoDR)	See Product Migration Options section for details.	Evolved Programmable Network Manager (EPNM)	-
PROVISN-7.X-TPACK	Prime Provisioning 7.X - Technology Pack	There is currently no replacement product available for this product.	-	-
PROVISN-7X-TEM	Prime Provisioning 7 - Traffic Engineering Manager	There is currently no replacement product available for this product.	-	-
PROVISN7LABUPG-K9	Prime Provisioning 7.0 - Lab Application Upgrade	See Product Migration Options section for details.	Evolved Programmable Network Manager (EPNM)	-
PROVISN7SBYUPG	Prime Provisioning 7-Redundancy License Upgrade	See Product Migration Options section for details.	Evolved Programmable Network Manager (EPNM)	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
PROVISN7UPG-K9	Prime Provisioning 7.X - Base Application Upgrade	See Product Migration Options section for details.	Evolved Programmable Network Manager (EPNM)	-
PROVISN7XTEMUPG	Prime Provisioning 7- Traffic Engineering Manager Upgrade	There is currently no replacement product available for this product.	-	-

Product migration options

Cisco recommends migrating to Evolved Programmable Network Manager (EPNM) due to the similiarities to Prime Provisioning. EPNM permits provisioning of the following services: L2 (Eline, Elan, Etree, Eaccess), L3VPN, Circuit Emulation, MPLS TE, and FlexLSP. Prime Provisioning customers with MPLS-TP services might concider migrating the services to FlexLSP or migrating service provisioning to Network Services Orchestrator (NSO).

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: https://www.cisco.com/cisco/support/notifications.html.

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