

End-of-Sale and End-of-Life Announcement for the Cisco Evolved Programmable Manager 5.0 and 5.1

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Overview

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Cisco announces the end-of-sale and end-of-life dates for the Cisco Evolved Programmable Manager 5.0 and 5.1. The last day to order the affected product(s) is November 28, 2022. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Evolved Programmable Manager 5.0 and 5.1

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	May 30, 2022
End-of-Sale Date : App SW, License	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	November 28, 2022
Last Ship Date : App SW, License	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	February 26, 2023
End of SW Maintenance Releases Date : App SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	November 28, 2023
End of New Service Attachment Date : App SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	November 28, 2023
End of Service Contract Renewal Date : App SW	The last date to extend or renew a service contract for the product.	February 23, 2025
Last Date of Support : App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	November 30, 2025

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Cisco Evolved Programmable Manager Security Vulnerability Resolution for Critical or High Security impact rating:

- Beginning July 2022, as per Cisco Security and Vulnerability policy: https://tools.cisco.com/security/center/resources/security_vulnerability_policy.html, Cisco will make commercially reasonable effort to address Critical or High security vulnerabilities in the impacted Cisco Evolved Programmable Manager offering until the date of End of Software maintenance.
- Security and Vulnerability patches for all active Cisco Evolved Programmable Manager releases (i.e. General Available releases that didn't reach the EoSWM) will have a cadence of 6 months aligned with the First Customer Shipment (FCS) of the most current major/minor releases (X.Y).

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
EPNM-5-K9	Cisco EPN Manager 5.x Base App + NBI + UCS&VM Essential Lic	EPNM-6-K9	Cisco EPN Manager 6.x Base App + NBI + UCS&VM Essential Lic	-
EPNM-5-LAB-K9	Cisco Evolved Programmable Network Manager 5.x Lab App	EPNM-6-LAB-K9	Cisco Evolved Programmable Network Manager 6.x Lab App	-
EPNM-5-S-K9	Cisco EPNM 5.x Smart Base App + NBI+ UCS&VM Essential Lic	EPNM-6-S-K9	Cisco EPNM 6.x Smart Base App + NBI+ UCS&VM Essential Lic	-
EPNM-5-S-LAB-K9	Cisco EPN Manager 5 Smart Lab App	EPNM-6-S-LAB-K9	Cisco EPN Manager 6 Smart Lab App	-
EPNM-5-SR-K9	Cisco EPN Manager Base App 5.x - Service Request	EPNM-6-SR-K9	Cisco EPN Manager Base App 6.x - Service Request	-
EPNM-5-S-SR-K9	Cisco EPN Manager Base App 5.x - Smart Service Request	EPNM-6-S-SR-K9	Cisco EPN Manager Base App 6.x - Smart Service Request	-
EPNM-5-SR-LAB-K9	Cisco EPN Manager 5.x - Lab Service Request	EPNM-6-SR-LAB-K9	Cisco EPN Manager 6.x - Lab Service Request	-
EPNM-5-S-SR-LAB-K9	Cisco EPN Manager 5.x - Smart Lab Service Request	EPNM-6-S-SR-LAB-K9	Cisco EPN Manager 6.x - Smart Lab Service Request	-
EPNM-5-PAK	Cisco Evolved Programmable Network Manager 5.x PAK pid	EPNM-6-PAK	Cisco Evolved Programmable Network Manager 6.x PAK pid	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
EPNM-5-S-PAK	Cisco EPN Manager 5.x Smart Base App License PAK	There is currently no replacement product available for this product.	-	-
EPNM-5-LAB-PAK	Cisco Evolved Programmable Network Manager 5 Lab PAK pid	EPNM-6-LAB-PAK	Cisco Evolved Programmable Network Manager 6 Lab PAK pid	-

Product migration options

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Evolved Programmable Manager 5.0 and 5.1 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <https://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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