



Cisco BroadWorks

Call Settings Web View

Release Notes

Release 1.15.19

Document Version 28

Copyright Notice

Copyright© 2024 Cisco Systems, Inc. All rights reserved.

Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: <https://www.cisco.com/c/en/us/about/legal/trademarks.html>. Third-party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1721R)

Any Internet Protocol (IP) addresses and phone numbers used in this document are not intended to be actual addresses and phone numbers. Any examples, command display output, network topology diagrams, and other figures included in the document are shown for illustrative purposes only. Any use of actual IP addresses or phone numbers in illustrative content is unintentional and coincidental.

Document Revision History

Release	Version	Reason for Change	Date
1.1.0.0	1	Created document for initial release for Quality Assurance (QA).	June 6, 2017
1.1.1.1	1	Updated document for PR-55575, PR-55567, PR-55569, and PR-55572.	June 10, 2017
1.1.2.2	1	Updated document for PR-55581, PR-55582, PR-55583, PR-55584, PR-55591, and PR-55592.	June 16, 2017
1.1.3.3	1	Updated document for PR-55575, PR-55640, PR-55642, PR-55661, PR-55691, PR-55719, and PR-55741.	June 28, 2017
1.1.4.4	1	Updated document for PR-55778, PR-55777, PR-55768, and PR-55766.	July 4, 2017
1.2.0	1	Updated document for Call Settings Web 2.0.	September 8, 2017
1.2.0	2	Updated document for PR-56498, PR-56500, PR-56501, PR-56513, PR-56514, and PR-56515.	September 8, 2017
1.2.0	3	Updated document for PR-56499, PR-56516, PR-56553, and PR-56597.	September 21, 2017
1.2.0	4	Updated document for PR-56696.	October 3, 2017
1.2.0	5	Updated document for PR-56747.	October 6, 2017
1.2.0	5	Edited and published document.	December 18, 2017
1.2.1	6	Updated document for PR-57640.	February 6, 2017
1.7.1	7	Updated document for Release 1.7.1.	March 17, 2020
1.7.2	8	Updated document for Release 1.7.2.	April 8, 2020
1.7.3	9	Updated document for Release 1.7.3.	May 15, 2020
1.7.4	10	Updated document for Release 1.7.4.	July 16, 2020
1.7.5	11	Updated document for Release 1.7.5.	October 15, 2020
1.7.6	12	Updated document for Release 1.7.6.	November 4, 2020
1.7.6	12	Completed rebranding for Cisco. Edited and published document.	November 20, 2020
1.8.1	13	Updated document for Release 1.8.1.	December 8, 2020
1.8.1	13	Edited changes and published document.	January 7, 2021
1.8.2	14	Updated document for Release 1.8.2.	March 4, 2021
1.8.2	14	Updated copyright notice. Edited changes and published document.	March 9, 2021
1.8.3	15	Updated document for Release 1.8.3	April 12, 2021
1.8.4	16	Updated document for Release 1.8.4	July 7, 2021
1.8.4	16	Edited changes and published document.	July 29, 2021
1.8.5	17	Updated document for Release 1.8.5.	September 20, 2021
1.8.5	17	Edited changes and published document.	October 26, 2021
1.8.6	18	Updated document for Release 1.8.6.	November 11, 2021

Release	Version	Reason for Change	Date
1.8.6	18	Edited and published document.	November 16, 2021
1.8.7	19	Updated document for Release 1.8.7.	February 6, 2022
1.8.8	20	Updated document for Release 1.8.8.	April 26, 2022
1.8.8	20	Edited and published document.	May 2, 2022
1.8.9	21	Updated document for Release 1.8.9.	November 14, 2022
1.8.10	21	Updated document for Release 1.8.10	December 1, 2022
1.8.10	21	Edited and published document.	December 5, 2022
1.8.11	22	Updated document for Release 1.8.11	January 4, 2023
1.8.12	23	Updated document for Release 1.8.12	March 20, 2023
1.8.13	23	Updated document for Release 1.8.13	March 27, 2023
1.8.14	24	Updated document for Release 1.8.14	May 25, 2023
1.8.15	25	Updated document for Release 1.8.15	July 25, 2023
1.15.16	26	Updated document for Release 1.15.16	Aug 24, 2023
1.15.17	27	Updated document for Release 1.15.17	Oct 24, 2023
1.15.19	28	Updated document for Release 1.15.19	April 26, 2024

Table of Contents

1	Introduction	1
1.1	Overview	1
1.2	Audience	1
1.3	Instructions	1
1.4	Content Description	1
2	Cisco BroadWorks Call Settings Web View Application	2
2.1	Feature Requests	2
2.2	Resolved Issues.....	2
2.3	Known Issues.....	7
2.4	Upgrading to Angular 15.....	7
	Appendix A: User Interface Changes	9
	Acronyms and Abbreviations.....	10

1 Introduction

1.1 Overview

This document describes new features and bug fixes for the Cisco BroadWorks Call Settings Web View application.

For a summary of user interface changes in this release, see [Appendix A: User Interface Changes](#).

1.2 Audience

The document is intended for network administrators and systems integrators who install and maintain the Cisco BroadWorks Call Settings Web View application on the Cisco BroadWorks platform.

1.3 Instructions

Install, activate, and deploy this version on all Xtended Services Platform (XSP) servers using the Command Line Interface (CLI).

For detailed information on application customizations and alternative deployment models, such as web or managed networks, see the *UC-One Solution Guide*.

1.4 Content Description

This version contains a complete installation of the Cisco BroadWorks Call Settings Web View application and has no install or upgrade dependencies.

2 Cisco BroadWorks Call Settings Web View Application

2.1 Feature Requests

ID #	Title	Release
BW-13501	Call Settings Web View.	1.1.0.0
BW-15204	Call Settings Web View 2.0.	1.2.0

2.2 Resolved Issues

ID #	Severity	Title	Release
PR-55575	Minor	CSW: Simultaneous Ring number is not updated when Simultaneous Ring header is collapsed.	1.1.1.1
PR-55567	Major	CSW: Header column does not appear when no complex service is assigned.	1.1.1.1
PR-55569	Minor	CSW: Simultaneous Ring text box accepts limited number of texts.	1.1.1.1
PR-55572	Minor	CSW: Simultaneous Ring phone number gets deleted from CommPilot when invalid number inserted and refreshed.	1.1.1.1
PR-55581	Minor	CSW: Select All in Multi-Select component behaves differently in Devices.	1.1.2.2
PR-55582	Major	CSW: Unable to update data.Code:400 error during updating of an invalid number.	1.1.2.2
PR-55583	Minor	CSW: Call Forwarding saving invalid numbers.	1.1.2.2
PR-55584	Minor	CSW: Simultaneous Ring saves invalid numbers.	1.1.2.2
PR-55591	Minor	CSW: Code 400 error for voice mail service when invalid input entered.	1.1.2.2
PR-55592	Minor	CSW: Send Calls To Voice Mail Settings list options cannot be selected from app.	1.1.2.2
PR-55575	Minor	CSW: Simultaneous Ring number is not updated when Simultaneous Ring header is collapsed	1.1.3.3
PR-55640	Minor	CSW: Simultaneous Ring numbers is not getting deleted.	1.1.3.3
PR-55642	Minor	CSW: Send Calls To Voice Mail Settings list options selection does not get updated in CommPilot when 0 selected.	1.1.3.3
PR-55661	Informational	CSW: An error message should be shown if no service is shown in the <i>BWCallSettingsWeb</i> .	1.1.3.3
PR-55691	Informational	CSW: UI Issues	1.1.3.3
PR-55719	Minor	CSW: Length of phone numbers accepted in CommPilot is not getting accepted in the app.	1.1.3.3
PR-55741	Minor	CSW: Simultaneous Ring, Remote Office to handle server validation errors.	1.1.3.3

ID #	Severity	Title	Release
PR-55768	Minor	CSW: Answer Confirmation Required checkbox affected in sim ring when duplicate number entered.	1.1.4.4
PR-55777	Minor	CSW: Sim Ring Answer Confirmation Required check box is not getting updated when invalid number entered and ring numbers turned off.	1.1.4.4
PR-55778	Minor	CSW: Invalid number remains in Simultaneous Ring after turning off ring numbers and turning it on again.	1.1.4.4
PR-55766	Minor	CSW: Voice mail number of rings show code 409 error.	1.1.4.4
PR-56498	Informational	SIP URI validation (add missing characters like + - _ . ! ~ * () , ' that a valid SIP URI can contain as a leading character in SIP URI validation).	1.2.0
PR-56500	Major	CSW 2.0: CC Queues options are not loading for the user with Call Center Basic service.	1.2.0
PR-56501	Minor	CSW 2.0: Call Center Queues and Call Center IDs Header are continuously loading when no Call Center is assigned to the user.	1.2.0
PR-56513	Minor	CSW 2.0: Status option in the Out of Office header is not displaying when it is in ON.	1.2.0
PR-56514	Minor	CSW 2.0 BroadWorks Anywhere: Phone Number with Country code is not reflecting in Connect App.	1.2.0
PR-56515	Informational	CSW 2.0 Sequential Ring: Number of rings under Ring Numbers should not contain zero.	1.2.0
PR-56499	Informational	Out of Office: Until checkbox functionality is to be added to the CSW application.	1.2.0
PR-56516	Informational	CSW 2.0 Out of Office: Error message customization when you select the expired date.	1.2.0
PR-56553	Informational	CSW 2.0: Transfer number in Out of Office and Ring Numbers in Sequential Ring is not accepting star and pound in numbers.	1.2.0
PR-56597	Major	CSW 2.0: Out of Office functionality is broken when you did the branding.	1.2.0
PR-56696	Informational	Error message not shown properly in Out of Office and BroadWorks Anywhere when branding is changed to language other than English (es_ES).	1.2.0
PR-56747	Minor	Call Settings does not support Japanese, Korean, or Chinese (simplified) in Connect app.	1.2.0
PR-57640	Minor	Change Voicemail Setting icon.	1.2.1
	Minor	An inaccurate error message in Call Settings menu mismatched font sizes in landscape mode on some devices some criteria for Sequential Ring was displayed as Simultaneous Ring settings.	1.6.1

ID #	Severity	Title	Release
	Minor	Deactivates the "zoom in" feature in the iOS client, per customer request corrects a mismatched font in the "OFF-Location not configured" message.	1.6.2
PR-62137	Major	Connect client: Error message in Call Settings menu is not accurate.	1.6.3
PR-62156	Major	404 error when changing settings on an added BroadWorks Anywhere location.	1.6.4
PR-62240	Major	Prevent error when setting Call Center Queue when only Call Center - Basic is enabled.	1.6.5
PR-62225	Major	B2BNET-680 Call settings issue with settings scale and touch indicator (Connect 3.8.5).	1.6.6
	Major	Fixes known issues from 1.6.6.	1.6.7
PR-62682	Major	PR-62682 UC-One Connect mobile client Web-Call-Settings issue.	1.6.8
MR-7021	Critical	Display Schedule name or criteria description.	1.6.9
TIII-68880	Minor	Call Settings Webview custom strings not appearing in branded Connect app.	1.7.0
TIII-71168	Minor	SeqRing/SimRing – When to Ring section – cut warning message.	1.7.0
TIII-72798	High	CSWV: BW Mobility settings – error 400 returned for user with "Use Mobile Identity Call Anchoring Controls" = disabled.	1.7.1
TAC-352426	Normal	B2BNET-680 Call settings issue with settings scale and touch indicator (Connect 3.8.5).	1.7.1
PR-63450	Minor	No logic exists for main language selection when non-described region is used.	1.7.1
PR-63451	Minor	Main menus translation failure in slow networks.	1.7.2
PR-63594	Normal	A few of the CSWV options are not readable in Dark Mode due to their dark font.	1.7.2
BCOPS-29853	Major	Webview: Schedule name of Sim Ring is wrong.	1.7.2
PR-63923	Critical	Angular app is not launched once cached on Android.	1.7.3
PR-63721	Critical	XSS vulnerability in CSWV.	1.7.3
PR-63678	Major	TIPT admin portal vulnerability report.	1.7.3
PR-63913	Major	Make Call Center extension more brandable.	1.7.3
PR-63969	Critical	Dev Credentials exposure in cswindex.	1.7.3
CSWV-26	Critical	Removed servlet-api.jar from the CSWV package.	1.7.4
CSWV-27	Major	Improve log messages.	1.7.4
CSWV-28	Major	HTTP 400 returned instead of HTTP 401 on token expiration.	1.7.4
CSWV-52	Blocker	Provide an option to show only the ACD status in the Call Center Queues section.	1.7.5

ID #	Severity	Title	Release
CSWV-15	Major	[CSWV]: Service (Call Center) disabled via Client Config file is displayed under Call Settings Web View.	1.7.5
CSWV-30	Major	CSWV does not return proper URL on login token expiry.	1.7.5
CSWV-35	Major	Call Center Status is available when we have just Call Center – Basic.	1.7.5
CSWV-49	Major	Dark Mode: Unable to read text in Calendar Options in Dark Mode.	1.7.5
CSWV-50	Major	Dark Mode: Text in the selected ACD Status of Call Center cannot be read.	1.7.5
CSWV-55	Major	The pop-ups in BWKS Mobility comes up with a white BG both in Dark Mode and Light Modes.	1.7.5
CSWV-25	Minor	There can be a space between the Phone Numbers and the Ring Fixed Devices options.	1.7.5
CSWV-47	Major	Changing the background color for Web Call Settings for both iOS and Android Connect R3.9.14.	1.7.6
CSWV-64	Major	Unable to turn ON Simultaneous Ring Personal with just one number for the first time.	1.7.6
CSWV-66	Major	CSWV Xsp config parameters are not initialized in Xsp R21 deployment.	1.7.6
CSWV-67	Major	BEMS01160844 – Not able to save changes for Simultaneous Ring on Mobile App.	1.7.6
CSWV-18	Minor	Including an email address with a space at the end returns Invalid Email Address.	1.8.1
CSWV-56	Major	SequentialRing WhenToRing option failure with only one criteria in schedule mode.	1.8.1
CSWV-85	Minor	Show Unavailable codes list with respect to “forceUseOfAgentUnavailableCodes”.	1.8.1
CSWV-82	Critical	Unavailable Call Center Codes not shown in Standard license.	1.8.1
CSWV-86	Major	Ring Splash is not selected at the first instance under Call Forwarding Always.	1.8.2
CSWV-92	Major	The first in the List of Agent Unavailable Codes is displayed when initially loaded, instead of the one set for the “Force use of agent unavailable codes”.	1.8.2
CSWV-79	Major	Control switches are improperly aligned in ON and OFF mode.	1.8.2
CSWV-38	Improvement	Improve I18N load flow.	1.8.2
CSWV-95	Major	Connect iOS - Cross-Site Scripting (XSS), Reflected.	1.8.3
CSWV-105	Major	Cannot switch CCQ status to Unavailable when no UC are used.	1.8.3
CSWV-94	Minor	The Japanese translation of “Sequential Ring” description is incorrect.	1.8.3

ID #	Severity	Title	Release
CSWV-108	Minor	BEMS01268567 - Defect #2081 - Webex Teams Windows PC Client having glitches when changing CSWV options.	1.8.4
CSWV-109	Critical	BEMS01276112 BROADCLOUD COMMUNICATIONS, INC translation issues on iOS and Mac WxT.	1.8.4
CSWV-111	Minor	BEMS01283582 [New] TELEKOM DEUTSCHLAND GMBH (C11005) CLONE - [TAC-352862] BW Call Settings Web page is slow to load.	1.8.4
CSWV-119	Major	[Rebranding] Push buttons should use PrimaryButton color settings.	1.8.5
CSWV-120	Major	[Rebranding] Push buttons should have rounded sides.	1.8.5
CSWV-121	Major	[Rebranding] Same icons should be used as in the Webex layout design.	1.8.5
CSWV-131	Major	(BSCF) - Call Setting WebView hide email VM messages options.	1.8.6
CSWV-136	Major	Fill checkboxes with DimmedText color.	1.8.6
CSWV-122	Major	Place sections spinner on a non-conflicting position.	1.8.7
CSWV-137	Major	Disable horizontal scrolling line.	1.8.7
CSWV-143	Major	Create two different color sets for Headers and Buttons.	1.8.8
LOC-4319	Major	Request for Japanese modification of Webex.	1.8.9
SPARK-371852	Critical	Sequential Ring behavior in Advanced Call Settings.	1.8.9
SPARK-306520	Major	Fix translation in Portuguese of the call control field.	1.8.9
SPARK-304283	Major	Implement right-to-left User interface and right-to-left languages support.	1.8.10
SPARK-304283	Major	Support for Arabic and Hebrew languages was added.	1.8.10
SPARK-367032	Major	Fixed truncated email addresses in Voicemail section.	1.8.10
SPARK-389872	Major	Internationalized hard coded string in CSWV "Every Day All day" in Japanese.	1.8.11
SPARK-385641	Major	Added support for Danish language	1.8.11
SPARK-390196	Critical	Support of both single and multiple voicemail forward email addresses.	1.8.12
SPARK-317523	Minor	Sequential Ring shows "No schedules available" when needed.	1.8.12
SPARK-410472	Major	Integrate 4 strings translated in all Webex 30 languages.	1.8.12
SPARK-409884	Minor	DTAG issues – enlarging field for phone number, separating When to forward to voice mail with “, “	1.8.13

ID #	Severity	Title	Release
SPARK-369907	Major	Support all Webex languages	1.8.13
SPARK-408250	Major	KDDI Japanese translation UI truncations	1.8.14
SPARK-420765	Major	Upgrade Java external jar libraries for security	1.8.14
SPARK-438183	Major	Hide/show email UI under Voicemail with tag	1.8.15
SPARK-431850	Major	BEMS01591270: UI continues to display setting options relating to email	1.8.15
SPARK-439072	Major	Fix truncations of labels of check boxes in pop-up dialogs – DTAG	1.8.15
SPARK-439708	Major	Remove duplicated UI control for Webex Mobility settings	1.8.15
SPARK-449779	Major	[CSWW] Upgrade to Angular 15 for security	1.15.16
SPARK-445151	Major	Hiding Call control in Office Anywhere / Ring numbers	1.15.17
SPARK-457442	Minor	Change Text from BroadWorks Mobility to Mobility in the Warning Message	1.15.17
SPARK-506279	Major	BEMS01720647 - Cannot show traditional Chinese under Webex mobile client calling advanced call settings	1.15.19

2.3 Known Issues

CSWW-123: 1.8.5: SymbolicGreen branding parameter is used for drop-down menus and spinner.

CSWW-125: 1.8.5: Little white spaces are seen in dark mode when we expand few drop-downs.

CSWW-178 : [CSWW] : The Always option of the VoiceMail Settings option is missing in Android and Windows Clients

2.4 Upgrading to Angular 15

Upgrading to Angular 15 was needed to remove critical and high vulnerabilities in OLD external Angular libraries, which were reported by Anchore static source analyzer, as requested by FedRAMP customers

Appendix A: User Interface Changes

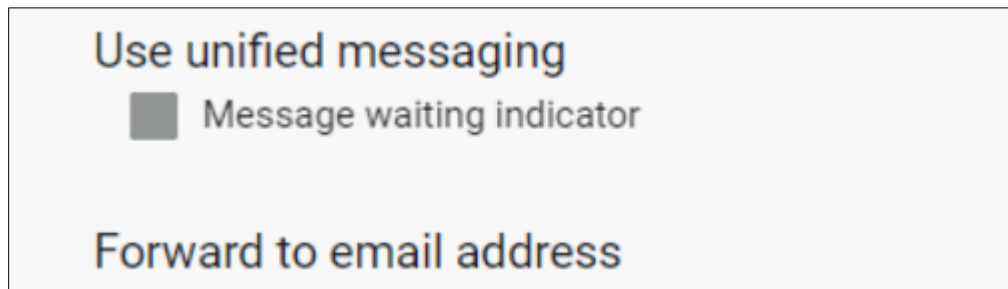


Figure 1 Checkbox is Filled with DimmedText Color

Acronyms and Abbreviations

ACD	Automatic Call Distribution
BG	Background
BWA	BroadWorks Anywhere
BWKS	BroadWorks
CC	Call Center
CLI	Command Line Interface
CSWW	Call Settings Web View
PR	Problem Report
QA	Quality Assurance
SeqRing	Sequential Ring
SimRing	Simultaneous Ring
SIP	Session Initiation Protocol
TAC	Technical Assistance Center
UC	Unified Communications
URI	Uniform Resource Identifier
VM	Voice Mail
XSP	Xtended Services Platform
XSS	Cross-Site Scripting