



Prisma II LCI Software Installation Instructions

The Prisma II™ Chassis ships with either a Local Craft Interface (LCI) installation CD or with these instructions for downloading the latest version of the LCI software from the Scientific Atlanta website. You may use the CD, if available. However, downloading is recommended to ensure that you have the latest software.

To Install the LCI Software

- 1 Open your web browser to <http://www.scientificatlanta.com/tncs/Upgrades/Upgrades.htm>.
- 2 Click **Click here to download LCI-PII Version n.n.n**. The File Download dialog appears.
- 3 Click **Save**, and then choose **Desktop** as the download destination.
- 4 Close the browser and confirm that **LCI_n_n.zip** appears on your desktop.
- 5 Double-click the file to open it, and then double-click **LCI_n_n.exe** in the Zip file.
- 6 Follow the steps of the Wizard to install LCI on your desktop.

For additional assistance, please contact the Customer Service center for your area using the contact information below.

Customer Service Contact Information

Region	Centers	Customer Service Numbers
North America	USA	■ Toll-free: 1-800-722-2009
Europe, Middle East, Africa	Belgium	■ Telephone: 32-56-445-133 or 32-56-445-118
Japan	Japan	■ Telephone: 81-3-5908-2153 or +81-3-5908-2154
Korea	Korea	■ Telephone: 82-2-6205-6004
China (mainland)	China	■ Telephone: 86-21-6237-5233
Other Asia-Pacific countries, Australia	Hong Kong	■ Telephone: 852-2522-5059
Brazil	Brazil	■ Telephone: 55-11-3845-9154, ext 109
Mexico, Central America, Caribbean	Mexico	■ Telephone: 52-55-50-81-8425
All other Latin America countries	Argentina	■ Telephone: 770-236-5662



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