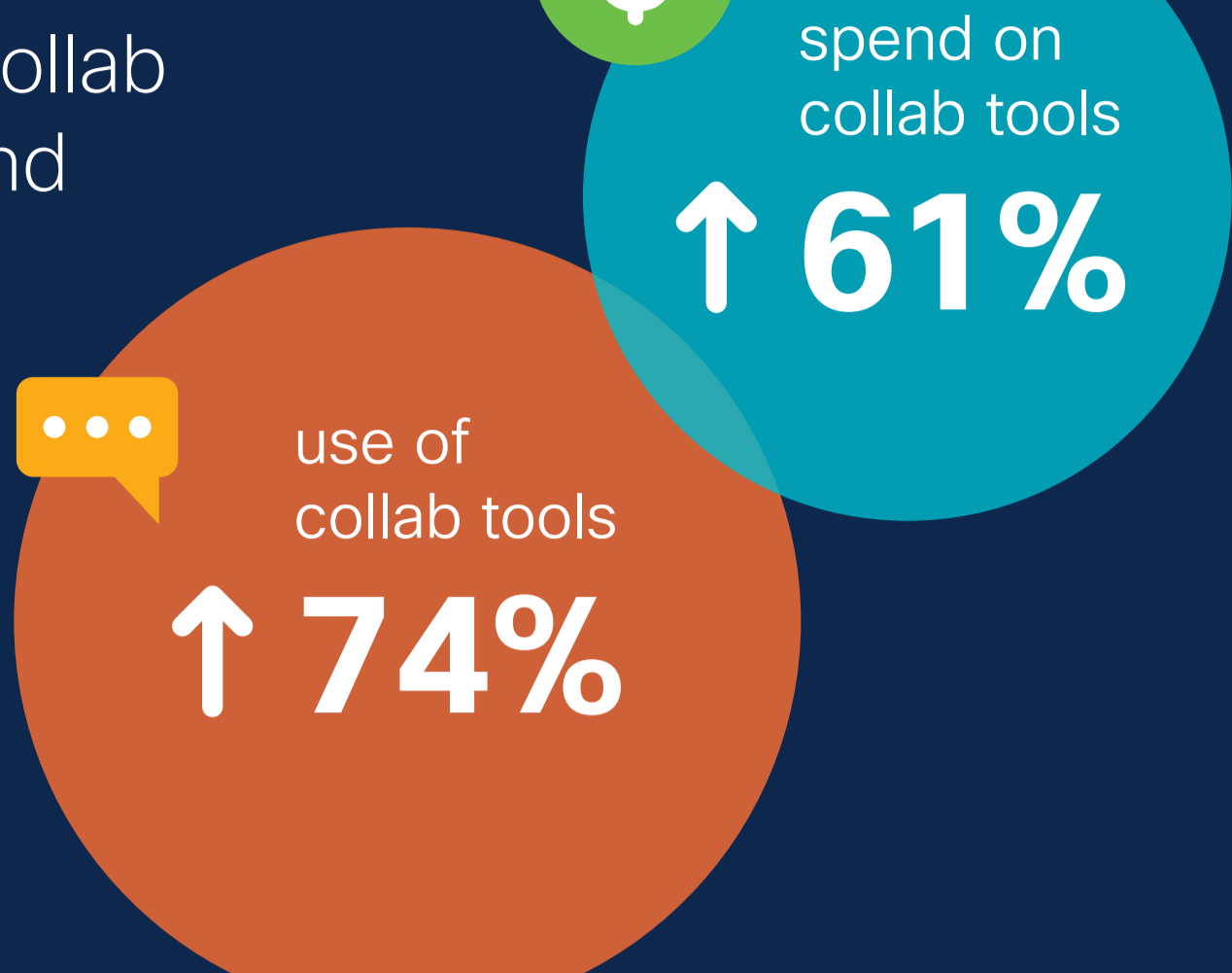


Collaboration Security Study Post COVID

Research conducted among 1,000+ high-level business and technology executives to better understand enterprise perception of security and privacy considerations in the evaluation of collaboration solutions.

Post COVID look at collab tools usage and spend



Top 5 Most Important UC&C features* today in Enterprise Collaboration



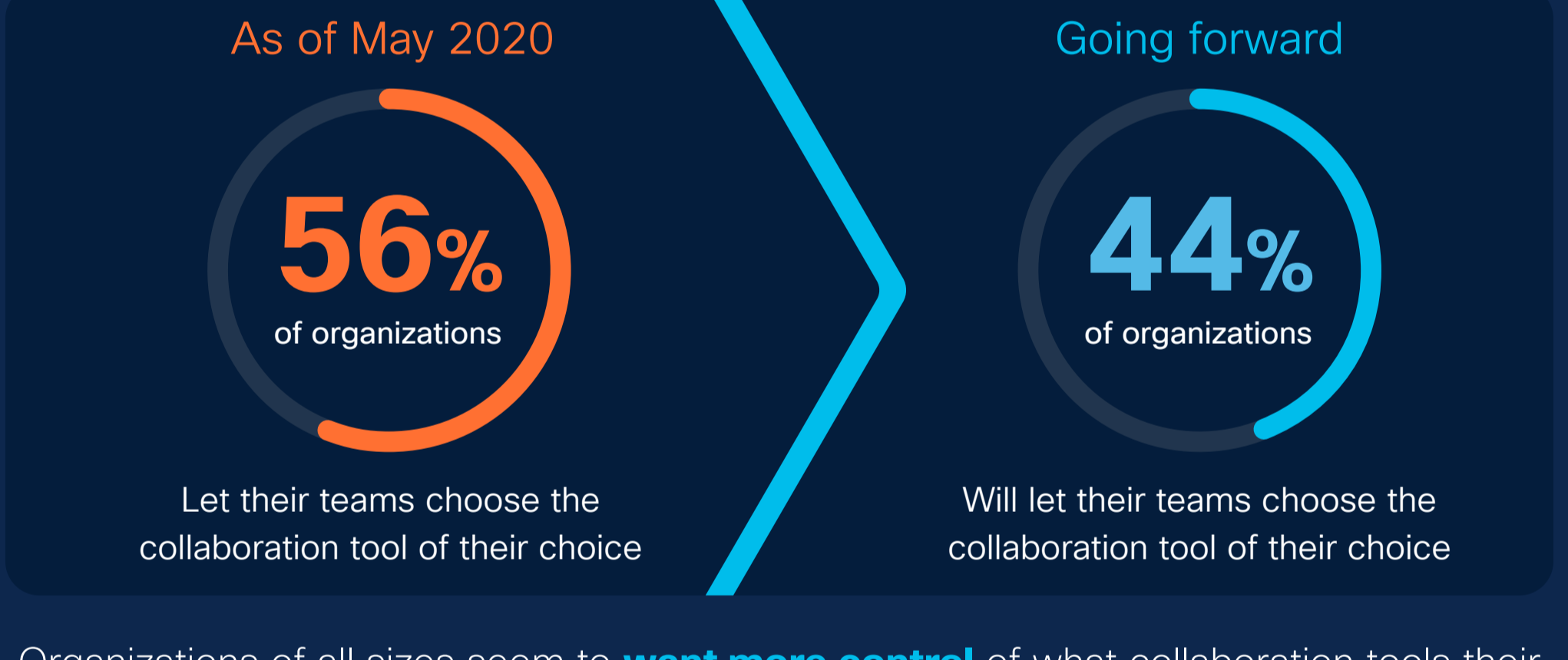
The most important UC&C Features* Over 12 months in Enterprise Collaboration



Importance of trust in Collaboration Providers



Since COVID both ENT & SMB are more likely to decide what Collab tools employees use...

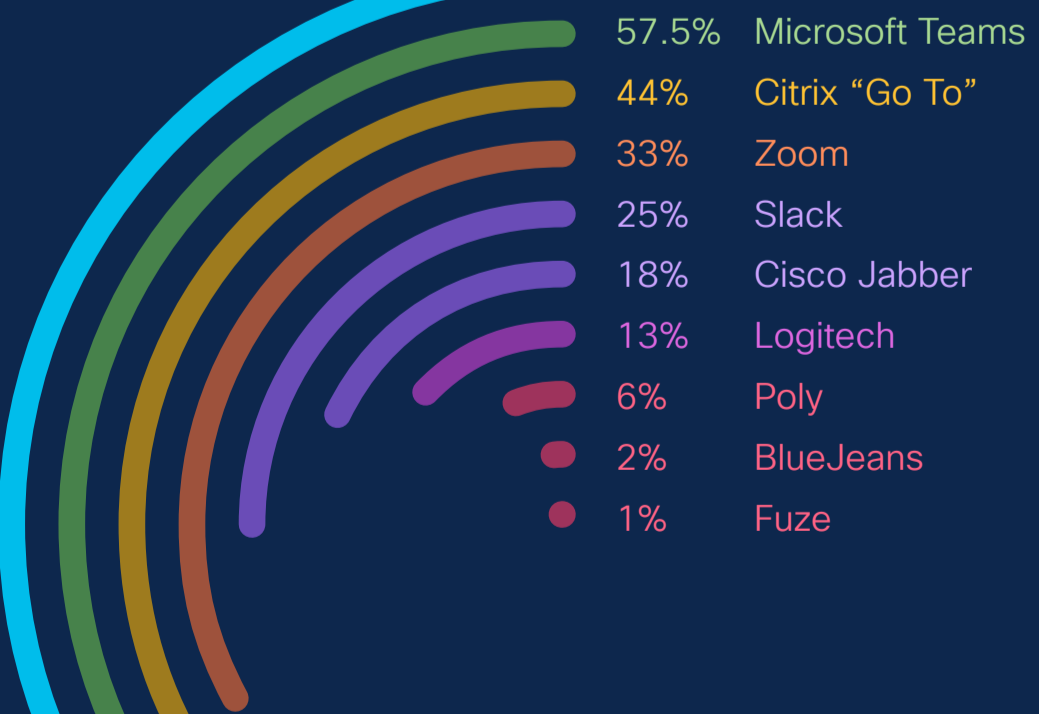


Organizations of all sizes seem to want more control of what collaboration tools their teams use, especially given the security and privacy concerns in the market

How strongly do you agree the following UC&C vendors provide true end-to-end encryption of unified messaging services?



¹ Meetings, Teams, Calling and/or Devices
² Including Skype for Business and Lync



Which of these vendors would you consider the TOP MOST* security conscious?

*Select top 3

Post COVID impact on vendor perception
 "Rate the following providers for their overall focus and ability to deliver secure communications and collaboration tools"

Most Security Conscious Rankings			
PRE-COVID		POST-COVID	
Tier 1 Vendors Ranked	Tier 2 Vendors Ranked below	Tier 1 Vendors Average ranking	Tier 2 Vendors Average ranking
75%↑ or more	75%↓	+4.5% or more	-16% or more
Cisco Citrix Microsoft	Zoom Slack Logitech Poly BlueJeans Fuze	Cisco Citrix Microsoft	Zoom Slack Logitech Poly BlueJeans Fuze

View the full vendor comparison from Futurum [Get the report](#)