

أطخ؛" اهحالصإو ZTA ليجست ءاطخأ فاشك تسأ Duo عم ليجستلا لشف .عضولا ليجست Desktop"؛

تايوت حملال

[ةمدقملا](#)

[ةلكشملا](#)

[لحللا](#)

[ةلصت اذتاملعم](#)

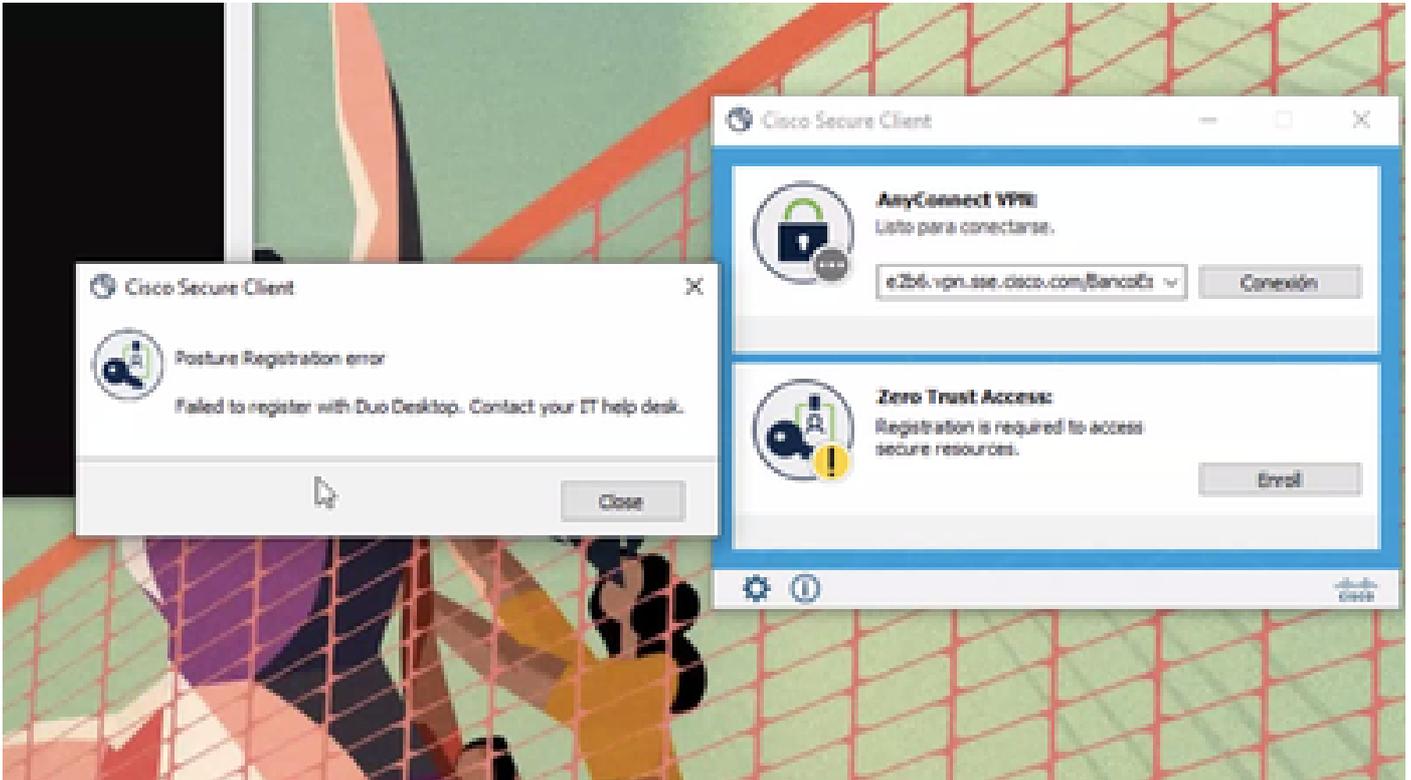
ةمدقملا

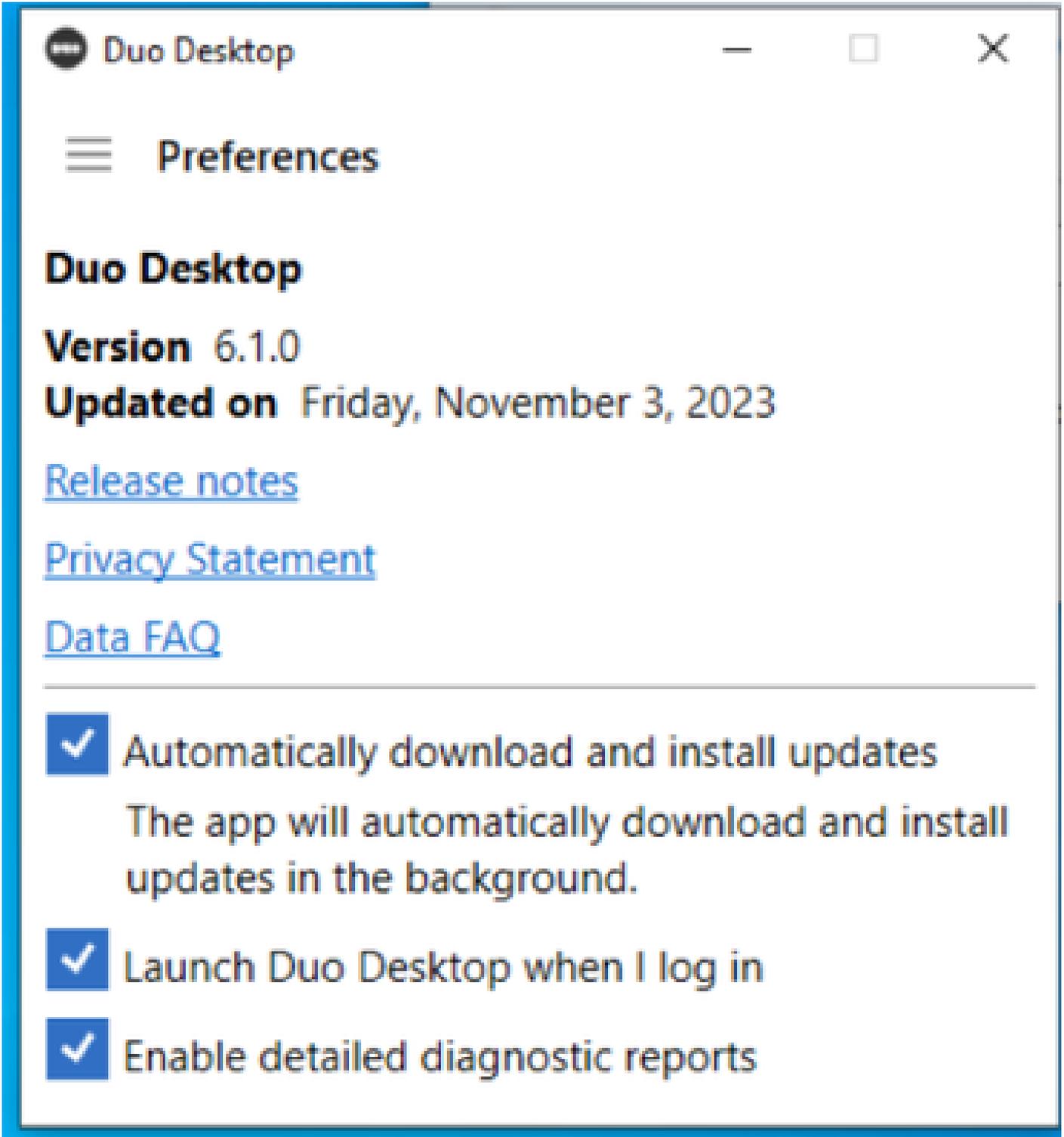
Duo Desktop عم ليجستلا لشف . "عضولا ليجست أطخ" لحة فيفيك دنتسملا اذه حضوي

ةلكشملا

مالع! ةقثب نملا ةمئاقلا في أطخلا ةعابط متت ZTA، في ليجستلا مدختسم لواحي ام دنع
نمأل Cisco ليمع:

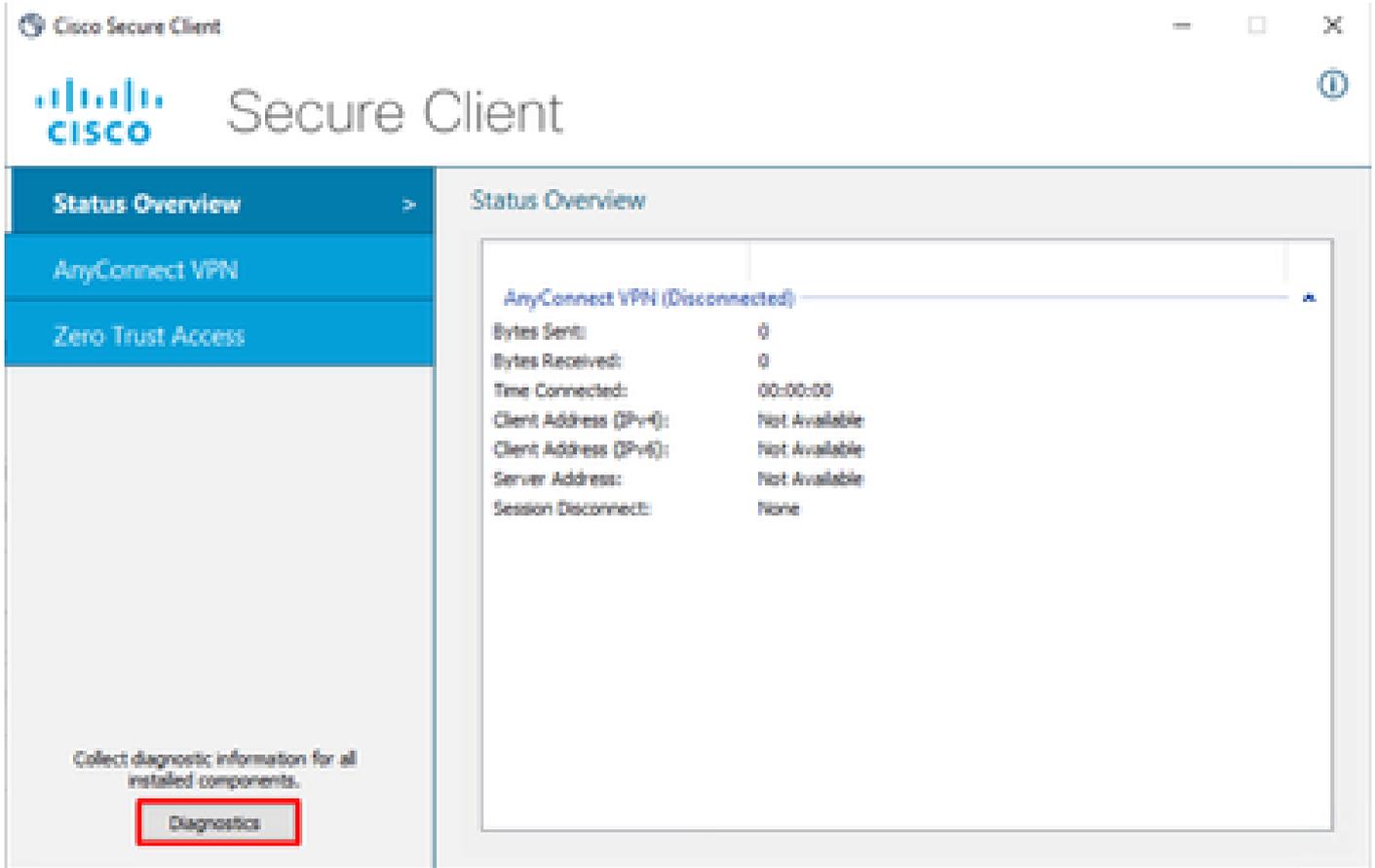
Posture Registration Error. Failed to Register with Duo Desktop.





DART (Diagnostic And Reporting Tool) ليغش بتب مق مثة لكش الما خس نب مق

- نم آل م ع حتف
- Diagnostics قوف رقنا



Cisco Secure Client - |عاشن DART

- تامولعمل ةفاك عيمجتل رايلخا **Default** لي دعتب مقت ال ؛لعمل عم ةعباتم

Bundle Creation Option



Select "Default" to include the typical log files and diagnostic information in the bundle. Select "Custom" to choose the list of log files and diagnostic information to be included in the bundle.

Default - Bundle will be saved to Desktop

Custom

 DART requires administrative privileges to clear Cisco Secure Client logs.

Clear All Logs

Back

Next

Cancel

DART دي لوت

كبت كم حطس ىلع كلذ دعب لجس ةمزالا

- DART فلم تحت
- Cisco Secure Client > Zero Trust Access > Logs
- ZeroTrustAccess.txt تحت ف

يالات لجسلا ي في ZTNA أطخ

- (DHA 'DhaRequestEnrollment' failure response reported error : 'Unable to sign health payload')

```

2023-11-02 10:08:02.984802 csc_zta_agent[0x0000224c, 0x0000214c] I/ SSEZtnaEnroller.cpp:1406 SSEZtnaEnroller::actionSend
DhaEnrollCommand() Sending DHA enrollment command
2023-11-02 10:08:02.984802 csc_zta_agent[0x0000224c, 0x0000214c] I/ DhaPostureClient.cpp:746 CDhaPostureClient::sendDhaR
equest() 'DhaRequestEnrollment' context cached with GUID '43a4204d-d7ad-448d-b68a-a9be121d8b1e'
2023-11-02 10:08:03.149342 csc_zta_agent[0x0000224c, 0x0000214c] E/ DhaPostureClient.cpp:953 CDhaPostureClient::processD
haResponse() DHA 'DhaRequestEnrollment' failure response reported error : 'Unable to sign health payload'
2023-11-02 10:08:03.149342 csc_zta_agent[0x0000224c, 0x0000214c] I/ DhaPostureClient.cpp:1038 CDhaPostureClient::issueRe
questCallback() Reporting 'failed' enrollment result to concluded callback. Error: PostureError
2023-11-02 10:08:03.149342 csc_zta_agent[0x0000224c, 0x0000214c] I/ SSEZtnaEnroller.cpp:1432 SSEZtnaEnroller::OnEnrollme
ntConcluded() processing DHA enrollment completion
2023-11-02 10:08:03.149342 csc_zta_agent[0x0000224c, 0x0000214c] E/ SSEZtnaEnroller.cpp:1436 SSEZtnaEnroller::OnEnrollme
ntConcluded() DHA enrollment has failed: PostureError
2023-11-02 10:08:03.149342 csc_zta_agent[0x0000224c, 0x0000214c] I/ SSEZtnaEnroller.cpp:1831 SSEZtnaEnroller::actionNoti
fyCompletion() Notifying enrollment completion with result: PostureRegistrationError
2023-11-02 10:08:03.149342 csc_zta_agent[0x0000224c, 0x0000214c] I/ SSEZtnaEnroller.cpp:1835 SSEZtnaEnroller::actionNoti
fyCompletion()
Enrollment Stats
=====
Bootstrap : success (1.454 sec)
Authentication : success (25.093 sec)
DeviceRegistration : success (2.759 sec)
DHARegistration : success (2.140 sec)
DHAEnrollment : failure (0.164 sec)

```

ZTA - اطخال تالجس

كبتكم حطس يل ك لذ دعب لجس زمحل.

- Cisco Secure Client > Duo Desktop > DHA_Logs لى لوصول، DART فلم تحت
- DuoDeviceHealth.log حتف

يلالت لجس ال يف "يئانثلا بتكمال حطس" أطخ دجوي

- (ERROR|DuoDeviceHealthLibrary.Utilities.Services.ServerCertificateService|Invalid server certificate found; not in pinned list (11)

```

2023-11-14 11:40:25.1814|DEBUG|DuoDeviceHealthLibrary.Communication.TrustedPeerRPC.Handlers.SseRegisterHandler|sending SSE registration payl
oad to https://sseposture-routing-commercial.k8s.sc10.org/v1/dha/8212192/registration/complete
2023-11-14 11:40:25.1814|DEBUG|DuoDeviceHealthLibrary.Health.DeviceHealthReporter|sending health report data to https://sseposture-routing-c
ommercial.k8s.sc10.org/v1/dha/8212192/registration/complete
2023-11-14 11:40:26.0456|DEBUG|DuoDeviceHealthLibrary.Utilities.Services.ServerCertificateService|Performing validation of server certificat
e
2023-11-14 11:40:26.0456|ERROR|DuoDeviceHealthLibrary.Utilities.Services.ServerCertificateService|Invalid server certificate found; not in p
inned list (11)
2023-11-14 11:40:26.0612|DEBUG|DuoDeviceHealthLibrary.Utilities.Services.ServerCertificateService|Wrote invalid server certificate to C:\Use
rs\lgonza23\AppData\Local\DuoDeviceHealth\Logs\InvalidServerCerts\server-2023-11-14-11-40-26-ef0bdfd6-f7c6-4eda-b127-90715ad86946.cer
2023-11-14 11:40:26.0721|ERROR|DuoDeviceHealthLibrary.Health.DeviceHealthReporter|error posting json to endpointhealth serv|System.Net.Http
HttpRequestException Error al enviar la solicitud.|System.Net.WebException Se ha terminado la conexión: No se puede establecer una relación
de confianza para el canal seguro SSL/TLS.|System.Security.Authentication.AuthenticationException El certificado remoto no es válido según e
l procedimiento de validación.
2023-11-14 11:40:26.0721|INFO|DuoDeviceHealthLibrary.Communication.TrustedPeerRPC.Handlers.SseRegisterHandler|Cleaning up generated keys

```

Duo Desktop - اطخال تالجس

عجت ن اهم ادخ تس امت عحي حص ريغ عدهاش كانه، Duo Desktop، يف "Invalid server certificate found; not in pinned list" Error
لجس كوتال وأ ريفش تال ك ف وأ رورملا كرح شيتفتل.

يف تسيل، عحي حص ريغ مداخ عدهاش يل ع روثة لامت "اطخال احي حصت لجس أطخ لجس يئانثلا يف ك عجار، تامول عمال نم ديزمل
[Duo Desktop يف "تبتكمال عمئال"](#)

لحل

- نم دكأت *duosecurity.com* عجاردا يف انثتساك هجاردا، تامول عمال نم ديزمل، عحي حص ريغ عدهاش كانه، Duo Desktop، يف "Invalid server certificate found; not in pinned list" Error

