

# ل Catalyst Center ثدح تامالعا نيوكت PageDuty

## تايوتحمل

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## عمدقمل

لاسرال Cisco Catalyst زكرم عم PageDuty جم د عمفك دننتمل اذع حضوي PageDuty ل اتاهب ننتل/تامالعا ل.

## عمس اسال اتابلطتمل

### تابلطتمل

لوح عمس اسال عمفرعم:

- عمالعا Cisco Catalyst Center
- موي د رجيب

### عمدختسمل اتانوكمل

- Cisco Catalyst Center 2.3.5.x
- موي د رجيب

عمصاخ عمم عمئب يف عموجومل عمجالا نم دننتمل اذع يف عمراول تامولعمل عاشنل م تناك اذل. (عمضارتمفا) حوسمم نيوكتب دننتمل اذع يف عمدختسمل عمجالا عممجا اذب رملل لمتحمل رل ثاتلل كمهف نم دكأتمف، لعمغشتمل دقق كتمكبش.



## Service Directory

A service in PagerDuty represents a component, microservice or piece of infrastructure a team operates, manages, and monitors. Usually it's something you'd go on call for. [Learn more about the service directory.](#)



Services Maintenance Windows

Search filters: Search, All Teams, Any business services, Any time, Service name (A - Z)

Total services 1

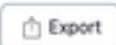


Table with 1 row: Default Service, Team: No team is assigned to the Default escalation policy, On Call Now: Jorge Alvarado, Last Incident: No incidents so far, Open Incidents: 0 triggered, 0 acknowledged, Standards met: 1/0

مَدْخَلًا لِجِدِّ عَحص

2. (يَلاتال) Next قوف رقنا. ةدِجَلال مَدْخَلل (يرايخا) فصوو مسا ةفاضل ل لقتنا.

## Create a Service

- 1 Name 2 Assign 3 Reduce Noise 4 Integrations

### Name and Description

A technical service reflects a discrete piece of functionality that is wholly owned by one team. One or more technical services combine to deliver customer-facing or business capabilities.

#### Example names of technical services

- Payment Processing, Checkout App Server, Inventory Database, Create Account, Account Authentication, Search - Suggest

#### Name\*

Catalyst Center

Tip: Avoid using PagerDuty or Alerts in the service name as this will appear in the notification

#### Description

Catalyst Center

Next Cancel

3. رايخلال في ثحبا، ةمدخ اشنإ لمع ريس اناثأ، (لماكلتلا تاي لمع) ةعبرأ مقر ةوطخلال في. ةمدخلال اشنإل عبات واهدحو، Cisco نم ةيمقرلا ةكبشلا ةينب زكرم تامالعال

## Create a Service

✓ Name ——— ✓ Assign ——— ✓ Reduce Noise ——— **4 Integrations**

### Integrations

Alert feeds can come into PagerDuty from a number of sources. We apply our AI to these alerts and can trigger incidents and notify the right people at the right time.

Select the integration(s) you use to send alerts to this service

^

Cisco DNA Center Notifications

  
Cisco DNA Center

4. ةمدخلال دي دحت > ةمدخلال لماكلتلا تاي لمع > لماكلتلا تاي لمع ىلإ لقتنا، ةمدخلال اشنإل درجمب. ةينب زكرم تامالعال ةقاطب قاطن عسوو لماكلتلا تاي لمع > وتلل اهئاشنإب تمق يتلا ةيمقرلا ةكبشلا Cisco نم (DNA) ةيمقرلا ةكبشلا

لماكلتلا URL ناووعو لماكلتلا حاتفم ىلع لصح



# Step 3 – PAGERDUTY Settings

Configure the PAGERDUTY channel settings for this notification

## SERVICE CONFIGURATION

Select Existing Instance  Create New Instance

Instance Name\*

PAGERDUTY

PagerDuty Events API URL\*

<https://events.pagerduty.com/v2/enqueue>

PagerDuty Integration Key\*

a854db4084807c093afae9ec20b7f [HIDE](#)

PagerDuty Events API Version

2 

5. راطخإلإءاهنإىلإلقوتنا.

## ةحصللأ نم ققحتلأ

ىلإلقوتنا، Catalyst زكرم ىف، PageDuty ةطساوب اهمالتسا متى تاراطخإلإ تناك اذإ ام رابتخال تكراش ىذلا ثدحلأ نع ثحباو Event Catalog > Event Notifications > Developer Toolkit > ةصنم مسالا قوف رقناو مالعلإءارجإ تقو ىف هىف.

Event ID	Name	Type	Category	Severity
NETWORK-NON-FABRIC_WIRED-1-200	Switch Unreachable	NETWORK	ALERT	1

رشننلا رایخ ةطساوب عبتملا نآلا ةلواحلا رایخ قوف رقناو شذحلا ددح:

# Switch Unreachable

Event Details Notifications **Try-It Now**

## GENERAL INFORMATION

Details

```
1 {
2   "Type": "$eventSource$",
3   "Assurance Issue Details": "This network device $nwDeviceName$ i
4   "Assurance Issue Priority": "$priority$",
5   "Device": "$eventUniqueId$",
6   "Assurance Issue Name": "Network Device $managementIpAddr$ Is Un
7   "Assurance Issue Category": "$category$",
8   "Assurance Issue Status": "$status$"
```

Cancel **Publish**

PageDuty ىل شذحلا رشنن Catalyst Center موقی ىتح رظتنا



# Notification

## Event Name

Switch Unreachable

## Event Id

NETWORK-NON-FABRIC\_WIRED-1-200

## Result

Notification	Channel	Status	Message
Webex Test	WEBEX	<span style="color: blue;">●</span> PUBLISHED	



م.العإلإ نع غإلإلإ م.تې، PagerDuty، ةسېئزللإ ؤحفصلإ يف

The screenshot shows the PagerDuty 'Incidents on All Teams' dashboard. At the top, there are navigation tabs for Incidents, Services, People, Automation, Analytics, Integrations, and Status. A search bar and user profile are on the right. The main content area is divided into 'Your open incidents' and 'All open incidents', both showing 1 triggered and 0 acknowledged incidents. Below this are action buttons: Acknowledge, Reassign, Resolve, and Snooze. A 'Go to incident #' field and a dropdown for 'All Teams' are also present. A table lists incidents with columns for Status, Priority, Urgency, Title, Created, Service, and Assigned to. One incident is listed with status 'Triggered', priority '--', and urgency 'High'. The title is 'This network device is unreachable from controller. The device role is'. The description is 'This network device is unreachable from controller. The device role is'. The incident was created at 3:37 PM for the 'Catalyst Center' service and assigned to 'Jorge Alvarado'. Below the table is an 'Activity over last 7 days' section with a table showing the incident's activity. The activity table has columns for Service, Title, Time, and Activity. The activity is 'Triggered through the API' with a description: 'This network device is unreachable from controller. The device role is'. At the bottom right, there are 'Next Steps' cards for 'Your Team' and 'Your Tools', and a 'GETTING STARTED' section with links for 'Setting up PagerDuty' and 'How do I create my first notification?'.

ةسېئزللإ PagerDuty ؤحفص

ةمچرتل هذه لوج

ةللأل تاي نقتل نمة ومة مادختساب دن تسمل اذة Cisco تمةرت  
ملاعلاء انء مء مء نمة دختسمل معد ىوتحم مء دقتل ةرشة لل و  
امك ةقء نوك ت نل ةللأل ةمچرت لصف أن ةظحال مء ءء. ةصا لل مء تل ب  
Cisco ةللخت. فرتم مچرت مء دقء ةللأل ةل فارتحال ةمچرتل عم لاعل و  
ىل إأمءاد ءوچرلاب ةصوء و تامچرتل هذه ةقء نء اهءل وئس م Cisco  
Systems (رفوتم طبارل) ةل صأل ةل ءل ءنل دن تسمل